



17 April 2025

Star Voyager Guest Notice
30 April 2025 Singapore Departure

Itinerary Change: 5 Night Bangkok – Ko Samui Cruise to be replaced by 3 Night Phuket & 2 Night High Seas Cruise due to Singapore Election on 3 May

Dear Valued Guests,

Please note that due to the **Singapore 2025 General Election**, the **Star Voyager's 5 Night Bangkok – Ko Samui Cruise** departing from Singapore on 30 April 2025 (Wednesday) has been revised to a **3 Night Phuket Cruise** and **2 Night High Seas Cruise**.

This change ensures the ship returns to Singapore on 3 May, allowing Singaporean guests to cast their vote on this day.

Updated Itinerary

Date	Port	Arrival Time	Departure Time
30 Apr (Wed)	Singapore Cruise Centre	-	12:00 PM
1 May (Thu)	Phuket (Deep Sea Port)	4:00 PM (3:00 PM)	-
2 May (Fri)	Phuket (Deep Sea Port)	-	2:00 AM (1:00 AM)
3 May (Sat)	Singapore Cruise Centre	7:00 AM	8:00 PM
4 May (Sun)	High Seas	-	-
5 May (Mon)	Singapore Cruise Centre	7:00 AM	

() *Local Thai time.*

We sincerely apologize for any inconvenience this may cause and understand the impact on your travel plans. To assist you, we are offering several **options for guests with confirmed paid bookings. Details in Appendix 1.**

RW@Sea members, please email RW@Sea for assistance.

We thank you for your support and look forward to welcoming you aboard.

Warm regards,
StarCruises Team

For further enquiries, please contact:-

	Country	Contact Numbers	Email
Resorts World Cruises Reservation Service Centre	Singapore	+65 800 852 8188	reservations.en@rwcruises.com (English language)
	Malaysia	1800 814 852	
	India	+91-8062961525	reservations.ts@rwcruises.com (Chinese language)
	Hong Kong	+852 800 938 887	
	UAE	+971-45401313	enquire@rwcruises.com
RW@Sea Membership Care	-	-	member.en@rwcruises.com (English language)
	-	-	member.cn@rwcruises.com (Chinese language)



APPENDIX 1: Your Options

Submit your choice to your original booking source by 16 May 2025. If we don't hear from you, your booking will be automatically cancelled with a full refund.

Please fill in your particulars below:

Original Affected Itinerary / Date: 30 April Singapore Departure	Name:
Reservation Number:	Signature:

Note:

- *^Onboard Credits are valid for onboard food, beverages, shore excursions, spa & wellness, photography, and entertainment credit. They are non-refundable, non-transferable, and cannot be exchanged for cash. For inquiries, contact the ship's reception.*
- **Not applicable to redemption bookings or complimentary shore excursions.*
- **All enquiries and refunds through original booking source.**

Continue to Cruise (30 April 2025 Departure)

Choose one of the itineraries and receive:

- 3 Night Phuket Cruise (30 Apr – 3 May)
 - 50% discount on original cruise fare*.
 - Additional SGD \$100/cabin per cruise in onboard credits^*.
 - Refunds for paid shore excursions at affected destinations*.
- 5 Night Phuket – High Seas Cruise (30 Apr – 5 May)
 - 25% discount on original cruise fare*.
 - Additional SGD \$200/cabin per cruise in onboard credits^*.
 - Refund for paid shore excursions at affected destinations*.

Transfer Cruise*

- Move your booking to any upcoming **5 Night Bangkok – Ko Samui Cruise** aboard the **Star Voyager** departing from Singapore and receive:
 - SGD \$100/cabin per cruise in onboard credits^*.
 - Refund for paid shore excursions at affected destinations*.
- Subject to availability and original booking conditions (itinerary, cabin category, seasonality of cruising period)
- Available Sailing Dates (please tick one):
 - 20 – 25 April
 - 5 – 10 May
 - 10 – 15 May

Cancel Cruise with Full Refund*

- Receive a full refund (paid cabin fare, port charges and shore excursions).