



7 November 2025

**Star Voyager Guest Notice**  
**9 November 2025 (Sunday) Departure:**  
**5 Night Philippines Cruise changed to 5 Night Ha Long Bay-Sanya Cruise**

Dear Valued Guests,

Due to the latest weather advisory regarding a developing typhoon (Fung Wong) in the region, **Star Voyager’s 5 Night Boracay–Coron Cruise** departing from **Hong Kong on 9 November 2025 (Sunday)** will be changed to a **5 Night Ha Long Bay–Sanya Cruise**.

This adjustment is made to ensure the safety and well-being of all our guests and crew. We look forward to welcoming you on board for this revised sailing — offering the opportunity to discover the **beautiful coastlines and cultural treasures of Ha Long Bay and Sanya**.

Below is the updated cruise itinerary for your reference:

Date	Port	Arrival Time	Departure Time
<b>9 Nov (Sun)</b>	<b>Hong Kong</b>	-	<b>8:00 PM</b>
<b>10 Nov (Mon)</b>	<b>Cruising at Sea</b>	-	-
<b>11 Nov (Tue)</b>	<b>Ha Long Bay</b>	<b>7:00 AM (6:00 AM)</b>	<b>7:00 PM (6:00 PM)</b>
<b>12 Nov (Wed)</b>	<b>Cruising at Sea</b>	-	-
<b>13 Nov (Thu)</b>	<b>Sanya</b>	<b>9:00 AM</b>	<b>4:30 PM</b>
<b>14 Nov (Fri)</b>	<b>Hong Kong</b>	<b>3:00 PM</b>	

( ) Local Time

We sincerely apologize for any inconvenience caused and greatly appreciate your kind understanding and continued support as we prioritize your comfort and safety.

Please refer to **Appendix 1 for options** available to affected guests with confirmed paid bookings.

For assistance, please contact your original booking source.

StarDream Rewards members may email Membership Care for support.

Thank you for choosing *Star Voyager* and we look forward to welcoming you onboard.

Warm regards,  
**StarCruises Team**

For further enquiries, please contact:-

	Country	Contact Numbers	Email
<b>StarDream Cruises Reservation Service Centre</b>	Hong Kong	+852 800 938 887	<a href="mailto:reservations.en@stardreamcruises.com">reservations.en@stardreamcruises.com</a> (English language)
	Malaysia	1800 814 852	<a href="mailto:reservations.ts@stardreamcruises.com">reservations.ts@stardreamcruises.com</a> (Chinese language)
	Singapore	+65 800 852 8188	
	Taiwan	00 (801) 498 887	
<b>StarDream Rewards Membership Care</b>	-	-	<a href="mailto:member.en@stardreamcruises.com">member.en@stardreamcruises.com</a> (English language)
	-	-	<a href="mailto:member.cn@stardreamcruises.com">member.cn@stardreamcruises.com</a> (Chinese language)





## APPENDIX 1

- Please submit your preferred choice and completed details to the original booking source **by 28 November 2025**. **Passengers who do not revert by the given timeline will automatically fall under the category of Cancel Cruise with Full Refund**. All submissions shall be considered as final.
- For enquiries and assistance, please contact your original booking source.

Please fill in your particulars and choose / tick “√” one of your preferred options below:-

<b>Original Affected Itinerary / Date:</b> 5N Boracay-Coron Cruise / 9 November 2025 Hong Kong departure	<b>Name:</b>
<b>Reservation Number:</b>	<b>Signature:</b>

*Note: ^Complimentary Onboard Credits are only applicable for onboard food and beverages, shore excursions, spa & wellness, photography and entertainment credit. Unspent Onboard Credits are non-refundable or exchangeable for cash. During your voyage, you may contact the ship's reception for Onboard Credits related enquiries.*

*\*\*Not applicable to passengers with any forms of redemption bookings.*

**Continue to Cruise\*\***

- Guest may Continue to Cruise with the revised 5 Night Ha Long Bay-Sanya Cruise, departing on 9 November 2025 (Sunday) from Hong Kong aboard the *Star Voyager*.
  - As a gesture of goodwill, guests who choose to continue cruising will receive:
    - 30% off the original cruise fare via the original booking source.
    - Onboard Credits^ of HK\$ 600\*\* per cabin per cruise.
    - Refunds of Pre-paid Philippines shore excursions via original booking source (Note: Complimentary shore excursions are non-refundable)
  - Guests continuing to Ha Long Bay in Vietnam will be required to pay a Visa on Arrival fee of HK\$120 per person, which will be charged onboard.

**Transfer Cruise\*\***

- Transfer your Cruise to any *Star Voyager* 5 Night Cruise departing from Hong Kong on or before **28 June 2026** based on the following terms:
  - Bookings are subject to cabin availability, with the cabin category remaining the same as the original booking.
  - Applicable only during mid and low season sailing period.

**Cancel Cruise with Full Refund\*\***

- Cancel your Cruise and receive a full refund amount of your cruise (Paid Cabin Fare + Paid Port Charges + paid shore excursion fee) via your original booking source. You may contact your original booking source for the full refund arrangements.

