



23 February 2026

Star Voyager Guest Notice
Hong Kong Sunday Departures:
New Updates on 5 Night Cruise to Ishigaki, Miyakojima & Xiamen

Dear Valued Guests,

Due to an operational adjustment, we regret to inform you that the original itinerary for the **5 Night Ishigaki – Miyakojima – Xiamen Cruise** departing from **Hong Kong (Ocean Terminal)** has been **changed to a 3 Night Sanya Cruise** for the following departure dates:

Sunday Departure Dates	Details
3 May 2026	Change to 3 Night Sanya Cruise
24 May 2026	Cancelled Hong Kong Sailing Departure
26 July 2026	Change to 3 Night Sanya Cruise
30 August	Change to 3 Night Sanya Sailing

We understand that this change may affect your travel plans and sincerely apologize for any inconvenience caused.

Affected guests may refer to **Appendix 1** for available options and contact their original booking source for assistance.

StarDream Rewards members may email Membership Care for support.

Thank you for choosing Star Voyager and we look forward to welcoming you onboard.

Warm regards,
StarCruises Team

For further enquiries, please contact:

	Country	Contact Numbers (Mon – Fri, 9 AM – 6PM)	Email
StarDream Cruises Reservation Service Centre	Hong Kong	+852 800 938 887	reservations.ts@stardreamcruises.com (Chinese language)
	Taiwan	00 (801) 498 887	reservations.en@stardreamcruises.com (English language)
	Malaysia	1800 814 852	
	Singapore	+65 800 852 8188	
StarDream Rewards Membership Care	-	-	member.cn@stardreamcruises.com (Chinese language)
	-	-	member.en@stardreamcruises.com (English language)





APPENDIX 1

- Please submit your preferred choice and completed details to the original booking source **by 20 March 2026**. Passengers who do not revert by the given timeline will automatically fall under the category of **Cancel Cruise with Full Refund**. All submissions shall be considered as final.
- For enquiries and assistance, please contact your original booking source.

Please fill in your particulars and choose / tick “√” one of your preferred options below:-

Original Affected Itinerary / Date: 5N Ishigaki – Miyakojima - Xiamen Cruise / 3 & 24 May; 26 July & 30 August 2026 Hong Kong departures on Star Voyager.	Name:
Reservation Number:	Signature:

Note: ^Applicable only for onboard food and beverages, shore excursion, spa & wellness, photography and entertainment credit. Unspent Onboard Credits are non-refundable or exchangeable for cash. During your voyage, you may contact the ship's reception for Onboard Credits related enquiries.

**Not applicable to passengers with any forms of redemption bookings.

Continue to Cruise

- All affected guests may continue to cruise on the **originally booked departure date (where applicable)** from **Hong Kong** aboard the **Star Voyager** to enjoy the revised **3 Night Sanya Cruise** and receive the following via their original booking source:
 - A refund of paid port charges and gratuities (if applicable) for the 2 Night difference.
 - A refund of pre-purchased affected shore excursions
- Paid booking guests will also receive the following:
 - **A refund of the paid cruise fare for the 2 Night difference via their original booking source.
 - ****HK\$600^ onboard credit per cabin**, per cruise as a gesture of goodwill.

****Transfer Cruise (Applicable for Paid Booking Guest Only)**

- Transfer your cruise booking to any **Star Voyager 2, 3 or 5 Night Cruise** departing from Hong Kong on or before **30 August 2026** and receive the following :
 - **Refund of pre-purchased affected shore excursions via original booking source.
 - **Refund of paid cruise fare difference (including paid port charges & gratuities) (if applicable) via original booking source.
 - ****HK\$600^ onboard credit per cabin**, per cruise as a gesture of goodwill.
 - Bookings are subject to cabin availability, with the cabin category remaining the same as the original booking.
 - If the new Transfer Cruise fare is higher or lower than the original booking fare, passengers will be required to top up or receive a refund for the price difference via their original booking source.

****Cancel Cruise with Full Refund (Applicable for Paid Booking Guest Only)**

- Cancel your Cruise and receive a full refund amount of your cruise (Paid Cabin Fare + Paid Port Charges) and shore excursions (if applicable) via your original booking source. You may contact your original booking source for the full refund arrangement.

