



20 May 2026

**Star Navigator Guest Notice**  
**Keelung Departures: 6 & 20 November 2026 (Fridays)**  
**Update: Your 2 Night High Seas Cruise Now Sails to Ishigaki, Okinawa.**

Dear Valued Guests,

To offer our guests more diverse and enriching itineraries, your **2 Night High Seas Cruise** aboard **Star Navigator**, departing on **Fridays, 6 and 20 November 2026** from Keelung, has been enhanced into a special **2 Night cruise** featuring a call at **Ishigaki, Okinawa, Japan.**

This enhancement gives you the opportunity to explore the rich cultural heritage, scenic coastal landscapes and warm island hospitality of one of Japan’s most distinctive and charming destinations — all within the same sailing.

Below is the updated cruise itinerary for your reference:

Date	Port	Arrival Time	Departure Time
<b>Friday</b>	<b>Keelung</b>	-	<b>9:00 PM</b>
<b>Saturday</b>	<b>Ishigaki</b>	<b>9:00 AM (10:00 AM)</b>	<b>7:00 PM (8:00 PM)</b>
<b>Sunday</b>	<b>Keelung</b>	<b>2:00 PM</b>	-

( ) Local Time

We understand that this change affects your travel plans, and we sincerely apologize for any inconvenience caused.

Affected guests may refer to **Appendix 1** for available options and are kindly requested to contact their original booking source for further assistance.

StarDream Rewards members may email Membership Care for support.

Thank you for choosing Star Navigator. We look forward to welcoming you onboard.

Warm regards,  
**StarCruises Team**

To verify official Guest Notice communications, please visit [www.StarDreamCruises.com](http://www.StarDreamCruises.com) and access the “**Media & Resources**” section at the bottom of the homepage.

For further enquiries, please contact: -

	Country	Contact Numbers (Mon – Fri, 9 AM – 6PM)	Email
<b>StarDream Cruises Reservation Service Centre</b>	Taiwan	00 (801) 498 887	<a href="mailto:reservations.ts@stardreamcruises.com">reservations.ts@stardreamcruises.com</a> (Chinese language)
	Hong Kong	+852 800 938 887	<a href="mailto:reservations.en@stardreamcruises.com">reservations.en@stardreamcruises.com</a>
	Malaysia	1800 814 852	(English language)
	Singapore	+65 800 852 8188	
<b>StarDream Rewards Membership Care</b>	-	-	<a href="mailto:member.en@stardreamcruises.com">member.en@stardreamcruises.com</a> (English language)
	-	-	<a href="mailto:member.cn@stardreamcruises.com">member.cn@stardreamcruises.com</a> (Chinese language)





## **APPENDIX 1**

- Please submit your preferred choice and completed details to the original booking source **by 19 June 2026**. Passengers who do not revert by the given timeline will automatically fall under the category of **Cancel Cruise with Full Refund**. All submissions shall be considered as final.
- For enquiries and assistance, please contact your original booking source.

Please fill in your particulars and choose / tick “√” one of your preferred options below:-

<b>Original Affected Itinerary / Date:</b> 2N High Seas Cruise / 6 or 20 November 2026 Keelung departure	<b>Name:</b>
<b>Reservation Number:</b>	<b>Signature:</b>

Note: ^Applicable only for onboard food and beverages, spa & wellness, photography, gratuities and entertainment credit. Unspent Onboard Credits are non-refundable or exchangeable for cash. During your voyage, you may contact the ship's reception for Onboard Credits related enquiries.

\*\*Not applicable to passengers with any forms of redemption bookings.

**Continue Cruise**

- Guests may choose to Continue their Cruise on the enhanced 2 Night Ishigaki itinerary aboard *Star Navigator*, departing on the original booking dates of 6 or 20 November 2026 (Friday) from Keelung.
- Waiver of fuel surcharge (NTD 600 per guest, per night) is only applicable for original bookings made before 20 March 2026.

**Transfer Cruise\*\***

- Transfer your Cruise to any *Star Navigator* Cruise departing from Keelung on or before **8 December 2026** based on the following terms:
  - Bookings are subject to cabin availability, with the cabin category remaining the same as the original booking.
  - If the new Transfer Cruise fare is higher or lower than the original booking fare, passengers will be required to top up or receive a refund for the price difference via their original booking source.
- Waiver of fuel surcharge (NTD 600 per guest, per night) is only applicable for original bookings made before 20 March 2026.

**Cancel Cruise with Full Refund\*\***

- Cancel your Cruise and receive a full refund amount of your cruise (Paid Cabin Fare + Paid Port Charges) and pre-purchased Naha shore excursions (if applicable) via original booking source. You may contact your original booking source for the full refund arrangements.
- In addition to a full refund, affected guests will also receive an extra 10% of the paid cabin fare (cruise ticket only, excluding Port Charges) via the original booking source.

