



21 April 2025

Star Voyager Guest Notice

Revised Ho Chi Minh Itineraries & 2025 Departure Dates

- Canceled: 5 Night Singapore - Melaka Cruises (9 - 24 July)

Now Available for School Holidays: New 4 Night Singapore Cruises (13 - 21 June)

Dear Valued Guests,

To enhance your cruising experience, please note the following updates:

- The **5 Night Singapore - Kuala Lumpur (via Melaka) Cruises** departing from **Phu My Port, Ho Chi Minh** on **9, 14, 19 & 24 July 2025** have been **cancelled**.
- We are introducing new **4 Night Singapore Cruises** during the **Vietnam school holidays**, departing from **Phu My Port, Ho Chi Minh** on **13, 17 & 21 June 2025**.

These updates aim to better serve families and offer a more flexible, enjoyable holiday experience.

Affected guests with paid bookings may transfer to the **4 Night Singapore Cruises** departing from **Phu My Port, Ho Chi Minh** on **13, 17 or 21 June 2025** and receive **50% off** the original cruise fare and **SGD\$ 90 in onboard credits per cabin per cruise**. Alternatively, a **full refund is available for cancellations**. Please see **Appendix 1** for details.

RW@Sea members, please email RW@Sea for assistance.

We thank you for your support and look forward to welcoming you aboard.

Warm regards,
StarCruises Team

For further enquiries, please contact:-

	Country	Contact Numbers	Email
Resorts World Cruises Reservation Service Centre	Singapore	+65 800 852 8188	reservations.en@rwcruises.com (English language)
	Malaysia	1800 814 852	
	India	+91-8062961525	reservations.ts@rwcruises.com (Chinese language)
	Hong Kong	+852 800 938 887	enquire@rwcruises.com
	UAE	+971-45401313	
RW@Sea Membership Care	-	-	member.en@rwcruises.com (English language)
	-	-	member.cn@rwcruises.com (Chinese language)



APPENDIX 1: Your Options

Submit your choice to your original booking source by 23 May 2025. If we don't hear from you, your booking will be automatically cancelled with a full refund.

Please fill in your particulars below:

Original Affected Itinerary / Date:	Name:
Reservation Number:	Signature:

Note:

- *^Onboard Credits are valid for onboard food, beverages, shore excursions, spa & wellness, photography, and entertainment credit. They are non-refundable, non-transferable, and cannot be exchanged for cash. For inquiries, contact the ship's reception.*
- **Not applicable to redemption bookings or complimentary shore excursions.*
- **All enquiries and refunds through original booking source.**

Transfer Cruise*

- Move your booking to any upcoming **4 Night Singapore Cruise** aboard the **Star Voyager** departing from Phu My Port, Ho Chi Minh on 13, 17 or 21 June 2025 and receive:
 - 50% discount on original cruise fare*.
 - SGD \$90 in onboard credits^ per cabin per cruise*.
 - Refund for paid shore excursions at affected destinations via booking source*.
 - Refund difference in paid port charges*.
 - Subject to availability and original booking conditions (itinerary, cabin category, seasonality of cruising period)
 - Available Sailing Dates (please tick one):
 - 13 – 17 June 17 – 21 June 21 – 25 June

Cancel Cruise with Full Refund*

- Receive a full refund* (paid cabin fare, port charges and shore excursions).