



10 November 2025

Star Navigator Guest Notice
Updated Itinerary: 2 Night Miyakojima Cruise (originally departing 12 Nov 2025)
moved forward to 11 Nov 2025 with change to 3 Night Naha Cruise

Dear Valued Guests,

On behalf of **StarCruises**, we look forward to welcoming you aboard the **Star Navigator** for your upcoming cruise with us.

Due to the developing typhoon **Fung Wong** in the region, the **Star Navigator** will return early to **Keelung** on **11 November 2025 (Tuesday)**. This is to account for possible port closures on **12 November 2025 (Wednesday)** and to ensure the safety and comfort of all our guests.

In view of this, guests originally scheduled to depart on **12 November 2025** for a **2 Night Miyakojima Cruise** are invited to **depart a day earlier, on 11 November 2025 (Tuesday)**. The itinerary will be updated to a **3 Night Naha Cruise**. **There will be no additional cruise fare, port charges or gratuities for the extra night.**

Check-in on 11 November 2025 (Tuesday) will now commence at 5:00 PM with gate closing at 10:00PM as the ship departs at 11:00 PM. Below is the updated schedule:

Date	Port	Arrival Time	Departure Time
11 Nov (Tue)	Keelung	-	11:00 PM
12 Nov (Wed)	Cruising at Sea	-	-
13 Nov (Thu)	Naha	7:00 AM (8:00 AM)	4:00 PM (5:00 PM)
14 Nov (Fri)	Keelung	11:00 AM	-

() Local Time

We understand that this update may affect your travel plans and sincerely apologize for any inconvenience. Your safety and comfort remain our top priority. For your convenience, please refer to **Appendix 1** for options available to guests with confirmed paid bookings.

For assistance, please contact your original booking source.
StarDream Rewards members may email Membership Care for support.

Thank you for choosing Star Navigator and we look forward to welcoming you onboard.

Warm regards,
StarCruises Team

For further enquiries, please contact:

	Country	Contact Numbers	Email
StarDream Cruises Reservation Service Centre	Taiwan	00 (801) 498 887	reservations.ts@stardreamcruises.com (Chinese language)
	Hong Kong	+852 800 938 887	reservations.en@stardreamcruises.com (English language)
	Malaysia	1800 814 852	
	Singapore	+65 800 852 8188	
StarDream Rewards Membership Care	-	-	member.en@stardreamcruises.com (English language)
	-	-	member.cn@stardreamcruises.com (Chinese language)





APPENDIX 1

- Please submit your preferred choice and completed details to the original booking source **by 28 November 2025**. Passengers who do not revert by the given timeline will automatically fall under the category of **Cancel Cruise with Full Refund**. All submissions shall be considered as final.
- For enquiries and assistance, please contact your original booking source.

Please fill in your particulars and choose / tick “√” one of your preferred options below:-

Original Affected Itinerary / Date: 2N Miyakojima Cruise / 12 November 2025 Keelung departure	Name:
Reservation Number:	Signature:

Note: ^Complimentary Onboard Credits are only applicable for onboard food and beverages, shore excursion, spa & wellness, photography, gratuities and entertainment credit. Unspent Onboard Credits are non-refundable or exchangeable for cash. During your voyage, you may contact the ship's reception for Onboard Credits related enquiries.

***Not applicable to passengers with any forms of redemption bookings.*

Continue to Cruise**

- Guest may Continue to Cruise with the revised 3 Night Naha Cruise, departing on 11 November 2025 (Tuesday) from Keelung aboard the *Star Navigator*, without any additional payment for the cruise fare, port charges or gratuities for the extra night.
- Refund of paid Miyakojima shore excursions via original booking source.

Transfer Cruise**

- Transfer your Cruise to any *Star Navigator* 2 Night Cruise departing from Keelung or Kaohsiung on or before **26 June 2026** based on the following terms:
 - Bookings are subject to cabin availability, with the cabin category remaining the same as the original booking.
 - If the new Transfer Cruise fare is higher or lower than the original booking fare, passengers will be required to top up or receive a refund for the price difference via their original booking source.
 - Refund of paid Miyakojima shore excursions via original booking source.

Cancel Cruise with Full Refund**

- Cancel your Cruise and receive a full refund amount of your cruise (Paid Cabin Fare + Paid Port Charges) via your original booking source. You may contact your original booking source for the full refund arrangements

