

13 June 2025

Genting Dream Guest Notice
23 February 2026 Melaka ICQS Departure: 2 Night Extended to 3 Night Cruise

Dear Valued Guests,

Kindly be informed that the **2 Night Singapore Cruise departing 23 February 2026 (Monday) from Melaka ICQS will be extended to a 3 Night Penang - Singapore Cruise**. This is due to berth congestion at Marina Bay Cruise Centre Singapore on 24 February 2026 with the ship now scheduled to return to Melaka on 26 February 2026 (Thursday).

Below is the updated itinerary for your kind reference.

Date	Port	Arrival Time	Departure Time
23 Feb	Melaka (ICQS)	-	6:00pm
24 Feb	Penang	9:00am	5:00pm
25 Feb	Singapore	3:00pm	11:00pm
26 Feb	Melaka (ICQS)	8:00am	

All timings are based on local time.

We apologize for any inconvenience caused and in view of this, affected guests departing on 23 Feb 2026 with confirmed paid bookings may choose one of the options listed below in **Appendix 1**.

For enquiries, you may contact your original booking source.

StarDream Rewards members with credit cabin redemptions may email StarDream Rewards Membership Care for assistance.

We thank you for your support and look forward to welcoming you aboard.

Warm regards,
Dream Cruises Team

For further enquiries, please contact:-

	Country	Contact Numbers	Email
StarDream Cruises Reservation Service Centre	Malaysia	1800 814 852	reservations.ts@stardreamcruises.com (Chinese language)
	Singapore	+65 800 852 8188	reservations.en@stardreamcruises.com (English language)
	Hong Kong	+852 800 938 887	
	Taiwan	00 (801) 498 887	
StarDream Rewards Membership Care	-	-	member.en@stardreamcruises.com (English language)
	-	-	member.cn@stardreamcruises.com (Chinese language)

APPENDIX 1

- Please submit your preferred choice and completed details to the original booking source **by 15 July 2025**. Passengers who do not revert by the given timeline will automatically fall under the category of **Cancel Cruise with Full Refund**. All submissions shall be considered as final.
- For enquiries and assistance, please contact your original booking source.

Please fill in your particulars and choose / tick “√” one of your preferred options below:-

Original Affected Itinerary / Date: 2N Singapore Cruise departing from Melaka ICQS on 23 February 2026.	Name:
Reservation Number:	Signature:

Note: **Not applicable to passengers with any forms of redemption bookings.

Continue to Cruise**

- Continue to Cruise on the same departure date on 23 February 2026 with the revised 3 Night Penang - Singapore Cruise itinerary, sailing from Melaka ICQS on the Genting Dream.
 - As a goodwill gesture, the additional 1 Night fare, port charges and gratuities will be complimentary.

Transfer Cruise**

- Transfer your Cruise to any Genting Dream 2 Night Singapore Cruise departing from Melaka ICQS between 8 December 2025 and 2 March 2026 based on the following terms:
 - Bookings are subject to cabin availability with the itinerary, type and booking conditions, cabin category and seasonality of the cruising period remaining the same as per original booking.
 - If the new Transfer Cruise fare is higher than the original booking fare, passengers will be required to top up the price difference.

Cancel Cruise with Full Refund**

- Cancel your Cruise and receive a full refund amount of your cruise (Paid Cabin Fare + Paid Port Charges + paid shore excursion fee) via your original booking source. You may contact your original booking source for the full refund arrangements.