



17 April 2025

Star Voyager Guest Notice

**Itinerary Cancellation: 27 April & 2 May 2025 Bangkok Departures
Due to Singapore election on 3 May 2025**

Dear Valued Guests,

In view of the upcoming **Singapore 2025 General Election on 3 May** and the need to allow Singaporean guests to cast their votes on this day, we regret to inform you that **the 5-Night Ko Samui – Singapore Cruise** departing from **Bangkok on 27 April and 2 May 2025** has been **cancelled**.

Guests with bookings from Bangkok who choose to transfer their cruise to the 22 April or 7 May 2025 departures will **receive a 50% discount on the original cruise fare** and an **additional SGD 200/cabin per cruise in onboard credits**. Alternatively, **guests who prefer to cancel their bookings will receive a full refund**.

We sincerely apologize for any inconvenience this may cause and understand the impact on your travel plans. To assist you, we are offering several options for guests with confirmed paid bookings. Details in Appendix 1.

RW@Sea members, please email RW@Sea for assistance.

We thank you for your support and look forward to welcoming you aboard.

Warm regards,
StarCruises Team

For further enquiries, please contact:-

	Country	Contact Numbers	Email
Resorts World Cruises Reservation Service Centre	Singapore	+65 800 852 8188	reservations.en@rwcruises.com
	Malaysia	1800 814 852	(English language)
	India	+91-8062961525	reservations.ts@rwcruises.com
	Hong Kong	+852 800 938 887	(Chinese language)
	UAE	+971-45401313	enquire@rwcruises.com
RW@Sea Membership Care	-	-	member.en@rwcruises.com (English language)
	-	-	member.cn@rwcruises.com (Chinese language)



APPENDIX 1: Your Options

Submit your choice to your original booking source by 25 April 2025. If we don't hear from you, your booking will be automatically cancelled with a full refund.

Please fill in your particulars below:

Original Affected Itinerary / Date: 27 April or 2 May 2025 Bangkok Departures	Name:
Reservation Number:	Signature:

Note:

- *^Onboard Credits are valid for onboard food, beverages, shore excursions, spa & wellness, photography, and entertainment credit. They are non-refundable, non-transferable, and cannot be exchanged for cash. For inquiries, contact the ship's reception.*
- **Not applicable to redemption bookings or complimentary shore excursions.*
- **All enquiries and refunds through original booking source.**

Transfer Cruise*

- Move your booking to any upcoming **5 Night Ko Samui – Singapore Cruise** aboard the **Star Voyager** departing from Bangkok and receive:
 - 50% discount on original cruise fare*.
 - Additional SGD \$200/cabin per cruise in onboard credits^*.
 - Refund for paid shore excursions at affected destinations*.
- Subject to availability and original booking conditions (itinerary, cabin category, seasonality of cruising period)
- Available Sailing Dates (please tick one):
 - 22 – 27 April
 - 7 – 12 May

Cancel Cruise with Full Refund*

- Receive a full refund* (paid cabin fare, port charges and shore excursions).