



20 January 2026

Star Voyager
Cancellation of Phuket Arrival on 20 January 2026 (Tuesday)

Dear Valued Guests,

On behalf of StarCruises, we hope you have been enjoying your cruise with aboard the Star Voyager.

We regret to inform you that due to a technical issue affecting the vessel's speed, our scheduled arrival at Phuket this afternoon (Tuesday, 20 January 2026) will not be possible. **As an alternative, the ship will be calling at Penang, with an arrival at 9:00 AM today and a revised departure time of 6:30 PM.**

We sincerely apologise for this unexpected change and understand that it may be disappointing. Please be assured that the safety and comfort of our guests remain our top priority, and this decision has been made in the best interest of everyone onboard.

As a gesture of goodwill, **guests with paid bookings** will receive:

- SG90**in Onboard Credits^ per cabin.
- Refund for affected pre-paid shore excursions in Phuket via original booking source.

(Note: Complimentary shore excursions are non-refundable)

Note: Applicable only for onboard food and beverages, shore excursion, spa & wellness, photography and entertainment credit. Unspent Onboard Credits are non-refundable or exchangeable for cash. During your voyage, you may contact the ship's reception for Onboard Credits related enquiries.

***Not applicable to passengers with any forms of redemption bookings.*

For assistance or any inquiries, please don't hesitate to visit our Front Office in the lobby.

StarDream Rewards Members may approach our Membership Counter for support.

Thank you for choosing *Star Voyager* and we look forward to continuing to serve you.

Warm regards,
StarCruises Team

