



13 April 2026

Star Voyager Guest Notice
Hong Kong – Wednesday Departure on 8 July 2026
Update: 2 Night Xiamen Cruise Cancelled

Dear Valued Guests,

Due to an operational schedule adjustment, we regret to inform you that the original **2 Night Xiamen Cruise departing from Hong Kong on 8 July 2026 (Wednesday)** has been cancelled.

However, we are pleased to provide you with a special option to transfer your cruise to a **5 Night Vietnam Cruise visiting Ha Long Bay and Da Nang**, departing earlier on **5 July 2026 (Sunday)** with no additional fare charges for the additional 3 Nights.

Please refer to the 5 Night Vietnam Cruise itinerary below:

Date	Port	New Arrival Time	New Departure Time
5 July (Sun)	Hong Kong (Ocean Terminal) Check-In Time: 2:00 PM Gate Closing Time 5:00 PM	-	6:00 PM
6 July (Mon)	Cruising at Sea	-	-
7 July (Tue)	Ha Long Bay	7:00 AM (6:00 AM)	5:00 PM (4:00 PM)
8 July (Wed)	Da Nang	12:00 PM (11:00 AM)	10:00 PM (9:00 PM)
9 July (Thu)	Cruising at Sea	-	-
10 July (Fri)	Hong Kong (Ocean Terminal)	2:00 PM	

() Denotes Local time

We understand that this change may affect your travel plans, and we hope you will take this opportunity to enjoy a longer and more exciting cruise to Vietnam.

Affected guests may refer to **Appendix 1** for available options and contact their original booking source for assistance.

StarDream Rewards members may email Membership Care for support.

Thank you for choosing Star Voyager and we look forward to welcoming you onboard.

Warm regards,

StarCruises Team

For further enquiries, please contact:

	Country	Contact Numbers (Mon – Fri, 9 AM – 6PM)	Email
StarDream Cruises Reservation Service Centre	Hong Kong	+852 800 938 887	reservations.ts@stardreamcruises.com (Chinese language)
	Taiwan	00 (801) 498 887	reservations.en@stardreamcruises.com (English language)
	Malaysia	1800 814 852	
	Singapore	+65 800 852 8188	
StarDream Rewards Membership Care	-	-	member.cn@stardreamcruises.com (Chinese language)
	-	-	member.en@stardreamcruises.com (English language)





APPENDIX 1

- **Passengers who do not revert by the given timeline below will automatically fall under the category of Cancel Cruise with Full Refund.** All submissions shall be considered as final.
- For enquiries and assistance, please contact your original booking source.

Please fill in your particulars and choose / tick “√” one of your preferred options below:-

Original Affected Itinerary / Date: 2N Xiamen Cruise / 8 July 2026 Hong Kong departure on Star Voyager.	Name:
Reservation Number:	Signature:

Note: ^Applicable only for onboard food and beverages, shore excursion, spa & wellness, photography and entertainment credit. Unspent Onboard Credits are non-refundable or exchangeable for cash. During your voyage, you may contact the ship's reception for Onboard Credits related enquiries.

**Not applicable to passengers with any forms of redemption bookings.

Transfer Cruise

Guests may choose one of the following transfer cruise options:

Option 1: Transfer to the 5 Night Vietnam Cruise departing on 5 July 2026.

(Please submit your confirmation to your original booking source by 8 May 2026)

All affected guests may transfer your cruise booking to *Star Voyager's 5 Night Vietnam Cruise* departing from Hong Kong's Ocean Terminal on **5 July 2026 (Sunday)** and receive the following :

- **Refund** of pre-purchased Xiamen shore excursions via original booking source.
- **Complimentary additional 3 Nights** — no fare top-up required.
- **Guests with paid bookings will only need to pay the additional 3 Nights' gratuities fees and port charges.**
- Bookings are subject to cabin availability, with the cabin category remaining the same as the original booking.

****Option 2: Transfer to any 2 Night Cruises (Applicable for Paid Booking Guest Only)**

(Please submit your confirmation to your original booking source by 8 May 2026)

Affected guests with paid bookings may transfer your cruise booking to any *Star Voyager 2 Night Cruise* departing from Hong Kong on or before **28 August 2026** and receive the following :

- ****Refund** of pre-purchased Xiamen shore excursions via original booking source.
- ****HK\$400^** onboard credit per cabin, per cruise as a gesture of goodwill.
- Bookings are subject to cabin availability, with the cabin category remaining the same as the original booking.
- If the new Transfer Cruise fare is higher or lower than the original booking fare, guests will be required to top up or receive a refund for the price difference via their original booking source.

****Cancel Cruise with Full Refund (Applicable for Paid Booking Guest Only)**

(Please submit your confirmation to your original booking source by 8 May 2026)

Cancel your Cruise and receive a full refund amount of your cruise (Paid Cabin Fare + Paid Port Charges) and shore excursions (if applicable) via your original booking source. You may contact your original booking source for the full refund arrangement.

