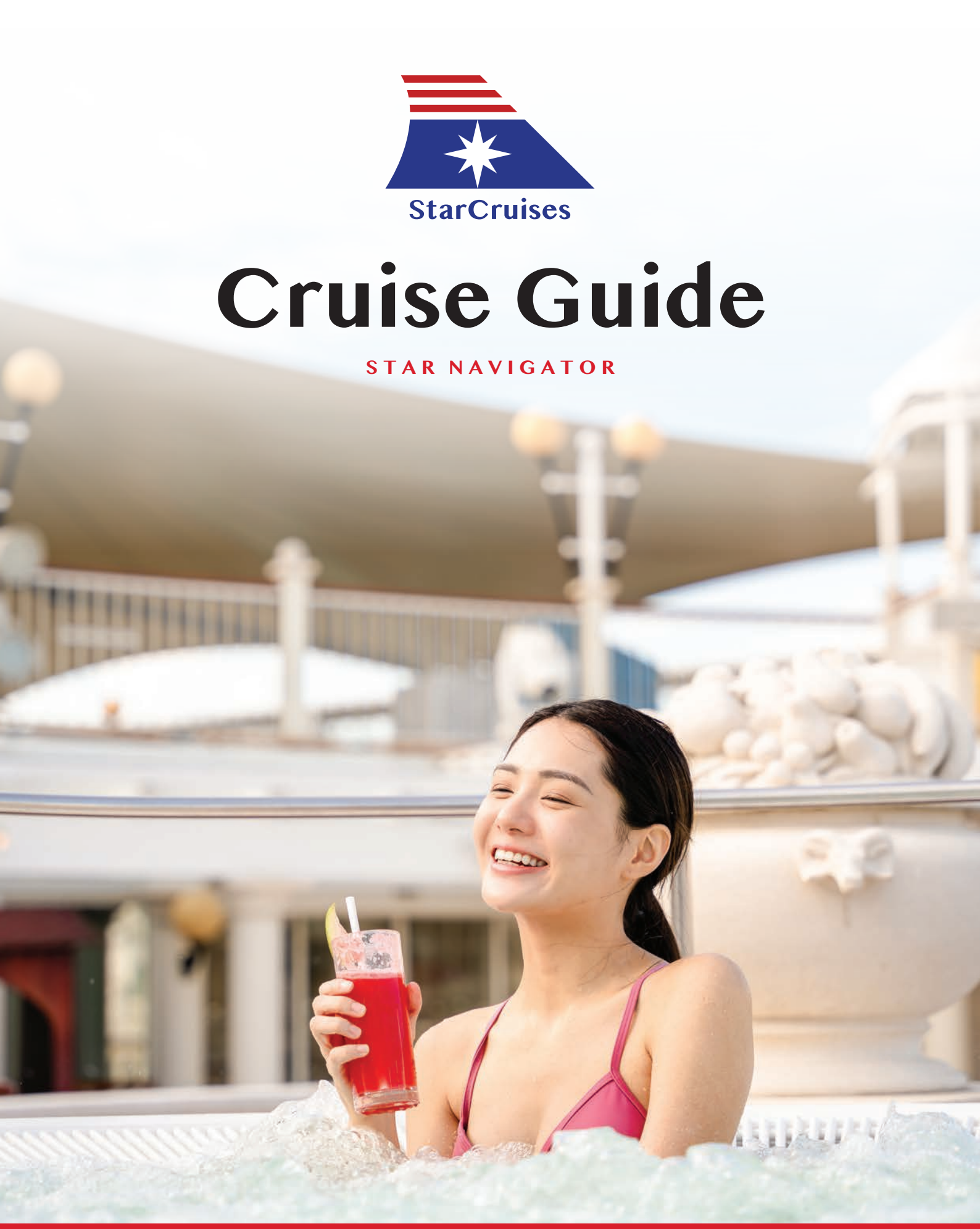
StarCruises

Cruise Guide

STAR NAVIGATOR



Tips for smooth sailing from check-in to disembarkation

For cruises departing from Taiwan

Your serene escape awaits on Star Navigator.

Welcome aboard Star Navigator, where luxury, adventure, and relaxation come together to create the perfect getaway.

With sweeping ocean views, an abundance of dining and entertainment options, and endless activities to choose from, your unforgettable journey begins as soon as you step on board.





Entertainment

Every moment aboard Star Navigator is bursting with excitement for all ages! Dive into the pool, challenge yourself in the arcade, unwind in the Mahjong lounge, or be dazzled by our live shows.

