



26 December 2025

**Star Voyager**  
**Guest Notice: Port Klang Cruise Terminal (PKCT) Berth Congestion**  
**on 16 January 2026 (Friday)**

Dear Guest,

On behalf of StarCruises, we look forward to welcoming you aboard the *Star Voyager* for your **3 Night Cruise to Bintan and Singapore**, departing from **Port Klang Cruise Terminal (PKCT)** on **16 January 2026 (Friday)**.

Kindly be advised that due to **berth congestion** at PKCT on **16 January 2026 (Friday)**, the *Star Voyager* will **berth at West Port Cargo Terminal**.

DATE	CHECK-IN VENUE	CHECK-IN START TIME	CHECK-IN & BOARDING GATE CLOSURE TIME	SHIP DEPARTURE TIME
16 Jan 2026 (Fri)	Port Klang Cruise Terminal (PKCT)	4:00 PM <i>Note: Complimentary shuttle buses from PKCT to West Port for embarkation.</i>	6:00 PM	9:00 PM <i>Note: Ship departs from West Port.</i>

**Important Notes:**

- Check-in and immigration clearance will **remain at PKCT**.
- After clearing immigration, guests will be transferred via **complimentary shuttle buses from PKCT to West Port** for embarkation.
- The ship will **depart from West Port Cargo Terminal** at 9:00 PM.

We apologize for any inconvenience and thank you for your kind understanding.

Warm regards,  
**StarCruises Team**

For further enquiries, please contact:-

	Country	Contact Numbers	Email
<b>StarDream Cruises Reservation Service Centre</b>	Malaysia	1800 814 852	<a href="mailto:reservations.en@stardreamcruises.com">reservations.en@stardreamcruises.com</a> (English language)
	Singapore	+65 800 852 8188	<a href="mailto:reservations.ts@stardreamcruises.com">reservations.ts@stardreamcruises.com</a> (Chinese language)
	Hong Kong	+852 800 938 887	
	Taiwan	00 (801) 498 887	
<b>StarDream Rewards Membership Care</b>	-	-	<a href="mailto:member.en@stardreamcruises.com">member.en@stardreamcruises.com</a> (English language)
	-	-	<a href="mailto:member.cn@stardreamcruises.com">member.cn@stardreamcruises.com</a> (Chinese language)

Kindly refer to the terms and conditions of the Ticket Contract (Passage Contract) on your booking confirmation

