



17 October 2026

STAR NAVIGATOR GUEST NOTICE
CANCELLATION OF 23 OCTOBER 2026 (FRIDAY) KEELUNG DEPARTURE;
CHANGE TO 4 NIGHT CRUISE TO HONG KONG WITH NEW DEPARTURE ON WEDNESDAY, 21
OCTOBER 2026 FROM KEELUNG

Dear Valued Guests,

On behalf of StarCruises, we would like to inform you of an important update to your upcoming cruise.

In view of the forecast adverse weather conditions associated with Typhoon Champi, and to ensure the safety and well-being of our guests and crew, your original **2 Night High Seas Cruise departing from Keelung on Friday, 23 October 2026, has been cancelled**. This is necessary as *Star Navigator* will be unable to return to Keelung as scheduled from its preceding cruise due to the typhoon's anticipated impact on the port.

Star Navigator is now scheduled to return to Keelung earlier on **Wednesday, 21 October 2026**, before departing on the same day from Keelung for a **4 Night Hong Kong Cruise**, returning to Keelung on **Sunday, 25 October 2026**.

While we sincerely apologise for the inconvenience caused by the cancellation, we warmly invite you to join us on this alternative 4 Night Hong Kong Cruise and enjoy the attractions of Hong Kong alongside the onboard experiences offered by *Star Navigator*.

As a gesture of goodwill, all affected guests who choose to join the revised 4 Night Hong Kong Cruise will **not be required to pay any additional cruise fare difference, port charges, gratuities or fuel surcharge for the additional two nights**.

Please refer to the revised cruise itinerary below for your reference.

Date	Port	Arrival Time	Departure Time
21 Oct (Wed)	Keelung Check-In: 6:00 PM Gate Closes: 9:00 PM	-	10:00 PM
22 Oct (Thu)	Cruising at Sea	-	-
23 Oct (Fri)	Hong Kong	8:00 AM	10:00 PM
24 Oct (Sat)	Cruising at Sea	-	-
25 Oct (Sun)	Keelung	11:00 AM	

Guests may refer to **Appendix 1** for further details and available options.

For assistance, please contact your booking source (travel agent or booking channel).

We look forward to welcoming you aboard the *Star Navigator* for a memorable voyage.

Warm regards,
StarCruises Team

For further enquiries, please contact:-

	Country	Contact Numbers (Mon–Sun, 9 AM – 6PM)	Email
StarDream Cruises Reservation Service Centre	Taiwan	0080 149 8887	reservations.ts@stardreamcruises.com (Chinese language)
	Hong Kong	+852 800 938 887	reservations.en@stardreamcruises.com (English language)
	Malaysia	1800 814 852	
	Singapore	+65 800 852 8188	
StarDream Rewards Membership Care	-	-	member.en@stardreamcruises.com (English language)
	-	-	member.cn@stardreamcruises.com (Chinese language)





APPENDIX 1

- Please submit your preferred option and completed details to your original booking source by the dates listed below.
- Passengers who do not revert by the respective dates below will automatically fall under the **Cancel Cruise with Full Refund category**. All submissions shall be considered as final.

Please fill in your particulars and choose / tick “√” one of your preferred options below:-

Original Affected Itinerary / Date: 2N High Seas Cruise / 23 October 2026 Keelung departure	Name:
Reservation Number:	Signature:

Note:

- (1) Applicable only for onboard food and beverages, spa & wellness, photography, gratuities and entertainment credit. Unspent Onboard Credits are non-refundable or exchangeable for cash. During your voyage, you may contact the ship's reception for Onboard Credits related enquiries.
- (2) Not applicable to passengers with any forms of redemption bookings.
- (3) In NT\$ or the equivalent amount in the booking currency at the cruise line's exchange rate.
- (4) Complimentary shore excursions are non-refundable.

☐ **Continue to Cruise (Earlier Departure on Wednesday, 21 October 2026)**
(Please submit by 21 October 2026)

- All affected guests may choose to continue their cruise by **departing earlier on Wednesday, 21 October 2026, from Keelung aboard Star Navigator on the revised 4 Night Hong Kong cruise**. Guests will not be required to pay any additional cruise fare difference, port charges, gratuities or fuel surcharge for the additional two nights.

☐ **Transfer Cruise⁽²⁾ (Please submit by 20 November 2026)**

- Transfer your Cruise to any *Star Navigator* Cruise departing from Keelung on or before **30 April 2027** based on the following terms:
 - Bookings are subject to cabin availability, with the cabin category remaining the same as the original booking.
 - Guests transferring to another *Star Navigator* sailing of the same cruise duration and similar itinerary type may retain their original promotional rate, subject to availability and operational approval.
 - For transfers to alternative sailings outside the same cruise category or duration, the original promotional rate is still applicable and the fare difference will be handled via the original booking source.
 - StarCruises will endeavour to provide guests with transfer options of similar cruise duration and itinerary profile whenever possible.
- The fuel surcharge will be based on the original booking date:-
 - The fuel surcharge rate of NT\$ 450⁽³⁾ per guest, per night will be applicable for bookings made on or after 1 October 2026.
 - The preferential fuel surcharge rate of NT\$300⁽³⁾ per guest, per night will remain applicable for bookings made from 20 March 2026 to 30 September 2026.
 - The fuel surcharge rate of NT\$300⁽³⁾ per guest, per night will be waived for bookings made before 20 March 2026.

☐ **Cancel Cruise with Full Refund⁽²⁾ (Please submit by 20 November 2026)**

- Cancel your Cruise and receive a full refund amount⁽³⁾ of your cruise (Paid Cabin Fare + Paid Port Charges) as well as prepaid gratuities, Wi-Fi and other unused prepaid services (where applicable) via original booking source. via original booking source. You may contact your original booking source for the full refund arrangements.

All affected guests with paid bookings will be entitled to a **NT\$ 2,000⁽²⁾⁽³⁾ Next Cruise Discount per person**, for *Star Navigator's* 2026/2027 Taiwan homeport sailings. (Note: Discount applies to affected guests and is redeemable only as the 1st or 2nd guest on a future 2026/2027 Taiwan homeport sailing.) Kindly approach your original booking source or send an email to reservations.ts@stardreamcruises.com for your future discounted booking reservation.

To verify official Guest Notice communications, please visit www.StarDreamCruises.com and access the “Media & Resources” section at the bottom of the homepage.

