



28 Nov 2025

[UPDATED]

Star Navigator

Guest Notice: Cancellation of 15 February 2026 Departure from Hong Kong to Keelung

Dear Valued Guests,

We regret to inform you that due to an operational schedule change, the **Star Navigator sailing on 15 February 2026 from Hong Kong to Keelung has been cancelled.**

We understand that this may disrupt your travel plans, and we sincerely apologize for any inconvenience caused.

Guests with paid confirmed bookings will receive a full refund amount of your cruise (Paid Cabin Fare + Paid Port Charges) via your original booking source. Kindly contact your original booking source for assistance with the refund process.

StarDream Rewards members may email Membership Care should you require additional support.

We truly appreciate your understanding and look forward to welcoming you onboard on a future sailing.

Warm regards,

StarCruises Team

For further enquiries, please contact:

	Country	Contact Numbers	Email
StarDream Cruises Reservation Service Centre	Taiwan	00 (801) 498 887	reservations.ts@stardreamcruises.com (Chinese language)
	Hong Kong	+852 800 938 887	reservations.en@stardreamcruises.com (English language)
	Malaysia	1800 814 852	
	Singapore	+65 800 852 8188	
StarDream Rewards Membership Care	-	-	member.en@stardreamcruises.com (English language)
	-	-	member.cn@stardreamcruises.com (Chinese language)

