



26 December 2025

Star Voyager
Guest Notice: Port Klang Cruise Terminal (PKCT) Berth Congestion
on 30 January 2026 (Friday)

Dear Guest,

On behalf of StarCruises, we look forward to welcoming you aboard the *Star Voyager* for your **3 Night Cruise to Bintan and Singapore**, departing from **Port Klang Cruise Terminal (PKCT)** on **30 January 2026 (Friday)**.

Kindly be advised that due to **berth congestion** at PKCT on **30 January 2026 (Friday)**, the *Star Voyager* will **berth at West Port Cargo Terminal**.

| DATE | CHECK-IN VENUE | CHECK-IN START TIME | CHECK-IN & BOARDING GATE CLOSURE TIME | SHIP DEPARTURE TIME |
|-------------------|-----------------------------------|---|---------------------------------------|--|
| 30 Jan 2026 (Fri) | Port Klang Cruise Terminal (PKCT) | 4:00 PM <i>Note: Complimentary shuttle buses from PKCT to West Port for embarkation.</i> | 6:00 PM | 9:00 PM <i>Note: Ship departs from West Port.</i> |

Important Notes:

- Check-in and immigration clearance will **remain at PKCT**.
- After clearing immigration, guests will be transferred via **complimentary shuttle buses from PKCT to West Port** for embarkation.
- The ship will **depart from West Port Cargo Terminal** at 9:00 PM.

We apologize for any inconvenience and thank you for your kind understanding.

Warm regards,
StarCruises Team

For further enquiries, please contact:-

| | Country | Contact Numbers | Email |
|---|-----------|------------------|--|
| StarDream Cruises Reservation Service Centre | Malaysia | 1800 814 852 | reservations.en@stardreamcruises.com (English language) |
| | Singapore | +65 800 852 8188 | reservations.ts@stardreamcruises.com (Chinese language) |
| | Hong Kong | +852 800 938 887 | |
| | Taiwan | 00 (801) 498 887 | |
| StarDream Rewards Membership Care | - | - | member.en@stardreamcruises.com (English language) |
| | - | - | member.cn@stardreamcruises.com (Chinese language) |

Kindly refer to the terms and conditions of the Ticket Contract (Passage Contract) on your booking confirmation

