



30 March 2026

**Star Voyager Guest Notice**  
**Itinerary Update: 19 April 2026 (Sunday) Hong Kong Departure**  
**3 Night Sanya Cruise Changed to a 3 Night Kaohsiung – Penghu Cruise**

Dear Valued Guests,

Kindly be advised that the original 3 Night Sanya Cruise departing from Hong Kong (Ocean Terminal) on 19 April 2026 (Sunday) **has been amended and updated to a 3 Night Kaohsiung – Penghu Cruise**, offering you the opportunity to explore two captivating destinations in a single sailing, combining cultural discovery with scenic coastal experiences.

Please refer to the updated itinerary below:

| Date                | Port                              | New Arrival Time | New Departure Time |
|---------------------|-----------------------------------|------------------|--------------------|
| <b>19 Apr (Sun)</b> | <b>Hong Kong (Ocean Terminal)</b> | -                | <b>6:00 PM</b>     |
| <b>20 Apr (Mon)</b> | <b>Kaohsiung</b>                  | <b>2:30PM</b>    | <b>10:30 PM</b>    |
| <b>21 Apr (Tue)</b> | <b>Penghu</b>                     | <b>9:00 AM</b>   | <b>4:00 PM</b>     |
| <b>22 Apr (Wed)</b> | <b>Hong Kong (Ocean terminal)</b> | <b>11:00 AM</b>  | -                  |

We understand that this change may affect your travel plans, and we hope you will take this opportunity to enjoy the revised itinerary to these two destinations.

Affected guests may refer to **Appendix 1** for available options and contact their original booking source for assistance.

StarDream Rewards members may email Membership Care for support.

Thank you for choosing Star Voyager and we look forward to welcoming you onboard.

Warm regards,  
**StarCruises Team**

For further enquiries, please contact:

|   | Country   | Contact Numbers<br>(Mon – Fri, 9 AM – 6PM) | Email  |
|---|-----------|--|--|
| <b>StarDream Cruises<br/>Reservation Service Centre</b> | Hong Kong | +852 800 938 887                           | <a href="mailto:reservations.ts@stardreamcruises.com">reservations.ts@stardreamcruises.com</a><br>(Chinese language) |
|   | Taiwan    | 00 (801) 498 887                           | <a href="mailto:reservations.en@stardreamcruises.com">reservations.en@stardreamcruises.com</a><br>(English language) |
|   | Malaysia  | 1800 814 852                               |  |
|   | Singapore | +65 800 852 8188                           |  |
| <b>StarDream Rewards<br/>Membership Care</b>            | -         | -  | <a href="mailto:member.cn@stardreamcruises.com">member.cn@stardreamcruises.com</a><br>(Chinese language)             |
|   | -         | -  | <a href="mailto:member.en@stardreamcruises.com">member.en@stardreamcruises.com</a><br>(English language)             |





## **APPENDIX 1**

- **Passengers who do not revert by the given timeline below will automatically fall under the category of Cancel Cruise with Full Refund.** All submissions shall be considered as final.
- For enquiries and assistance, please contact your original booking source.

Please fill in your particulars and choose / tick “√” one of your preferred options below:-

|  |                   |
|--|-------------------|
| <b>Original Affected Itinerary / Date:</b><br>3N Sanya Cruise / 19 Apr 2026 Hong Kong departure on Star Voyager. | <b>Name:</b>      |
| <b>Reservation Number:</b>   | <b>Signature:</b> |

*Note: ^Applicable only for onboard food and beverages, shore excursion, spa & wellness, photography and entertainment credit. Unspent Onboard Credits are non-refundable or exchangeable for cash. During your voyage, you may contact the ship's reception for Onboard Credits related enquiries.*

**\*\*Not applicable to passengers with any forms of redemption bookings.**

**Continue to Cruise**

*(Please submit your confirmation to your original booking source by 10 April 2026)*

- All affected guests may continue to cruise on the **originally booked departure date on 19 April 2026 (Sunday)** from **Hong Kong's Ocean Terminal** aboard the **Star Voyager** to enjoy the revised **3 Night Kaohsiung - Penghu Cruise** and receive the following:
  - **Refund** of pre-purchased Sanya shore excursions via original booking source.
  - **\*\*HK\$600^ onboard credit** per cabin, per cruise as a gesture of goodwill.
  - **No additional port charges required.**

**\*\*Transfer Cruise (Applicable for Paid Booking Guest Only)**

*(Please submit your confirmation to your original booking source by 30 April 2026)*

- Transfer your cruise booking to any **Star Voyager 3 Night Cruise** departing from Hong Kong on or before **30 August 2026** and receive the following :
  - **\*\*Refund** of pre-purchased Sanya shore excursions via original booking source.
  - Bookings are subject to cabin availability, with the cabin category remaining the same as the original booking.
  - If the new Transfer Cruise fare is higher or lower than the original booking fare, guests will be required to top up or receive a refund for the price difference via their original booking source.
  - Original bookings made on or after 20 March 2026 will be subject to a fuel surcharge of HKD 200 per guest, per night (applicable to guests aged 2 years and above).

**\*\*Cancel Cruise with Full Refund (Applicable for Paid Booking Guest Only)**

*(Please submit your confirmation to your original booking source by 30 April 2026)*

- Cancel your Cruise and receive a full refund amount of your cruise (Paid Cabin Fare + Paid Port Charges) and shore excursions (if applicable) via your original booking source. You may contact your original booking source for the full refund arrangement.

