

18 June 2024

RESORTS WORLD CRUISES ANNOUNCEMENT
Genting Dream: Change of Itinerary with new departure times from Singapore
on 17 December 2024

Dear Guest,

On behalf of Resorts World Cruises, we look forward to welcoming you aboard the *Genting Dream*.

With regards to the Tuesday departure from Marina Bay Cruise Centre Singapore on 17 December 2024, kindly be informed that the original 3 Night Penang-Kuala Lumpur (via Port Klang) Cruise has been changed to a 3 Night Kuala Lumpur (via Port Klang)-Penang Cruise due to a series of berth congestions at selected ports during this sailing period.

As a result of this, kindly note that the *Genting Dream* will have a new departure time from Singapore and depart at 11pm for the above-mentioned affected date. Check-In will now commence at 8:00pm followed by boarding with the gate closing at 10:30pm.

Below is the updated itinerary for your reference on the affected dates:-

DAY	DATE	PORT	SHIP ARRIVAL TIME	SHIP DEPARTURE TIME
Tue	17 Dec	Singapore	6pm	11pm
Wed	18 Dec	Kuala Lumpur (via Port Klang)	12 noon	8pm
Thu	19 Dec	Penang	9am	5pm
Fri	20 Dec	Singapore	3pm	-

All timings listed in local time.

We understand the change of departure time from Singapore with minor changes in the itinerary may affect some of our guests. Any inconvenience caused is regretted and as a gesture of goodwill, affected guests with confirmed paid bookings will receive complimentary Onboard Credits[^] of SGD\$ 50** per cabin. (Note: [^]Only applicable for onboard food and beverages, shore excursions, spa & wellness, photography, and entertainment credit. **Not Applicable for complimentary / redemption bookings).

Thank you again for your kind understanding in advance and we look forward to welcoming you onboard our ship soon.

For further enquiries, please contact:-

Resorts World Cruises Reservation Service Centre	Toll Free Line: Singapore: +65 800 852 8188 Malaysia: 1800 814 852 Hong Kong: +852 800 938 887	Email: reservations.ts@rwcruises.com (Chinese language) reservations.en@rwcruises.com (English language)
RW@Sea Members		Email: member.booking@rwcruises.com (Singapore / Malaysia) member.hk@rwcruises.com (Hong Kong / Taiwan)

Kindly refer to the terms and conditions of the Ticket Contract (Passage Contract) on your booking confirmation