



21 April 2025

Star Voyager Guest Notice
Cancellation of 5 Night Kuala Lumpur (via Melaka) – Ho Chi Minh Cruise
departing from Singapore on 11, 16 & 21 July 2025.

Dear Valued Guests,

As part of upcoming schedule adjustments, StarCruises has **rescheduled its Ho Chi Minh cruises from July to June 2025** to offer more options during the Singapore school holidays. As a result, the **5 Night Kuala Lumpur (via Melaka) – Ho Chi Minh Cruises** departing from the **Singapore Cruise Centre (SCC)** on **11, 16, and 21 July 2025** have been cancelled.

These will be **replaced by the 4 Night Ho Chi Minh Cruises**, departing from SCC on **11, 15, and 19 June 2025** during the Singapore school holidays.

New 4 Night Ho Chi Minh Itinerary.

Day	Port	Arrival Time	Departure Time
Day 1	Singapore (via SCC)	-	8:00 PM
Day 2	Cruising at Sea	-	-
Day 3	Ho Chi Minh (via Phu My Port)	8:00 AM (7:00 AM)	9:00 PM (8:00 PM)
Day 4	Cruising at Sea	-	-
Day 5	Singapore (via SCC)	9:00 AM	

() Denotes Local Time

We apologize for any inconvenience caused and appreciate your kind understanding.

Affected guests with paid bookings **may transfer to the 4 Night Ho Chi Minh Cruise on 11, 15 or 19 June 2025** and receive **50% off** the original cruise fare and **SGD\$ 90 in onboard credits per cabin per cruise**. Alternatively, a **full refund is available** for cancellations. **Please see Appendix 1 for details.**

RW@Sea members, please email RW@Sea for assistance.

We thank you for your support and look forward to welcoming you aboard.

Warm regards,

StarCruises Team

For further enquiries, please contact:-

	Country	Contact Numbers	Email
Resorts World Cruises Reservation Service Centre	Singapore	+65 800 852 8188	reservations.en@rwcruises.com
	Malaysia	1800 814 852	(English language)
	India	+91-8062961525	reservations.ts@rwcruises.com
	Hong Kong	+852 800 938 887	(Chinese language)
	UAE	+971-45401313	enquire@rwcruises.com
RW@Sea Membership Care	-	-	member.en@rwcruises.com (English language)
	-	-	member.cn@rwcruises.com (Chinese language)



APPENDIX 1: Your Options

Submit your choice to your original booking source by 16 May 2025. If we don't hear from you, your booking will be automatically cancelled with a full refund.

Please fill in your particulars below:

Original Affected Itinerary / Date:	Name:
Reservation Number:	Signature:

Note:

- *^Onboard Credits are valid for onboard food, beverages, shore excursions, spa & wellness, photography, and entertainment credit. They are non-refundable, non-transferable, and cannot be exchanged for cash. For inquiries, contact the ship's reception.*
- **Not applicable to redemption bookings or complimentary shore excursions.*
- **All enquiries and refunds through original booking source.**

Transfer Cruise*

- Move your booking to any upcoming **4 Night Ho Chi Minh Cruise** aboard the **Star Voyager** departing from Singapore Cruise Centre on 11, 15 or 19 June 2025 and receive:
 - 50% discount on original cruise fare*.
 - SGD \$90 in onboard credits^ per cabin per cruise*.
 - Refund for paid shore excursions at affected destinations via booking source*.
 - Refund difference in paid port charges*.
- Subject to availability and original booking conditions (itinerary, cabin category, seasonality of cruising period)
- Available Sailing Dates (please tick one):
 - 11 – 15 June
 - 15 – 19 June
 - 19 – 23 June

Cancel Cruise with Full Refund*

- Receive a full refund (paid cabin fare, port charges and shore excursions).