



5 March 2026

Star Voyager Guest Notice
Hong Kong – 26 April 2026 (Sunday) Departure
Update: 3 Night Sanya Cruise Upgraded to 5 Night Vietnam-Sanya Cruise

Dear Valued Guests,

We are pleased to inform you that the original **3 Night Sanya Cruise departing from Hong Kong (Ocean Terminal) on 26 April 2026 (Sunday)** has been **upgraded to a 5 Night Vietnam (Ha Long Bay & Da Nang)-Sanya Cruise** — giving you the chance to discover both Vietnam’s most captivating destinations and Sanya.

Updated Schedule:

Please refer to the 5 Night Vietnam-Sanya Cruise itinerary below:

Date	Port	New Arrival Time	New Departure Time
26 Apr (Sun)	Hong Kong (Ocean Terminal)	-	8:00 PM
27 Apr (Mon)	Cruising at Sea	-	-
28 Apr (Tue)	Ha Long Bay	7:00 AM (6:00 AM)	5:00 PM (4:00 PM)
29 Apr (Wed)	Da Nang	12:00 PM (11:00 AM)	10:00 PM (9:00 PM)
30 Apr (Thu)	Sanya	8:00 AM	3:00 PM
1 May (Fri)	Hong Kong (Ocean Terminal)	3:00 PM	

() Denotes Local time

We understand that this change may affect your travel plans, and we hope you will take this opportunity to enjoy a longer and more exciting cruise to Vietnam and Sanya.

Affected guests may refer to **Appendix 1** for available options and contact their original booking source for assistance.

StarDream Rewards members may email Membership Care for support.

Thank you for choosing Star Voyager and we look forward to welcoming you onboard.

Warm regards,

StarCruises Team

For further enquiries, please contact:

	Country	Contact Numbers (Mon – Fri, 9 AM – 6PM)	Email
StarDream Cruises Reservation Service Centre	Hong Kong	+852 800 938 887	reservations.ts@stardreamcruises.com (Chinese language)
	Taiwan	00 (801) 498 887	reservations.en@stardreamcruises.com (English language)
	Malaysia	1800 814 852	
	Singapore	+65 800 852 8188	
StarDream Rewards Membership Care	-	-	member.cn@stardreamcruises.com (Chinese language)
	-	-	member.en@stardreamcruises.com (English language)





APPENDIX 1

- **Passengers who do not revert by the given timeline below will automatically fall under the category of Cancel Cruise with Full Refund.** All submissions shall be considered as final.
- For enquiries and assistance, please contact your original booking source.

Please fill in your particulars and choose / tick “√” one of your preferred options below:-

Original Affected Itinerary / Date: 3N Sanya Cruise / 26 April 2026 Hong Kong departure on Star Voyager.	Name:
Reservation Number:	Signature:

Note: ^Applicable only for onboard food and beverages, shore excursion, spa & wellness, photography and entertainment credit. Unspent Onboard Credits are non-refundable or exchangeable for cash. During your voyage, you may contact the ship's reception for Onboard Credits related enquiries.

****Not applicable to passengers with any forms of redemption bookings.**

Continue to Cruise

(Please submit your confirmation to your original booking source by 31 Mar 2026)

- All affected guests may continue to cruise on the **originally booked departure date on 26 April 2026 (Sunday)** from **Hong Kong's Ocean Terminal** aboard the **Star Voyager** to enjoy the revised **5 Night Vietnam-Sanya Cruise** and receive the following:
 - **Complimentary additional 2 Nights** — no fare top-up required.
 - Guests with paid bookings will only need to cover the **additional 2 Nights' gratuities fees and port charges.**

****Transfer Cruise (Applicable for Paid Booking Guest Only)**

(Please submit your confirmation to your original booking source by 31 Mar 2026)

- Transfer your cruise booking to any **Star Voyager 3 Night Cruise** departing from Hong Kong on or before **30 August 2026** and receive the following :
 - ****Refund** of pre-purchased Sanya shore excursions via original booking source.
 - ****HK\$600^** onboard credit per cabin, per cruise as a gesture of goodwill.
 - Bookings are subject to cabin availability, with the cabin category remaining the same as the original booking.
 - If the new Transfer Cruise fare is higher or lower than the original booking fare, guests will be required to top up or receive a refund for the price difference via their original booking source.

****Cancel Cruise with Full Refund (Applicable for Paid Booking Guest Only)**

(Please submit your confirmation to your original booking source by 31 Mar 2026)

- Cancel your Cruise and receive a full refund amount of your cruise (Paid Cabin Fare + Paid Port Charges) and shore excursions (if applicable) via your original booking source. You may contact your original booking source for the full refund arrangement.

