



31 December 2025

Star Navigator
Guest Update: Ishigaki Arrival Cancelled on 1 January 2026 (Thursday)

Dear Valued Guests,

On behalf of StarCruises and all of us aboard the *Star Navigator*, we hope you're enjoying your cruise so far.

Due to forecast adverse weather conditions in the region, we regret to inform you that **our scheduled call to Ishigaki tomorrow (1 January 2026, Thursday) has been cancelled**. As your safety is our top priority, we will **continue cruising at sea for tomorrow**, before arriving back at Kaohsiung on Friday as scheduled.

Below is the updated cruise itinerary for your reference:

Date	Port	Arrival Time	Departure Time
1 Jan (Thu)	Cruising at Sea	-	-
2 Jan (Fri)	Kaohsiung	2:00 PM	

We understand this change may be disappointing and apologize for any inconvenience. Thank you for your understanding, as this adjustment is made with your safety and comfort in mind.

We have arranged **enhanced onboard activities** and **upgraded complimentary restaurant menus** to ensure a pleasant and memorable cruise experience.

1. Refund

All affected sailing guests will receive the following:

- Refund of **NT\$650** paid Ishigaki port charges per person in Onboard credits[^]
(*Note: StarDream Rewards Members who booked directly & paid port charges via credit card, cash or redeemed by Rewards points will receive the refund as Onboard credits*)
- Refund of all paid Ishigaki shore excursions via original booking source.

2. Onboard credits

As a gesture of goodwill, guests with paid bookings will receive:

- **NT\$ 1,600** Onboard credits[^] per cabin, per cruise**

3. Next Cruise Discount

Book *Star Navigator's* 2026 Taiwan homeport sailings can enjoy **NT\$2,000** Next Cruise Discount** per person (*Note: The discount is applicable to each affected guest from the current sailing and may be redeemed only as the 1st or 2nd guest on a future 2026 Taiwan homeport sailing.*)

Note: [^]Applicable only for onboard food and beverages, spa & wellness, photography, gratuities and entertainment credit. Unspent Onboard Credits are non-refundable or exchangeable for cash. During your voyage, you may contact the ship's reception for Onboard Credits related enquiries.

***Not applicable to passengers with any forms of redemption bookings.*

For assistance or any inquiries, please don't hesitate to visit our Front Office in the lobby.

StarDream Rewards Members may approach our Membership Counter for support. Thank you for choosing *Star Navigator* and we look forward to continuing to serve you.

Warm regards,
StarCruises Team

