



5 March 2026

Star Voyager Guest Notice
Hong Kong – 10 May 2026 (Sunday) Departure
Update: Change of 5 Night Cruise to 3 Night Cruise

Dear Valued Guests,

Due to an operational schedule adjustment, we regret to inform you that the original **5 Night Xiamen–Naha Cruise** departing from Hong Kong (Ocean Terminal) on **10 May 2026 (Sunday)** has been revised to a **3 Night Sanya Cruise**.

We understand that this change may affect your travel plans and sincerely apologise for any inconvenience caused. Please refer to the updated sailing schedule below for your kind reference.

Date	Port	New Arrival Time	New Departure Time
10 May (Sun)	Hong Kong (Ocean Terminal)	-	8:00 PM
11 May (Mon)	Cruising at Sea	-	-
12 May (Tue)	Sanya	8:00 AM	3:00 PM
13 May (Wed)	Hong Kong (Ocean Terminal)	3:00 PM	

Affected guests may refer to **Appendix 1** for available options and contact their original booking source for assistance.

StarDream Rewards members may email Membership Care for support.

Thank you for choosing Star Voyager and we look forward to welcoming you onboard.

Warm regards,
StarCruises Team

For further enquiries, please contact:

	Country	Contact Numbers (Mon – Fri, 9 AM – 6PM)	Email
StarDream Cruises Reservation Service Centre	Hong Kong	+852 800 938 887	reservations.ts@stardreamcruises.com (Chinese language)
	Taiwan	00 (801) 498 887	reservations.en@stardreamcruises.com (English language)
	Malaysia	1800 814 852	
	Singapore	+65 800 852 8188	
StarDream Rewards Membership Care	-	-	member.cn@stardreamcruises.com (Chinese language)
	-	-	member.en@stardreamcruises.com (English language)





APPENDIX 1

- **Passengers who do not revert by the given timeline below will automatically fall under the category of Cancel Cruise with Full Refund.** All submissions shall be considered as final.
- For enquiries and assistance, please contact your original booking source.

Please fill in your particulars and choose / tick “√” one of your preferred options below:-

Original Affected Itinerary / Date: 5N Xiamen-Naha Cruise / 10 May 2026 Hong Kong departure on Star Voyager.	Name:
Reservation Number:	Signature:

Note: ^Applicable only for onboard food and beverages, shore excursion, spa & wellness, photography and entertainment credit. Unspent Onboard Credits are non-refundable or exchangeable for cash. During your voyage, you may contact the ship's reception for Onboard Credits related enquiries.

**Not applicable to passengers with any forms of redemption bookings.

Continue to Cruise

(Please submit your confirmation to your original booking source by 31 Mar 2026)

- All affected guests may continue to cruise on the **originally booked departure date on 10 May 2026 (Sunday)** from **Hong Kong's Ocean Terminal** aboard the **Star Voyager** to enjoy the revised **3 Night Sanya Cruise** and receive the following **refunds via original booking sources**:
 - Pre-purchased Xiamen & Naha shore excursions.
 - Cruise fare difference for 2 Nights
 - Pre-paid port charges and gratuities for 2 Nights (where applicable)
- Guests with paid bookings will also receive ****HK\$600^ onboard credit per cabin, per cruise as a gesture of goodwill.**

****Transfer Cruise (Applicable for Paid Booking Guest Only)**

(Please submit your confirmation to your original booking source by 31 Mar 2026)

- Transfer your cruise booking to any **Star Voyager 5 Night Cruise** departing from Hong Kong on or before **9 August 2026** and receive the following :
 - ****Refund** of pre-purchased Xiamen & Naha shore excursions via original booking source.
 - ****HK\$600^ onboard credit per cabin, per cruise as a gesture of goodwill.**
 - Bookings are subject to cabin availability, with the cabin category remaining the same as the original booking.
 - If the new Transfer Cruise fare is higher or lower than the original booking fare, guests will be required to top up or receive a refund for the price difference via their original booking source.

****Cancel Cruise with Full Refund (Applicable for Paid Booking Guest Only)**

(Please submit your confirmation to your original booking source by 31 Mar 2026)

- Cancel your Cruise and receive a full refund amount of your cruise (Paid Cabin Fare + Paid Port Charges) and shore excursions (if applicable) via your original booking source. You may contact your original booking source for the full refund arrangement.

