



17 September 2025

Star Voyager
Guest Update: Penghu Arrival on 18 September 2025 (Thursday) Cancelled

Dear Valued Guests,

On behalf of StarCruises and all of us aboard the *Star Voyager*, we hope you're enjoying your cruise so far.

As we were originally scheduled to arrive in Penghu tomorrow afternoon (18 September 2025, Thursday), the latest weather updates indicate a tropical storm in the region, which could affect our safe return to Hong Kong.

As your safety is paramount, **we regret to inform you that our anticipated visit to Penghu tomorrow has been cancelled.** The *Star Voyager* will be required to divert and continue cruising at sea to ensure a safe return to Hong Kong on 19 September 2025 (Friday) as scheduled.

Below is the updated cruise itinerary for your reference:

Date	Port	Arrival Time	Departure Time
14 Sept (Sun)	Hong Kong (Ocean Terminal)	-	5:00 PM
15 Sept (Mon)	Cruising at Sea	-	-
16 Sept (Tue)	Naha	11:00 AM (12:00 PM)	7:00 PM (8:00 PM)
17 Sept (Wed)	Keelung	2:00 PM	11:59 PM
18 Sept (Thu)	Cruising at Sea	-	-
19 Sept (Fri)	Hong Kong (Ocean Terminal)	1:00 PM	

We apologize for any inconvenience caused; and we hope you will continue to enjoy our onboard facilities and offerings, as we have further updated our activities to further enhance your onboard experience.

As a gesture of goodwill, guests with paid bookings will receive:

- HK\$ 200**in Onboard Credits[^] per guest.
- Refund for affected pre-paid shore excursions in Penghu via original booking source. (Note: Complimentary shore excursions are non-refundable)

Note: Applicable only for onboard food and beverages, shore excursion, spa & wellness, photography and entertainment credit. Unspent Onboard Credits are non-refundable or exchangeable for cash. During your voyage, you may contact the ship's reception for Onboard Credits related enquiries.

***Not applicable to passengers with any forms of redemption bookings.*

For assistance or any inquiries, please don't hesitate to visit our Front Office in the lobby.

StarDream Rewards Members may approach our Membership Counter for support.

Thank you for choosing *Star Voyager* and we look forward to continuing to serve you.

Warm regards,
StarCruises Team

