



20 December 2025

Star Voyager
Cancellation of Bintan Tender Operations (Saturday, 20 December 2025)

Dear Valued Guests,

On behalf of StarCruises, we hope you have been enjoying your cruise with aboard the Star Voyager.

As we were originally scheduled to arrive in Bintan today, **Saturday, 20 December 2025**, we regret to inform you that today's tender operations at Bintan Island have been cancelled due to unfavourable weather conditions. This decision was made in the interest of your safety, which remains our highest priority.

Star Voyager will continue cruising at sea for the remainder of the day and is scheduled to arrive in Singapore tomorrow as planned.

Below is the updated cruise itinerary for your reference:

Date	Port	Arrival Time	Departure Time
19 Dec (Fri)	Port Klang	-	9:00 PM
20 Dec (Sat)	Cruising at Sea	-	-
21 Dec (Sun)	Singapore	7:00 AM	7:00 PM
22 Dec (Mon)	Port Klang	9:00 AM	-

We apologize for any inconvenience caused; and we hope you will continue to enjoy our onboard facilities and offerings, as we have further updated our activities to further enhance your onboard experience.

As a gesture of goodwill, guests with paid bookings will receive:

- SG90**in Onboard Credits^ per cabin.
- Refund for affected pre-paid shore excursions in Bintan via original booking source.

(Note: Complimentary shore excursions are non-refundable)

Note: Applicable only for onboard food and beverages, shore excursion, spa & wellness, photography and entertainment credit. Unspent Onboard Credits are non-refundable or exchangeable for cash. During your voyage, you may contact the ship's reception for Onboard Credits related enquiries.

***Not applicable to passengers with any forms of redemption bookings.*

For assistance or any inquiries, please don't hesitate to visit our Front Office in the lobby.

StarDream Rewards Members may approach our Membership Counter for support.

Thank you for choosing *Star Voyager* and we look forward to continuing to serve you.

Warm regards,
StarCruises Team

