



17 October 2025

Star Voyager Guest Notice
Updated Sailing Information – Important Itinerary Change
for 19 Oct 2025 (Sun) Departure

Dear Valued Guests,

We look forward to welcoming you aboard *Star Voyager* departing from **Hong Kong on 19 October 2025 (Sunday)**.

In view of the latest weather advisory on a developing typhoon, and with the safety and comfort of our guests and crew as our top priority, the **5 Night Ha Long Bay – Da Nang – Sanya** itinerary will be **revised to a 5 Night Ishigaki – Naha** sailing.

While we understand this update may change your original plans, we hope the revised itinerary will offer an equally enjoyable and memorable experience.

Please find the updated itinerary below for your reference:

Date	Port	Arrival Time	Departure Time
19 Oct (Sun)	Hong Kong (Ocean Terminal)	-	8:00 PM
20 Oct (Mon)	Cruising at Sea	-	-
21 Oct (Tue)	Ishigaki	9:00 AM (10:00 AM)	6:00 PM (7:00 PM)
22 Oct (Wed)	Naha	8:00 AM (9:00 AM)	5:00 PM (6:00 PM)
23 Oct (Thu)	Cruising at Sea	-	-
24 Oct (Fri)	Hong Kong (Ocean Terminal)	3:00 PM	

() Local Times

Affected guests with confirmed paid bookings may refer to **Appendix 1** for available options.

For assistance, please contact your **original booking source**.

StarDream Rewards members may email Membership Care for support.

Thank you for choosing *Star Voyager* and we look forward to welcoming you onboard.

Warm regards,

StarCruises Team

For further enquiries, please contact:-

	Country	Contact Numbers	Email
StarDream Cruises Reservation Service Centre	Hong Kong	+852 800 938 887	reservations.ts@stardreamcruises.com (Chinese language)
	Malaysia	1800 814 852	reservations.en@stardreamcruises.com (English language)
	Singapore	+65 800 852 8188	
	Taiwan	00 (801) 498 887	
StarDream Rewards Membership Care	-	-	member.en@stardreamcruises.com (English language)
	-	-	member.cn@stardreamcruises.com (Chinese language)





APPENDIX 1

- Please submit your preferred choice and completed details to the original booking source **by 31 October 2025**. **Guests who do not revert by the given timeline will automatically fall under the category of Cancel Cruise with Full Refund.** All submissions shall be considered as final.
- For enquiries and assistance, please contact your original booking source.

Please fill in your particulars and choose / tick “√” one of your preferred options below:-

Original Affected Itinerary / Date: 5N Ha Long Bay – Da Nang - Sanya Cruise / 19 Oct 2025 Hong Kong departure	Name:
Reservation Number:	Signature:

Note: ^Complimentary Onboard Credits are only applicable for onboard food and beverages, shore excursions, spa & wellness, photography and entertainment credit. Unspent Onboard Credits are non-refundable or exchangeable for cash. During your voyage, you may contact the ship's reception for Onboard Credits related enquiries.

**Not applicable to passengers with any forms of redemption bookings.

Continue to Cruise**

- Guests may continue with the revised **5 Night Ishigaki – Naha Cruise**, departing **19 Oct 2025 (Sun)** from **Hong Kong Ocean Terminal** aboard *Star Voyager*.
- As a goodwill gesture, guests with paid bookings will receive **HK\$600** Onboard Credits^** per cabin.
- The Vietnam visa fee will be adjusted to cover the Japan International Tourists Tax.
- **Affected pre-paid shore excursions refunded via booking source** (complimentary excluded)

Transfer Cruise**

- Transfer your Cruise to any *Star Voyager* 5 Night Cruise departing from Hong Kong on **2 or 9 November 2025** based on the following terms:-
 - Bookings are subject to cabin availability, with the cabin category remaining the same as the original booking.

Cancel Cruise with Full Refund**

- Cancel your Cruise and receive a full refund amount of your cruise (Paid Cabin Fare + Paid Port Charges + paid shore excursion fee) via your original booking source. You may contact your original booking source for the full refund arrangements.