- ESC Experience Lab, Deck 12 FWD
- Little Dreamers Club, Deck 13 FWD
- Mahjong Lounge, Deck 7 MID
- Parthenon Pool, Deck 12 MID
- The Zone, Deck 12 FWD
- Zodiac Theatre, Deck 7 & 8 AFT



Dining

Delight in diverse culinary offerings while cruising, from Chinese dishes with global influences to Mediterranean and vegetarian options, topped with indulgent desserts.

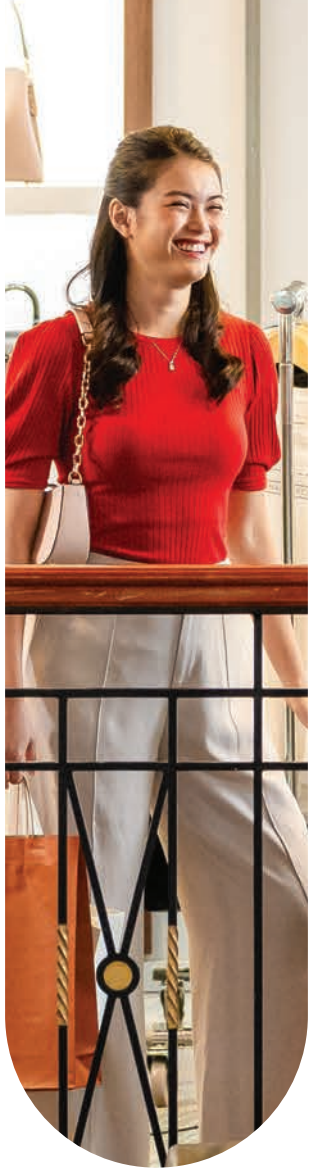
- Blue Lagoon, Deck 7 MID
- Dream Dining Room*, Deck 6 AFT
- Hotpot, Deck 8 AFT
- Lobby Café, Deck 7 MID
- Matcha Ice, Deck 7 MID
- Mozzarella Ristorante & Pizzeria, Deck 7 MID
- Palace Restaurant, Deck 10 AFT
- Seafood Grill, Deck 13 FWD
- Silk Road, Deck 7 MID
- The Lido Buffet*, Deck 12 AFT
- The Little Cake Shop, Deck 7 MID
- The Pavilion*, Deck 6 MID
- Umi Uma, Deck 8 MID
- Vintage Room, Deck 7 MID



Beauty & Wellness

Experience the ultimate relaxation on board. Rejuvenate at our spa, stay fit at the gym, and give yourself a fresh new look at our salon.

- The Gym, Deck 12 FWD
- The Salon, Deck 12 FWD
- The Spa, Deck 12 FWD



Retail

Cruise in style with luxury shopping and sweet treats! Explore our duty-free boutiques for top brands, or head to the Candy Kingdom for a sugar rush.

- Candy Kingdom, Deck 8 MID
- The Boutiques, Deck 7 & 8 MID



THE 皇宮 PALACE

The Palace is our all-suite concept within StarCruises for anyone who chooses to experience the best of Asian hospitality and exuberant living.

All-Inclusive Privileges

1. All-Suite Accommodations
2. All-Butler Service
3. All-Indulgent Benefits
4. All-Encompassing Spaces

Approach our **Reception** to find out how you can upgrade to The Palace.

ON YOUR ARRIVAL

- Access to VIP lounge at terminal
- Priority check-in with butler assistance
- Fast track security clearance
- Priority luggage check-in and check-out with express delivery

IN YOUR SUITE

- 24-hour butler concierge service
- Free Standard Wi-Fi package throughout cruise
- Dream Beds and luxurious European linens
- Premium bath amenities
- Capsule Coffee Machine & Tea
- Welcome minibar beverages and snacks
- Welcome fruit plate and delights
- Pressing service
- Fresh flower arrangement in Palace Penthouses & Villas

WHEN YOU DINE

- Exclusive 24-hour access to The Palace Restaurant with complimentary dining, featuring premium delicacies and special menu items.
- Set meal entitlements at designated specialty dining restaurants
- Complimentary healthy meal options in The Palace Restaurant
- Complimentary in-suite dining for Palace Villa guests
- Happy Hour with complimentary drinks such as selected wines, beers and non-alcoholic beverages at selected venues
- Free-flow of chilled juices, Chinese and Japanese teas, and coffee throughout the day at selected venues
- Priority booking for Chef's Table and Vintage Room

WHEN YOU EXPLORE

- Priority access to live shows
- Exclusive Kids Programme for children aged 2 to 12

Privileges are subject to change without prior notice.

