

2 August 2024

Resorts World One Notice
Changed of Itinerary for the 2 Night Weekend Cruises (6 – 20 September 2024)

Dear Guests,

On behalf of Resorts World Cruises, we look forward to welcoming you aboard the Resorts World One departing from Keelung.

We would like to inform you in advance that the Resorts World One 2 Night Cruises departing from Keelung on Fridays from 6 - 20 September 2024 will be changed to a 2 Night High Seas Cruise as per the latest schedule below.

Date(s)	Original Itinerary			New Revised Itinerary		
	Port	Arrival	Departure	Port	Arrival	Departure
6 Sept (Fri)	Keelung	-	9:00pm	Keelung	-	9:00pm
	Miyakojima	10:00am	9:00pm	Cruising at Sea	-	-
	Keelung	12:00pm	-	Keelung	12:00pm	-

Date(s)	Original Itinerary			New Revised Itinerary		
	Port	Arrival	Departure	Port	Arrival	Departure
13 & 20 Sept (Fri)	Keelung	-	9:00pm	Keelung	-	9:00pm
	Ishigaki	10:00am	9:00pm	Cruising at Sea	-	-
	Keelung	12:00pm	-	Keelung	12:00pm	-

All timings based on Ship (Taiwan) time

In view of this, we invite you to choose one of the options listed in Appendix 1 below.

Kindly note the listed options are only applicable for passengers with confirmed paid bookings. RW@Sea Members please email RW@Sea for options.

We thank you for your support and look forward to welcoming you aboard our Resorts World Cruises ships.

Thank you.

For further enquiries, please contact:-

Resorts World Cruises Reservation Service Centre	Toll Free Line	Email:
	Hong Kong: +852 800 938 887 Singapore: +65 800 852 8188 Malaysia: 1800 814 852	reservations.ts@rwcruises.com (Chinese language) reservations.en@rwcruises.com (English language)
RW@Sea Members	Email: member.hk@rwcruises.com (Hong Kong / Taiwan) member.booking@rwcruises.com (Singapore / Malaysia)	

Kindly refer to the terms and conditions of the Ticket Contract (Passage Contract) on your booking confirmation.

APPENDIX 1

- Please submit your preferred choice and completed details to the original booking source **by 30 August 2024**. Passengers who do not revert by the given timeline will automatically fall under the category of **Cancel Cruise with Full Refund**. All submissions shall be considered as final.
- For enquiries and assistance, please contact your original booking source.

Please fill in your particulars and choose / tick “√” one of your preferred options below:-

Original Affected Itinerary / Date:	Name:
Reservation Number:	Signature:

Note: ^Complimentary Onboard Credits are only applicable for onboard food and beverages, shore excursions, spa & wellness, photography, gratuities, Japan International Tourist tax and entertainment credit. Unspent Onboard Credits are non-refundable or exchangeable for cash. During your voyage, you may contact the ship’s reception for Onboard Credits related enquiries.

***Not applicable to passengers with any forms of redemption bookings.*

Continue to Cruise

- Continue to Cruise on your original departure date to join the 2 Night High Seas Cruise departing from Keelung on Friday and receive the following:-
 - Onboard Credits^ of NTD\$ 1,600** per cabin as a gesture of goodwill.
 - Onboard Credits^ of NTD 320 per guest for the refund of difference in pre-paid port charges for the affected destination(s).
 - Refund of paid shore excursion fees for affected destination(s) via original booking source. Complimentary shore excursions are non-refundable.

Transfer Cruise**

- Transfer your Cruise to any of the Resorts World One Cruise itinerary departing from Keelung within 2024 based on the following terms:-
 - Bookings are subject to cabin availability with the itinerary, type and booking conditions, cabin category and seasonality of the cruising period remaining the same as per original booking.
 - If the new Transfer Cruise fare is higher or lower than the original booking fare, passengers will be required to top up or receive a refund for the price difference.
 - Receive a refund of paid shore excursion fees for affected destination(s) via original booking source. Complimentary shore excursions are non-refundable.

Cancel Cruise with Full Refund**

- Cancel your Cruise and receive a full refund amount of your cruise (Paid Cabin Fare + Paid Port Charges + paid shore excursion fee) via your original booking source. You may contact your original booking source for the full refund arrangements.

