

14 October 2025

GENTING DREAM GUEST NOTICE

Port Klang Cruise Terminal (PKCT) Berth Congestion on 23 October 2025 (Thu)

Dear Guest,

We look forward to welcoming you aboard the *Genting Dream* for your roundtrip **3 Night Cruise to Penang & Kuala Lumpur (via Port Klang)**, departing from **Singapore on 21 October 2025 (Tuesday)**.

Please be informed that due to **berth congestion** at the **Port Klang Cruise Terminal (PKCT)** on **23 October 2025 (Thursday)**, the *Genting Dream* will **berth and depart from the West Port Cargo Terminal** instead. The **revised arrival and departure timings** are as follows:

DATE	VENUE	NEW SHIP ARRIVAL TIME	NEW SHIP DEPARTURE TIME
23 Oct 2025 (Thursday)	Port Klang (West Port Cargo Terminal)	8:00 AM	6:00 PM

Important Notes:

- Complimentary shuttle buses are available regularly between **West Port Cargo Terminal** and **PKCT** for **shore visits**.
- Guests returning from shore visits should take the **last shuttle bus from PKCT to West Port Cargo Terminal at 5:00 PM**.

We apologize for any inconvenience and thank you for your kind understanding.

Warm regards,

Dream Cruises Team

For further enquiries, please contact:-

	Country	Contact Numbers	Email
StarDream Cruises Reservation Service Centre	Singapore	+65 800 852 8188	reservations.en@stardreamcruises.com (English language)
	Malaysia	1800 814 852	
	Hong Kong	+852 800 938 887	reservations.ts@stardreamcruises.com (Chinese language)
	Taiwan	00 (801) 498 887	
StarDream Rewards Membership Care	-	-	member.en@stardreamcruises.com (English language)
	-	-	member.cn@stardreamcruises.com (Chinese language)

Kindly refer to the terms and conditions of the Ticket Contract (Passage Contract) on your booking confirmation.