

14 October 2025

GENTING DREAM GUEST NOTICE

Port Klang Cruise Terminal (PKCT) Berth Congestion on 23 October 2025 (Thu)

Dear Guest,

We look forward to welcoming you aboard the *Genting Dream* for your **one-way 1 Night Cruise to Singapore**, departing from **Port Klang Cruise Terminal (PKCT)** on **23 October 2025 (Thursday)**.

Please be informed that due to **berth congestion** at PKCT on **23 October 2025**, the *Genting Dream* will **berth at West Port Cargo Terminal** with a **revised departure time of 6:00 PM**.

DATE	CHECK-IN VENUE	CHECK-IN START TIME	CHECK-IN & BOARDING GATE CLOSURE TIME	SHIP DEPARTURE TIME
23 October 2025 (Thu)	Port Klang Cruise Terminal (PKCT)	2:00 PM <i>Note: Complimentary shuttle buses from PKCT to West Port for embarkation.</i>	4:00 PM	6:00 PM <i>Note: Ship departs from West Port.</i>

Important Notes:

- Check-in and immigration clearance will **remain at PKCT**.
- After clearing immigration, guests will be transferred via **complimentary shuttle buses from PKCT to West Port** for embarkation.
- The ship will **depart from West Port Cargo Terminal** at 6:00 PM.

We apologize for any inconvenience and thank you for your kind understanding.

Warm regards,

Dream Cruises Team

For further enquiries, please contact:-

	Country	Contact Numbers	Email
StarDream Cruises Reservation Service Centre	Malaysia	1800 814 852	reservations.en@stardreamcruises.com (English language)
	Singapore	+65 800 852 8188	reservations.ts@stardreamcruises.com (Chinese language)
	Hong Kong	+852 800 938 887	
	Taiwan	00 (801) 498 887	
StarDream Rewards Membership Care	-	-	member.en@stardreamcruises.com (English language)
	-	-	member.cn@stardreamcruises.com (Chinese language)

Kindly refer to the terms and conditions of the Ticket Contract (Passage Contract) on your booking confirmation.