BALCONY CLASS

Experience New Upgraded Oceanfront Living

Key Benefits

- Welcome Drink (Soft Drink/Beer/ House Pour)
- Designated Check-In & Priority Luggage Handling Services
- Full In-Cabin Amenities
- Designated Seating for Shows (Zodiac Theatre)



Before Cruise

PACKING ESSENTIALS



Mandatory online check-in is available from booking and closes 48 hours before departure.



Passport (with at least 6 months validity), Cruise Ticket & applicable VISA requirements



A photocopy of Passport & Cruise Confirmation Slip



Cash (in NTD) & Credit Cards

PROHIBITED ITEMS



- Firearms, including replicas, imitations and their components, air-, BB-, pellet- pistols, rifles or other projectile-weapon, Ammunition, explosives, including imitation explosives and devices.
- Crossbows, crossbow bolts and long bow arrows.
- Blunt weapons including knuckle dusters, clubs, coshes, batons, flails or nunchaku.
- Stun Devices or other items made or intended for use as an offensive weapon.



- Fireworks, flares, pyrotechnics, candlelight, incense, flammable substances and hazardous chemicals.
- Compressed gas tanks, bottles and cylinders including dive tanks, propane tanks and aerosol cans.



Sharp pointed weapons including throwing stars, knives, open razors, spears or spear guns



Items containing any kind of heating element, such as but not limited to, immersion heaters, heating blankets, flat irons, water heaters, coffee machines with heating / hot plates, etc.



- Any illegal narcotics/drugs.
- Items containing incapacitating substances (e.g. gas guns, tear gas sprays, mace, phosphorus, acid and other dangerous chemicals that could be used to disable)



- Emergency Position Indicating Radio Beacons (EPIRB), ham radios, satellite phones, transformers, lasers and laser pointers.
- Remotely controlled or autonomously flying devices, toys or drones.
- Self-balancing hover boards, air wheels, scooters, or Segways and large batteries.
- Any other items that might endanger the safety and lives of passengers and crew on board.

DEPARTURE DAY



Arrive at the terminal at assigned time on Cruise Ticket



Check-in Luggage



Collect Cabin Card

Keelung East Passenger Terminal

No.1, Chung-Cheng Road, Keelung 20202, Taiwan R.O.C.

Keelung West Passenger Terminal

No. 16, Gangxi Street, Renai District, Keelung

During Cruise

WIFI

StarCruises Concierge

Connect to StarCruises Wi-Fi to get more information for onboard entertainment, programmes, dining, excursion and more.



Wifi Packages (in NTD)

Venue	1 Night	2 Nights	3 Nights	4 Nights	5 Nights
Standard (Full Cruise) - 1 Device	290	580	870	1,160	1,450
Standard (Full Cruise) - 2 Devices	509	1,019	1,528	2,037	2,546
Standard (Full Cruise) - 3 Devices	776	1,552	2,328	3,104	3,880
Standard (Full Cruise) - 4 Devices	994	1,989	2,983	3,977	4,971
Premium (Full Cruise) - 1 Device	435	870	1,305	1,740	2,175
Premium (Full Cruise) - 2 Devices	800	1,601	2,401	3,201	4,001
Premium (Full Cruise) - 3 Devices	1,213	2,425	3,638	4,850	6,063
Premium (Full Cruise) - 4 Devices	1,528	3,056	4,583	6,111	7,639

Standard: Connect to the Internet at basic speeds **Premium:** Connect to the Internet at prime speeds



Gratuity Fee Scheme (Per Person in NTD)

Cabin Category/No. of Nights	2 Nights	3 Nights	5 Nights
Interior & Oceanview	1,200	1,800	3,000
Balcony	1,600	2,400	4,000
Palace Suite	2,000	3,000	5,000

Charges waived for children aged below 2

SAFETY PRACTICES

Keep your Cabin Card with you at all times

If you feel unwell, please proceed to the Medical Centre, Deck 4 FWD

Before Disembark

QUICK PAY - SELF CHECK-OUT

Save your time on queuing up for payments!

Prior to disembarkation, please ensure that all outstanding bills are cleared.

