

30 September 2024

Resorts World One Notice
2 October 2024 (Wed) Departure from Keelung changed to early departure date on 1 October 2024 (Tue) with new 3 Night Naha Cruise

Dear Guests,

On behalf of Resorts World Cruises, we look forward to welcoming you aboard the Resorts World One.

Prior to your departure, we would like to update you in advance that adverse weather conditions are forecasted in the Taiwan Straits and selected regions of Okinawa, due to Typhoon Krathon. In view of this, it is important for us to safeguard your well-being during the voyage.

As your safety is our highest priority, kindly be advised that the 2 Night Ishigaki Cruise originally scheduled to depart on 2 October 2024 (Wednesday) **will now depart a day earlier on 1 October 2024 (Tuesday) with a new 3 Night Naha Cruise. Check-in will commence from 1:00pm – 3:00pm with the ship departing at 4:00pm** Rest assured we will continue to monitor closely the weather advisories in the region. Enclosed below is the revised itinerary.

Date	Original Itinerary			New Revised Itinerary		
	Port	Arrival	Departure	Port	Arrival	Departure
1 Oct (Tue)	-			Keelung	-	4:00pm
2 Oct (Wed)	Keelung	-	9:00pm	Naha	10:00am	8:00pm
3 Oct (Thu)	Ishigaki	8:00am	8:00pm	Cruising at Sea	-	-
4 Oct (Fri)	Keelung	11:00am	-	Keelung	11:00am	-

All timings based on Ship (Taiwan) time

Any inconveniences caused are deeply regretted and we thank you in advance for your kind understanding as safety is paramount. In view of this, we invite you to choose one of the options listed below in Appendix 1.

Kindly note the listed options are only applicable for passengers with confirmed paid bookings. RW@Sea Members please email RW@Sea for options.

We thank you for your support and look forward to welcoming you aboard. Thank you.

For further enquiries, please contact:-

Resorts World Cruises Reservation Service Centre	Toll Free Line Hong Kong: +852 800 938 887 Singapore: +65 800 852 8188 Malaysia: 1800 814 852	Email: reservations.ts@rwcruises.com (Chinese language) reservations.en@rwcruises.com (English language)
RW@Sea Members	Email: member.hk@rwcruises.com (Hong Kong / Taiwan) member.booking@rwcruises.com (Singapore / Malaysia)	

Kindly refer to the terms and conditions of the Ticket Contract (Passage Contract) on your booking confirmation.

APPENDIX 1

- Please submit your preferred choice and completed details to the original booking source **by 31 Oct 2024**. Passengers who do not revert by the given timeline will automatically fall under the category of **Cancel Cruise with Full Refund**. All submissions shall be considered as final.
- For enquiries and assistance, please contact your original booking source.

Please fill in your particulars and choose / tick “√” one of your preferred options below:-

Original Affected Itinerary / Date: 2 Night Ishigaki Cruise (2 – 4 Oct 2024)	Name:
Reservation Number:	Signature:

Note: ^Complimentary Onboard Credits are only applicable for onboard food and beverages, shore excursions, spa & wellness, photography and entertainment credit. Unspent Onboard Credits are non-refundable or exchangeable for cash. During your voyage, you may contact the ship's reception for Onboard Credits related enquiries.

***Not applicable to passengers with any forms of redemption bookings.*

Continue to Cruise

- Continue to Cruise on with the new departure date from Keelung on 1 October 2024 (Tuesday) to join the new 3 Night Naha Cruise and receive the following:-
 - Onboard Credits[^] of NTD\$ 1,600** per cabin as a gesture of goodwill
 - Refund of paid shore excursion fees for affected destinations in Ishigaki via original booking source. Complimentary shore excursions are non-refundable.

Transfer Cruise**

- Transfer your Cruise to any of the Resorts World One Cruise itinerary departing from Keelung before / on 13 October 2024 or in 2025 based on the following terms:-
 - Bookings are subject to cabin availability with the itinerary, type and booking conditions, cabin category and seasonality of the cruising period remaining the same as per original booking.
 - If the new Transfer Cruise fare is higher or lower than the original booking fare, passengers will be required to top up or receive a refund for the price difference.
 - Receive a refund of paid shore excursion fees for affected destinations in Ishigaki via original booking source. Complimentary shore excursions are non-refundable.

Cancel Cruise with Full Refund**

- Cancel your Cruise and receive a full refund amount of your cruise (Paid Cabin Fare + Paid Port Charges + paid shore excursion fee) via your original booking source. You may contact your original booking source for the full refund arrangements.