

14 October 2025

GENTING DREAM GUEST NOTICE
Port Klang Cruise Terminal (PKCT) Berth Congestion on 23 October 2025 (Thu)

Dear Guest,

We look forward to welcoming you aboard the *Genting Dream* for your one-way **3 Night Cruise to Singapore, Penang & Kuala Lumpur (via Port Klang)**, departing from **Melaka on 20 October 2025 (Monday)**.

Please be informed that due to **berth congestion** at the **Port Klang Cruise Terminal (PKCT)** on **23 October 2025 (Thursday)**, the *Genting Dream* will berth at the **West Port Cargo Terminal** with a **revised arrival time of 8:00 AM**.

DATE	VENUE	NEW SHIP ARRIVAL TIME
23 Oct 2025 (Thu)	Port Klang (West Port Cargo Terminal)	8:00 AM

Complimentary shuttle buses will be available to transport disembarking guests from **West Port Cargo Terminal** to **PKCT** for **luggage collection**. Guests are invited to **disembark the ship between 8:30 AM and 11:00 AM**.

We apologize for any inconvenience and thank you for your kind understanding.

Warm regards,
Dream Cruises Team

For further enquiries, please contact:-

	Country	Contact Numbers	Email
StarDream Cruises Reservation Service Centre	Malaysia	1800 814 852	reservations.en@stardreamcruises.com (English language)
	Singapore	+65 800 852 8188	reservations.ts@stardreamcruises.com (Chinese language)
	Hong Kong	+852 800 938 887	
	Taiwan	00 (801) 498 887	
StarDream Rewards Membership Care	-	-	member.en@stardreamcruises.com (English language)
	-	-	member.cn@stardreamcruises.com (Chinese language)

Kindly refer to the terms and conditions of the Ticket Contract (Passage Contract) on your booking confirmation.