



11 September 2025

[UPDATED]

Star Navigator Guest Notice

Kaohsiung Departure: 21 November 2025 (Friday)

Exciting Update: Your 2 Night High Seas Cruise Now Sails to Laoag, Philippines.

Dear Valued Guests,

We are excited to share some wonderful news about your upcoming journey with us.

Your **2 Night High Seas Cruise** aboard the *Star Navigator*, departing on **21 November 2025 (Friday)** from Kaohsiung, has been enhanced into a **special 2 Night Cruise to the vibrant city of Laoag, Philippines**. **Kindly note the new departure time on 21 November 2025 (Friday) is 7:00 PM.**

This change gives you the unique opportunity to explore the cultural treasures, scenic landscapes and warm hospitality of one of the Philippines' most charming destinations - all within the same sailing.

Below is the updated cruise itinerary for your reference:

Date	Port	Arrival Time	Departure Time
21 November (Fri)	Kaohsiung	-	7:00 PM
22 November (Sat)	Laoag, Philippines	10:30 AM	7:30 PM
23 November (Sun)	Kaohsiung	11:00 AM	

We understand that this update may affect some of your travel plans, and we truly appreciate your kind understanding. To ensure your comfort and flexibility, please refer to **Appendix 1 for the options** available to guests with confirmed paid bookings.

For assistance, please contact your original booking source.

StarDream Rewards members may email Membership Care for support

Thank you for choosing *Star Navigator* and we look forward to welcoming you onboard.

Warm regards,

StarCruises Team

For further enquiries, please contact:-

	Country	Contact Numbers	Email
StarDream Cruises Reservation Service Centre	Taiwan	00 (801) 498 887	reservations.ts@stardreamcruises.com (Chinese language)
	Hong Kong	+852 800 938 887	reservations.en@stardreamcruises.com (English language)
	Malaysia	1800 814 852	
	Singapore	+65 800 852 8188	
StarDream Rewards Membership Care	-	-	member.en@stardreamcruises.com (English language)
	-	-	member.cn@stardreamcruises.com (Chinese language)





APPENDIX 1

- Please submit your preferred choice and completed details to the original booking source **by 30 September 2025**. Passengers who do not revert by the given timeline will automatically fall under the category of **Cancel Cruise with Full Refund**. All submissions shall be considered as final.
- For enquiries and assistance, please contact your original booking source.

Please fill in your particulars and choose / tick “√” one of your preferred options below:-

Original Affected Itinerary / Date: 2N High Seas Cruise / 21 November 2025 Kaohsiung departure	Name:
Reservation Number:	Signature:

Note: ^Complimentary Onboard Credits are only applicable for onboard food and beverages, shore excursion, spa & wellness, photography and entertainment credit. Unspent Onboard Credits are non-refundable or exchangeable for cash. During your voyage, you may contact the ship's reception for Onboard Credits related enquiries.

***Not applicable to passengers with any forms of redemption bookings.*

Continue to Cruise**

- Guest may Continue to Cruise with the revised 2 Night Cruise to Laoag, departing on 21 November 2025 (Friday) from Kaohsiung aboard the *Star Navigator*, without any additional payment for the fare difference.

Transfer Cruise**

- Transfer your Cruise to any *Star Navigator* 2 Night Cruise departing from Keelung or Kaohsiung on or before **30 January 2026** based on the following terms:
 - Bookings are subject to cabin availability, with the cabin category remaining the same as the original booking.
 - If the new Transfer Cruise fare is higher or lower than the original booking fare, passengers will be required to top up or receive a refund for the price difference via their original booking source.

Cancel Cruise with Full Refund**

- Cancel your Cruise and receive a full refund amount of your cruise (Paid Cabin Fare + Paid Port Charges) via your original booking source. You may contact your original booking source for the full refund arrangements.

