



28 April 2025

**Star Voyager Guest Notice**  
**26 July 2025 Singapore Cruise Centre (SCC) Departure:**  
**Cancellation of the One-Way 3 Night Singapore – Kuala Lumpur (via Melaka) – Ho Chi Minh Cruise**

Dear Valued Guests,

As part of upcoming schedule adjustments, StarCruises has **rescheduled its Ho Chi Minh cruises from July to June 2025** to offer more options during the Singapore school holidays. As a result, the **26 July 2025 departure** from the Singapore Cruise Centre (SCC) for the **One-Way 3 Night Singapore - Kuala Lumpur (via Melaka) - Ho Chi Minh Cruise** has been cancelled.

We apologize for any inconvenience caused and appreciate your kind understanding.

Affected guests with paid bookings **may transfer to any roundtrip 3 Night or 4 Night Cruises aboard the Star Voyager departing from Singapore between 15 May 2025 and 19 June 2025**. Alternatively, **a full refund is available for cancellations**. Please see **Appendix 1 for details**.

RW@Sea members, please email RW@Sea for assistance.  
We thank you for your support and look forward to welcoming you aboard.

Warm regards,  
**StarCruises Team**

For further enquiries, please contact:-

	Country	Contact Numbers	Email
<b>Resorts World Cruises Reservation Service Centre</b>	Singapore	+65 800 852 8188	<a href="mailto:reservations.en@rwcruises.com">reservations.en@rwcruises.com</a> (English language)
	Malaysia	1800 814 852	<a href="mailto:reservations.ts@rwcruises.com">reservations.ts@rwcruises.com</a> (Chinese language)
	India	+91-8062961525	
	Hong Kong	+852 800 938 887	<a href="mailto:enquire@rwcruises.com">enquire@rwcruises.com</a>
	UAE	+971-45401313	
<b>RW@Sea Membership Care</b>	-	-	<a href="mailto:member.en@rwcruises.com">member.en@rwcruises.com</a> (English language)
	-	-	<a href="mailto:member.cn@rwcruises.com">member.cn@rwcruises.com</a> (Chinese language)



## **APPENDIX 1: Your Options**

**Submit your choice to your original booking source by 16 May 2025. If we don't hear from you, your booking will be automatically cancelled with a full refund.**

Please fill in your particulars below:

<b>Original Affected Itinerary / Date:</b>	<b>Name:</b>
<b>Reservation Number:</b>	<b>Signature:</b>

Note:

- *\*Not applicable to redemption bookings or complimentary shore excursions.*
- **All enquiries and refunds through original booking source.**

**Transfer Cruise\***

- Move your booking to any upcoming **roundtrip 3 Night or 4 Night Cruises** aboard the **Star Voyager** departing from Singapore Cruise Centre between 15 May and 19 June 2025:
  - No additional charges in cruise fare, port charges and gratuity for the additional one night\* (applicable for the transfer cruise to 4 Nights)
  - Refund for paid shore excursions at affected destinations via booking source\*.
- Subject to availability and original booking conditions (itinerary, cabin category, seasonality of cruising period)

**Cancel Cruise with Full Refund\***

- Receive a full refund (paid cabin fare, port charges and shore excursions).