

25 July 2024

RESORTS WORLD CRUISES ANNOUNCEMENT (UPDATED)
Resorts World One: Cancellation of call to Naha on 25 July 2024 (Thursday)

Dear Guest,

On behalf of Resorts World Cruises, we hope you are enjoying your cruise aboard the Resorts World One.

As we continue our voyage, we would like to take this time to further update you on the latest weather conditions for this 5 Night sailing. According to the Taiwan Central Weather Administration latest update on Typhoon Gaemi, it is not advisable to travel to the Okinawan Islands.

In view of this, it is important for us to safeguard your well-being and to ensure a comfortable cruising experience. As your safety is our highest priority, we will be required to cancel our upcoming call to Naha today (Thursday, 25 July 2024) as a precautionary measure and will continue cruising at sea on that day.

Below is the updated itinerary for your kind reference with the highlighted changes.

Date	Original Itinerary			New Updated Itinerary		
	Port	Arrival	Departure	Port	Arrival	Departure
25 July (Thu)	Naha	2:00pm	9:00pm	Cruising at Sea	-	-
26 July (Fri)	Keelung	3:00pm		Keelung	3:00pm	-

All timings based on Ship (Taiwan) time

While at sea with us, please connect to the ship's Wi-Fi to access the "RW Daily" for the latest enhanced onboard activities, entertainment and offerings.

As a gesture of goodwill, onboard passengers with paid bookings on this cruise will be entitled to the following:-

- i) Complimentary Onboard Credits of NTD 1,600 per cabin. (Not Applicable for RW@Sea members using Membership Points or cabin promotions / any complimentary and redemption bookings)
- ii) A refund in Onboard Credits for the difference in prepaid port charges amounting to NTD 320 per guest.
- iii) Onboard Credits are only applicable for onboard food and beverages, shore excursions, spa & wellness, photography, gratuities, Japan International Tourist Tax and entertainment credit. Unspent onboard credits are non-refundable or exchangeable for cash. Please contact the ship's reception for any onboard credit-related enquiries.



- iv) Refunds for affected pre-paid shore excursions are available via original booking sources. Complimentary Naha shore excursions are non-refundable.

We thank you in advance for your kind understanding on this necessary change of itinerary.

Should you require any further assistance, please feel free to approach any of our crew at front desk aboard the ship.

Once again, we wish you a safe and pleasant voyage with Resorts World Cruises.

Kindly refer to the terms and conditions of the Ticket Contract (Passage Contract) on your booking confirmation.