



21 April 2025

**Star Voyager Guest Notice**  
**Change of Itinerary for 8 June 2025 Singapore Departure**

Dear Valued Guests,

As part of upcoming schedule adjustments, StarCruises is enhancing selected itineraries aboard the *Star Voyager*. Due to this change, the **2 Night Kuala Lumpur (via Port Klang) Cruise** departing from the **Singapore Cruise Centre (SCC)** on **8 June 2025** has been **changed to a 3 Night Kuala Lumpur (via Port Klang) - Medan Cruise** departing on the same day.

**New 3 Night Kuala Lumpur (via Port Klang) - Medan Itinerary.**

| Date    | Port                           | Arrival Time      | Departure Time    |
|---------|--------------------------------|-------------------|-------------------|
| 8 June  | Singapore (via SCC)            | -                 | 9:00 PM           |
| 9 June  | Kuala Lumpur (via Port Klang)  | 10:00 AM          | 9:00 PM           |
| 10 June | Medan (via Kuala Tanjung Port) | 7:00 AM (6:00 AM) | 6:00 PM (5:00 PM) |
| 11 June | Singapore (via SCC)            | 2:00 PM           |                   |

**( ) Denotes Local Time**

We apologize for any inconvenience caused and appreciate your kind understanding.

Affected guests with paid bookings **may transfer to the 3 Night Kuala Lumpur (via Port Klang) – Medan Cruise departing on 8 June 2025** with NO additional charges in cruise fare, port charges and gratuity for the additional one night. Alternatively, a **full refund is available** for cancellations. **Please see Appendix 1 for details.**

RW@Sea members, please email RW@Sea for assistance.

We thank you for your support and look forward to welcoming you aboard.

Warm regards,  
**StarCruises Team**

For further enquiries, please contact:-

|   | Country   | Contact Numbers  | Email  |
|---|-----------|------------------|--|
| Resorts World Cruises<br>Reservation Service Centre | Singapore | +65 800 852 8188 | <a href="mailto:reservations.en@rwcruises.com">reservations.en@rwcruises.com</a><br>(English language) |
|   | Malaysia  | 1800 814 852     | <a href="mailto:reservations.ts@rwcruises.com">reservations.ts@rwcruises.com</a><br>(Chinese language) |
|   | India     | +91-8062961525   |  |
|   | Hong Kong | +852 800 938 887 | <a href="mailto:enquire@rwcruises.com">enquire@rwcruises.com</a>                                       |
|   | UAE       | +971-45401313    |  |
| RW@Sea Membership Care                              | -         | -                | <a href="mailto:member.en@rwcruises.com">member.en@rwcruises.com</a><br>(English language)             |
|   | -         | -                | <a href="mailto:member.cn@rwcruises.com">member.cn@rwcruises.com</a><br>(Chinese language)             |



## **APPENDIX 1: Your Options**

***Submit your choice to your original booking source by 16 May 2025. If we don't hear from you, your booking will be automatically cancelled with a full refund.***

Please fill in your particulars below:

|  |                   |
|--|-------------------|
| <b>Original Affected Itinerary / Date:</b> | <b>Name:</b>      |
| <b>Reservation Number:</b>                 | <b>Signature:</b> |

Note:

- *^Onboard Credits are valid for onboard food, beverages, shore excursions, spa & wellness, photography, and entertainment credit. They are non-refundable, non-transferable, and cannot be exchanged for cash. For inquiries, contact the ship's reception.*
- *\*Not applicable to redemption bookings or complimentary shore excursions.*
- ***All enquiries and refunds through original booking source.***

**Continue Cruise\***

- Continue to Cruise on **8 June 2025** with the **3 Night Kuala Lumpur (via Port Klang) - Medan Cruise** aboard the **Star Voyager** departing from Singapore Cruise Centre with No additional charges in cruise fare, port charges and gratuity for the additional one night\*.
- Subject to availability and original booking conditions (itinerary, cabin category, seasonality of cruising period)

**Cancel Cruise with Full Refund\***

- Receive a full refund (paid cabin fare, port charges and shore excursions).