



18 December 2025

Star Voyager Guest Notice
Updated Itinerary (13 Feb – 24 April 2026)
Friday Departures: 2 Night Weekend Getaway Cruises from Hong Kong

Dear Valued Guests,

On behalf of **StarCruises**, we look forward to welcoming you aboard the **Star Voyager** for your upcoming cruise **departing from Hong Kong**.

Please be advised that due to recent operational schedule adjustments, the **2 Night Cruise to Xiamen originally departing on Fridays from Hong Kong between 13 February and 24 April 2026** will now be a **2 Night High Seas Cruise**.

This updated itinerary offers you more time to enjoy the ship’s wide selection of dining, entertainment and recreational experiences — creating a relaxing and memorable getaway at sea.

We understand this update may require some adjustments to your plans, and we regret any inconvenience caused. Please refer to **Appendix 1** for the options available to guests with confirmed paid bookings.

For assistance, please contact your original booking source.
StarDream Rewards members may email Membership Care for support.

Thank you for choosing Star Voyager and we look forward to welcoming you onboard.

Warm regards,
StarCruises Team

For further enquiries, please contact:

	Country	Contact Numbers (Mon – Fri, 9 AM – 6PM)	Email
StarDream Cruises Reservation Service Centre	Hong Kong	+852 800 938 887	reservations.ts@stardreamcruises.com (Chinese language)
	Taiwan	00 (801) 498 887	reservations.en@stardreamcruises.com
	Malaysia	1800 814 852	(English language)
	Singapore	+65 800 852 8188	
StarDream Rewards Membership Care	-	-	member.cn@stardreamcruises.com (Chinese language)
	-	-	member.en@stardreamcruises.com (English language)





APPENDIX 1

- Please submit your preferred choice and completed details to the original booking source **by 16 January 2026**. Passengers who do not revert by the given timeline will automatically fall under the category of **Cancel Cruise with Full Refund**. All submissions shall be considered as final.
- For enquiries and assistance, please contact your original booking source.

Please fill in your particulars and choose / tick “√” one of your preferred options below:-

Original Affected Itinerary / Date: 2N Cruise to Xiamen / 13 Feb – 24 April 2026 Hong Kong Friday departures	Name:
Reservation Number:	Signature:

Note: ^Applicable only for onboard food and beverages, spa & wellness, photography, shore excursions and entertainment credit. Unspent Onboard Credits are non-refundable or exchangeable for cash. During your voyage, you may contact the ship's reception for Onboard Credits related enquiries.

**Not applicable to passengers with any forms of redemption bookings.

Continue to Cruise

- Affected guests may continue with the revised **2 Night High Seas Cruise** departing on their original booked date from Hong Kong aboard the *Star Voyager*.
- As a gesture of goodwill, guests with paid bookings continuing to cruise will receive **HK\$ 200** Onboard credits^** per cabin, per cruise.
- Refund of paid shore excursions in Xiamen via original booking source.

Transfer Cruise**

- Affected guests may transfer their booking to any 2, 3 or 5 Night *Star Voyager* Cruise departing from Hong Kong on or before **28 August 2026** based on the following terms:
 - As a gesture of goodwill, guests who select the Transfer Cruise option will receive **HK\$ 200** Onboard credits^** per cabin, per cruise.
 - Bookings are subject to cabin availability, with the cabin category remaining the same as the original booking.
 - If the new Transfer Cruise fare is higher or lower than the original booking fare, passengers will be required to top up or receive a refund for the price difference via their original booking source.
 - Refund of paid shore excursions in Xiamen via original booking source.

Cancel Cruise with Full Refund**

- Cancel your Cruise and receive a full refund amount of your cruise (Paid Cabin Fare + Paid Port Charges) and shore excursions (if applicable) via your original booking source. You may contact your original booking source for the full refund arrangements

