



25 September 2025

Star Voyager
Guest Update: Sanya Arrival on 25 September 2025 (Thursday) Cancelled

Dear Valued Guests,

On behalf of StarCruises and all of us aboard the *Star Voyager*, we hope you're enjoying your cruise so far.

As we were originally scheduled to arrive in Sanya this morning (Thursday, 25 September 2025), please be advised that **the port will be closed as a result of Typhoon Ragasa**.

As your safety is paramount, **we regret to inform you that our anticipated visit to Sanya today has been cancelled**. The *Star Voyager* will be required to divert and continue cruising at sea to ensure a safe return to Hong Kong on 26 September 2025 (Friday) as scheduled.

Below is the updated cruise itinerary for the rest of the journey:

Date	Port	Arrival Time	Departure Time
24 Sept (Wed)	Da Nang	12:00 PM (11:00 AM)	10:00 PM (9:00 PM)
25 Sept (Thu)	Cruising at Sea	-	-
26 Sept (Fri)	Hong Kong (Ocean Terminal)	3:00 PM	-

() Denotes Local Time

We apologize for any inconvenience caused; and we hope you will continue to enjoy our onboard facilities and offerings, as we have further updated our activities to further enhance your onboard experience.

As a gesture of goodwill, guests with paid bookings will receive:

- HK\$ 200** Onboard Credits^ per guest.
- Refund for affected pre-paid shore excursions in Sanya via original booking source.
(Note: Complimentary shore excursions are non-refundable)

Note: Applicable only for onboard food and beverages, shore excursion, spa & wellness, photography and entertainment credit. Unspent Onboard Credits are non-refundable or exchangeable for cash. During your voyage, you may contact the ship's reception for Onboard Credits related enquiries.

***Not applicable to passengers with any forms of redemption bookings.*

For assistance or any inquiries, please don't hesitate to visit our Front Office in the lobby.

StarDream Rewards Members may approach our Membership Counter for support.

Thank you for choosing *Star Voyager* and we look forward to continuing to serve you.

Warm regards,
StarCruises Team