- Check your cabin charges
- Settle your bill with VISA or MASTER instantly

Payment types accepted at Reception, Deck 7 Mid:

Cash (NTD and other major foreign currencies)

INTERNATIONAL TOURIST TAX

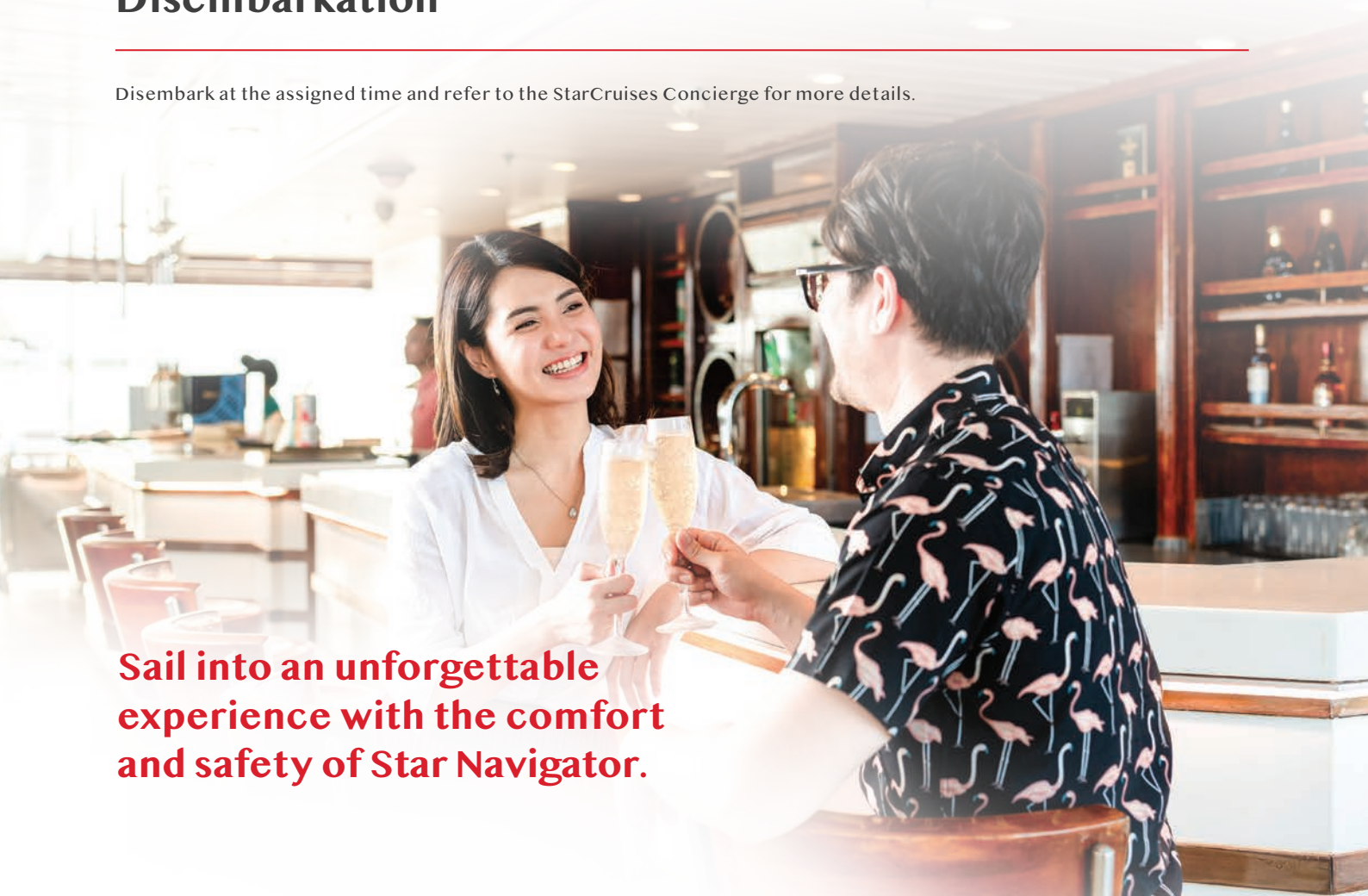
The International Tourist Tax is collected on board for the Government of Japan and paid upon arrival in Japan, each guest departing Japan via ship will have to pay a **JP¥1,000** (equivalent to NTD220)

The following guests shall be exempted from the International Tourist Tax in Japan:

- Children below 2 years old.
- Guests denied entry into Japan by Immigration.
- Guests who will end their journey and disembark in Japan.

Disembarkation

Disembark at the assigned time and refer to the StarCruises Concierge for more details.



Sail into an unforgettable experience with the comfort and safety of Star Navigator.

starcruises.official

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