



30 May 2026

Star Navigator Guest Notice
31 May 2026 (Sunday) Departure:
Updated Itinerary: 3 Night Ishigaki Cruise

Dear Valued Guests,

On behalf of StarCruises, we look forward to welcoming you aboard the *Star Navigator* departing from Keelung on 31 May 2026 (Sunday) for her 3 Night Cruise.

Due to the latest weather advisory regarding a developing typhoon affecting the Naha region, ***Star Navigator's* call to Naha on 1 June 2026 (Monday) has been cancelled as a safety precaution for our guests and crew.**

***Star Navigator* remains scheduled to call at Ishigaki on 2 June 2026 (Tuesday) as planned.** We warmly invite guests to continue sailing with us on the updated **3 Night Ishigaki Cruise** and discover one of Okinawa's most scenic island destinations.

As a gesture of goodwill, guests continuing to cruise will receive refunds on Naha port charges (NT\$ 650 per person) and additional **onboard credits (NT\$ 1,600 per cabin). Guests may also enjoy enhanced onboard activities and Japanese-themed offerings at our inclusive restaurants during our extended time at sea.

Please find the updated cruise itinerary for your reference:

Date	Port	Arrival Time	Departure Time
31 May (Sun)	Keelung	-	8:00 PM
1 June (Mon)	Cruising at Sea	-	-
2 June (Tue)	Ishigaki	1:00 PM (2:00 PM)	10:00 PM (11:00 PM)
3 June (Wed)	Keelung	9:00 AM	

() Local Time

We apologize for any inconvenience caused. Guests may refer to **Appendix 1** for more details and available options.

For assistance, please contact your original booking source.

StarDream Rewards members may email Membership Care for support

Thank you for choosing *Star Navigator* and we look forward to welcoming you onboard.

Warm regards,

StarCruises Team

For further enquiries, please contact:-

	Country	Contact Numbers (Mon – Fri, 9 AM – 6PM)	Email
StarDream Cruises Reservation Service Centre	Taiwan	00 (801) 498 887	reservations.ts@stardreamcruises.com (Chinese language)
	Hong Kong	+852 800 938 887	reservations.en@stardreamcruises.com (English language)
	Malaysia	1800 814 852	
	Singapore	+65 800 852 8188	
StarDream Rewards Membership Care	-	-	member.en@stardreamcruises.com (English language)
	-	-	member.cn@stardreamcruises.com (Chinese language)





APPENDIX 1

- Please submit your preferred choice and completed details to the original booking source **by 19 June 2026**. Passengers who do not revert by the given timeline will automatically fall under the category of **Cancel Cruise with Full Refund**. All submissions shall be considered as final.
- For enquiries and assistance, please contact your original booking source.

Please fill in your particulars and choose / tick “√” one of your preferred options below:-

Original Affected Itinerary / Date: 3N Naha - Ishigaki Cruise / 31 May 2026 Keelung departure	Name:
Reservation Number:	Signature:

Note: ^Applicable only for onboard food and beverages, spa & wellness, photography, gratuities and entertainment credit. Unspent Onboard Credits are non-refundable or exchangeable for cash. During your voyage, you may contact the ship's reception for Onboard Credits related enquiries.

**Not applicable to passengers with any forms of redemption bookings.

Continue to Cruise

- Guest may Continue to Cruise with the revised 3 Night Ishigaki Cruise, departing on 31 May 2026 (Sunday) from Keelung aboard the *Star Navigator*.
 - As a gesture of goodwill, guests with paid bookings who choose to continue cruising will receive:
 - **Onboard Credits^ of NT\$ 1,600 per cabin per cruise.
 - Refund of NT\$650 paid Naha port charges per person in onboard credits.
 - Refund of Naha pre-paid shore excursions via your original booking source (Note: Complimentary shore excursions are non-refundable)

Transfer Cruise**

- Transfer your Cruise to any *Star Navigator* Cruise departing from Keelung on or before **8 December 2026** based on the following terms:
 - Refund of pre-purchased Naha shore excursions via original booking source
 - Bookings are subject to cabin availability, with the cabin category remaining the same as the original booking.
 - Guests transferring to another *Star Navigator* sailing of the same cruise duration and similar itinerary type may retain their original cruise fare basis, subject to availability and operational approval.
 - For transfers to alternative sailings outside the same cruise category or duration, any applicable fare difference will be handled via the original booking source.
 - StarCruises will endeavour to provide guests with transfer options of similar cruise duration and itinerary profile whenever possible
- Waiver of fuel surcharge (NT\$600 per guest, per night) is only applicable for original bookings made before 20 March 2026.

Cancel Cruise with Full Refund**

- Cancel your Cruise and receive a full refund amount of your cruise (Paid Cabin Fare + Paid Port Charges) and pre-purchased Naha shore excursions (if applicable) via original booking source. You may contact your original booking source for the full refund arrangements.





All affected guests with paid bookings will receive a ****Next Cruise Discount** on Star Navigator's 2026 Taiwan homeport sailings and enjoy NT\$2,000** Next Cruise Discount per person (*Note: The discount is applicable to each affected guest from the current sailing and may be redeemed only as the 1st or 2nd guest on a future 2026 Taiwan homeport sailing.*)

To verify official Guest Notice communications, please visit www.StarDreamCruises.com and access the "Media & Resources" section at the bottom of the homepage.

