

22 January 2025

**RESORTS WORLD CRUISES ANNOUNCEMENT**

**Resorts World One: Cancellation of Dubai departures from 26 February 2025 onwards**

Dear Guest,

On behalf of Resorts World Cruises, we regret to inform you that the *Resorts World One* departures from Dubai will be cancelled from 26 February 2025 onwards.

We understand your disappointment and would sincerely like to apologize for the inconvenience caused, as the cancellation is necessary due to a change in the operational schedule.

In view of this, affected guests originally sailing from 26 February 2025 onwards with confirmed paid bookings will receive the following: -

- i) A full refund amount of your cruise (Paid Cabin Fare + Paid Port Charges + paid shore excursion fee) via your original booking source. You may contact your original booking source for the full refund arrangements.
- ii) As a gesture of goodwill, affected guests will also receive a complimentary cruise as per the original booking conditions for any 2 or 3-Night Cruise itineraries aboard the *Resorts World One* departing from Dubai by or on 23 February 2025. Passengers will only be required to pay the full port charges and gratuities for the selected complimentary cruises.

*Note: RW@Sea Members may email RW@Sea for available options.*

Once again, we thank you in advance for your kind understanding and support; and we look forward to you cruising with Resorts World Cruises.

Thank you.

For further enquiries, please contact:-

	Country	Contact Numbers	Email
<b>Resorts World Cruises Reservation Service Centre</b>	UAE	+971-45401313	<a href="mailto:enquire@rwcruises.com">enquire@rwcruises.com</a>
	Singapore	+65 800 852 8188	<a href="mailto:reservations.en@rwcruises.com">reservations.en@rwcruises.com</a>
	Malaysia	1800 814 852	(English language)
	India	+91-8062961525	<a href="mailto:reservations.ts@rwcruises.com">reservations.ts@rwcruises.com</a>
	Hong Kong	+852 800 938 887	(Chinese language)
<b>RW@Sea Members</b>	-	-	<a href="mailto:member.en@rwcruises.com">member.en@rwcruises.com</a> (English language)
	-	-	<a href="mailto:member.cn@rwcruises.com">member.cn@rwcruises.com</a> (Chinese language)