

13 June 2025

Genting Dream Guest Notice
8 March 2026 Singapore Departure: 2 Night Extended to 3 Night Cruise

Dear Valued Guests,

Kindly be informed that the **2 Night Kuala Lumpur (via Melaka) Cruise departing 8 March 2026 (Sunday) from Marina Bay Cruise Centre Singapore (MBCCS) will be extended to a 3 Night Kuala Lumpur (via Melaka) – Penang Cruise**. This is due to berth congestion at MBCCS on 10 March 2026 with the ship **now scheduled to return to Singapore on 11 March 2026**.

Below is the updated itinerary for your kind reference.

Date	Port	Arrival Time	Departure Time
8 Mar	Singapore (MBCCS)	-	7:00pm
9 Mar	Kuala Lumpur (via Melaka)	8:00am	6:00pm
10 Mar	Penang	9:00am	5:00pm
11 Mar	Singapore	3:00pm	-

All timings are based on local time.

We apologize for any inconvenience caused and in view of this, affected guests departing on 8 March 2026 with confirmed paid bookings may choose one of the options listed below in **Appendix 1**.

For enquiries, you may contact your original booking source.

StarDream Rewards members with credit cabin redemptions may email StarDream Rewards Membership Care for assistance.

We thank you for your support and look forward to welcoming you aboard.

Warm regards,
Dream Cruises Team

For further enquiries, please contact:-

	Country	Contact Numbers	Email
StarDream Cruises Reservation Service Centre	Singapore	+65 800 852 8188	reservations.ts@stardreamcruises.com (Chinese language)
	Malaysia	1800 814 852	reservations.en@stardreamcruises.com (English language)
	Hong Kong	+852 800 938 887	
	Taiwan	00 (801) 498 887	
StarDream Rewards Membership Care	-	-	member.en@stardreamcruises.com (English language)
	-	-	member.cn@stardreamcruises.com (Chinese language)

APPENDIX 1

- *Please submit your preferred choice and completed details to the original booking source **by 15 July 2025**. Passengers who do not revert by the given timeline will automatically fall under the category of **Cancel Cruise with Full Refund**. All submissions shall be considered as final.*
- *For enquiries and assistance, please contact your original booking source.*

Please fill in your particulars and choose / tick “√” one of your preferred options below:-

Original Affected Itinerary / Date: 2N Kuala Lumpur (via Melaka) Cruise departing from MBCCS on 8 March 2026.	Name:
Reservation Number:	Signature:

*Note: **Not applicable to passengers with any forms of redemption bookings.*

Continue to Cruise**

- Continue to Cruise on the same departure date on 8 March 2026 with the revised 3 Night Kuala-Lumpur (via Melaka) – Penang Cruise itinerary, sailing from MBCCS on the Genting Dream.
 - As a goodwill gesture, the additional 1 Night fare, port charges and gratuities will be complimentary.

Transfer Cruise**

- Transfer your Cruise to any Genting Dream 2 Night Kuala Lumpur (via Melaka) Cruise departing from MBCCS in Singapore between 29 June 2025 and 12 April 2026 based on the following terms:
 - Bookings are subject to cabin availability with the itinerary, type and booking conditions, cabin category and seasonality of the cruising period remaining the same as per original booking.
 - If the new Transfer Cruise fare is higher than the original booking fare, passengers will be required to top up the price difference.

Cancel Cruise with Full Refund**

- Cancel your Cruise and receive a full refund amount of your cruise (Paid Cabin Fare + Paid Port Charges + paid shore excursion fee) via your original booking source. You may contact your original booking source for the full refund arrangements.