



31 December 2025

Star Voyager
Singapore Departures [8 Jan – 5 Feb 2026]:
3 Night Kuala Lumpur–Bintan Cruise Updated to 3 Night Kuala Lumpur–Medan Cruise

Dear Valued Guests,

On behalf of StarCruises, we look forward to welcoming you aboard the *Star Voyager* for her **3 Night Cruise departing from Singapore.**

Please be advised that **for sailings from 8 January – 5 February 2026**, the itinerary has been updated to feature **Medan in place of Bintan.**

The affected Thursday departure dates include:

- **Singapore Cruise Centre (SCC):** 8, 15 & 29 Jan 2026
- **Marina Bay Cruise Centre Singapore (MBCCS):** 22 Jan & 5 Feb 2026

This change ensures a **comfortable and enjoyable sailing experience**, as the **Northeast Monsoon is currently bringing unusually strong swells and winds** around Bintan, making it unsafe to tender guests ashore.

Your revised cruise will now include a call to **Medan**, where you can explore rich heritage landmarks and celebrated local flavours — all while enjoying a smooth journey at sea.

Updated Itinerary (New Arrival & Departure Times)

Date	Port	Arrival Time	Departure Time
Thursdays	Singapore	-	8:00 PM
Fridays	Kuala Lumpur (via Port Klang)	10:00 AM	9:00 PM
Saturdays	Medan	7:00 AM (6:00 AM)	4:00 PM (3:00 PM)
Sundays	Singapore	12:00 NOON	-

() Local Time

We apologize for any inconvenience and appreciate your understanding as **your safety remains our highest priority.**

Affected guests with confirmed paid bookings may refer to **Appendix 1 for available options.** For assistance, please contact your original booking source. StarDream Rewards members may email Membership Care for support.

Thank you for choosing *Star Voyager* and we look forward to welcoming you onboard.

Warm regards,
StarCruises Team

For further enquiries, please contact:

	Country	Contact Numbers (Mon – Fri, 9 AM – 6PM)	Email
StarDream Cruises Reservation Service Centre	Singapore	+65 800 852 8188	reservations.en@stardreamcruises.com (English language)
	Malaysia	1800 814 852	reservations.ts@stardreamcruises.com (Chinese language)
	Hong Kong	+852 800 938 887	
	Taiwan	00 (801) 498 887	
StarDream Rewards Membership Care	-	-	member.en@stardreamcruises.com (Eng)
	-	-	member.cn@stardreamcruises.com (Chi)





APPENDIX 1

- Please submit your completed details to your original booking source by the relevant deadline:
 - a) Continue Cruise with Revised Itinerary: before your original departure date, or
 - b) Transfer Cruise: by 15 January 2026 (submissions are final)
- Bookings without a response prior to your original departure date will be regarded as No Show under standard policy.
- For enquiries, please contact your original booking source.

Please fill in your particulars and choose / tick “√” one of your preferred options below:-

Original Affected Itinerary / Date: 3N Kuala Lumpur-Bintan Cruise / [8 Jan – 5 Feb 2026] Singapore departure	Name:
Reservation Number:	Signature:

***Not applicable to passengers with any forms of redemption bookings.*

Continue to Cruise

- Guest may Continue to Cruise with the revised 3 Night Kuala Lumpur-Medan Cruise, departing on the same date of your original booking from Singapore aboard the *Star Voyager*.
 - As a gesture of goodwill, guests who choose to continue cruising will receive:
 - Complimentary Return Transfer Service to Medan City (Center Point Mall) for all affected guests (and StarDream Rewards members).
 - Refunds of Pre-paid Bintan shore excursions via original booking source (Note: Complimentary shore excursions are non-refundable)

Transfer Cruise**

- Transfer your Cruise to any *Star Voyager* 4 Night Phuket-Singapore Cruise departing from Singapore on or before **2 February 2026** based on the following terms:
 - Bookings are subject to cabin availability, with the cabin category remaining the same as the original booking.
 - If the new Transfer Cruise fare is higher than the original booking fare, guests will be required to top up the price difference via their original booking source.

