



12 September 2025

Star Voyager Guest Notice
Hong Kong Departures: 7 November 2025 (Friday)
Exciting Update: Your 2 Night High Seas Cruise Now Sails to Xiamen.

Dear Valued Guests,

We are excited to share some wonderful news about your upcoming journey with us.

Your **2 Night High Seas Cruise** aboard the **Star Voyager**, departing on **7 November 2025 (Friday)** from **Hong Kong**, has been enhanced into a special **2 Night Cruise** to the vibrant and coastal city of **Xiamen**.

This change gives you the unique opportunity to explore Xiamen's rich cultural heritage, picturesque coastal scenery and laid-back island charm - all within the same sailing. Please note that upon completion of her 2 Night voyage, the ship will now **return on 9 November 2025 (Sunday) at 2:00 PM**.

Below is the updated cruise itinerary for your reference:

Date	Port	Arrival Time	Departure Time
7 November (Fri)	Hong Kong	-	8:00 PM
8 November (Sat)	Xiamen	1:00 PM	9:00 PM
9 November (Sun)	Hong Kong	2:00 PM	

We understand that this update may affect some of your travel plans, and we truly appreciate your kind understanding. To ensure your comfort and flexibility, please refer to **Appendix 1 for the options** available to guests with confirmed paid bookings.

For assistance, please contact your original booking source.

StarDream Rewards members may email Membership Care for support

Thank you for choosing *Star Voyager* and we look forward to welcoming you onboard.

Warm regards,

StarCruises Team

For further enquiries, please contact:-

	Country	Contact Numbers	Email
StarDream Cruises Reservation Service Centre	Hong Kong	+852 800 938 887	reservations.en@stardreamcruises.com (English language)
	Taiwan	00 (801) 498 887	reservations.ts@stardreamcruises.com (Chinese language)
	Malaysia	1800 814 852	
	Singapore	+65 800 852 8188	
StarDream Rewards Membership Care	-	-	member.en@stardreamcruises.com (English language)
	-	-	member.cn@stardreamcruises.com (Chinese language)





APPENDIX 1

- Please submit your preferred choice and completed details to the original booking source **by 30 September 2025**. Passengers who do not revert by the given timeline will automatically fall under the category of **Cancel Cruise with Full Refund**. All submissions shall be considered as final.
- For enquiries and assistance, please contact your original booking source.

Please fill in your particulars and choose / tick “√” one of your preferred options below:-

Original Affected Itinerary / Date: 2N High Seas Cruise / 7 November 2025 Hong Kong departure	Name:
Reservation Number:	Signature:

Note: ^Complimentary Onboard Credits are only applicable for onboard food and beverages, shore excursion, spa & wellness, photography and entertainment credit. Unspent Onboard Credits are non-refundable or exchangeable for cash. During your voyage, you may contact the ship's reception for Onboard Credits related enquiries.

***Not applicable to passengers with any forms of redemption bookings.*

Continue to Cruise**

- Guest may Continue to Cruise with the revised 2 Night Cruise to Xiamen, departing on 7 November 2025 (Friday) from Hong Kong aboard the *Star Voyager*, without any additional payment for the fare difference.

Transfer Cruise**

- Transfer your Cruise to any *Star Voyager* 2 Night Cruise departing from Hong Kong on or before **16 November 2025** based on the following terms:
 - Bookings are subject to cabin availability, with the cabin category remaining the same as the original booking.
 - If the new Transfer Cruise fare is higher or lower than the original booking fare, passengers will be required to top up or receive a refund for the price difference via their original booking source.

Cancel Cruise with Full Refund**

- Cancel your Cruise and receive a full refund amount of your cruise (Paid Cabin Fare + Paid Port Charges) via your original booking source. You may contact your original booking source for the full refund arrangements.

