



21 August 2026

STAR VOYAGER GUEST NOTICE
UPDATED ITINERARY: 23 AUGUST 2026 (SUNDAY) HONG KONG DEPARTURE

Dear Valued Guests,

On behalf of StarCruises, we look forward to welcoming you aboard the *Star Voyager*, departing from Hong Kong on **Sunday, 23 August 2026**.

In view of the forecast adverse weather conditions in the region due to Tropical Storm Saudel, kindly be advised your original **5 Night Miyakojima-Naha Cruise** has been revised to ensure the safety and well-being of our guests and crew.

We warmly invite you to join us on a special **5 Night Cruise to Vietnam**, visiting two amazing destinations — **Da Nang**, known for its beautiful beaches and vibrant culture, and **Ha Long Bay**, famed for its stunning limestone islands and breathtaking scenery.

As a gesture of goodwill, guests with paid bookings who continue with the revised cruise will receive **HK\$600 in Onboard Credits⁽¹⁾⁽²⁾ per cabin per cruise**, along with a **waiver of the Vietnam Visa on Arrival (VOA) fee of HK\$120 per guest**.

Please find the revised cruise itinerary for your reference:

Date	Port	Arrival Time	Departure Time
23 Aug (Sun)	Hong Kong (Ocean Terminal)	-	7:00 PM
24 Aug (Mon)	Cruising at Sea	-	-
25 Aug (Tue)	Da Nang/ Hue (Chan May)	8:00 AM (7:00 AM)	6:00 PM (5:00 PM)
26 Aug (Wed)	Ha Long Bay	11:00 AM (10:00 AM)	9:00 PM (8:00 PM)
27 Aug (Thu)	Cruising At Sea	-	-
28 Aug (Fri)	Hong Kong (Ocean Terminal)	2:00 PM	-

() Local Time

We apologize for any inconvenience caused.

Guests may refer to **Appendix 1** for further details and available options.
For assistance, please contact your booking source (travel agent or booking channel).

We look forward to welcoming you aboard the *Star Voyager* for a memorable voyage.

Warm regards,
StarCruises Team

For further enquiries, please contact:-

	Country	Contact Numbers (Mon–Sun, 9 AM – 6PM)	Email
StarDream Cruises Reservation Service Centre	Hong Kong	+852 800 938 887	reservations.ts@stardreamcruises.com (Chinese language)
	Taiwan	0080 149 8887	reservations.en@stardreamcruises.com (English language)
	Malaysia	1800 814 852	
	Singapore	+65 800 852 8188	
StarDream Rewards Membership Care	-	-	member.en@stardreamcruises.com (English language)
	-	-	member.cn@stardreamcruises.com (Chinese language)





APPENDIX 1

- Please submit your preferred option and completed details to your original booking source by the dates listed below.
- Passengers who do not revert by 25 September 2026 will automatically fall under the Cancel Cruise with Full Refund category. All submissions shall be considered as final.

Please fill in your particulars and choose / tick “√” one of your preferred options below:-

Original Affected Itinerary / Date: 5N Miyakojima-Naha Cruise / 23 August 2026 Hong Kong departure	Name:
Reservation Number:	Signature:

Note:

- (1) Applicable only for onboard food and beverages, spa & wellness, photography, entertainment credit and shore excursions. Unspent Onboard Credits are non-refundable or exchangeable for cash. During your voyage, you may contact the ship's reception for Onboard Credits related enquiries.
- (2) Not applicable to passengers with any forms of redemption bookings.
- (3) In HK\$ or the equivalent amount in the booking currency at the cruise line's exchange rate.
- (4) Complimentary shore excursions are non-refundable.

☐ **Continue to Cruise (Please submit before departure on 23 August 2026)**

- Guests may continue cruising on the updated **5 Night Da Nang – Ha Long Bay Cruise**, departing from Hong Kong on Sunday, 23 August 2026 aboard the *Star Voyager*, and receive the following via their original booking source:
 - Full refund of pre-paid Japan shore excursions⁽⁴⁾.
 - Guests with paid bookings will receive HK\$ 600 Onboard Credits⁽¹⁾⁽²⁾ per cabin per cruise as a gesture of goodwill.
 - Waiver of the Vietnam Visa on Arrival (VOA) fee of HK\$120 per guest.

☐ **Transfer Cruise⁽²⁾ (Please submit by 25 September 2026)**

- Transfer your cruise booking to any StarCruises 5 Night Cruise departing **before or on 29 November 2026** based on the following terms:
 - Full refund of pre-paid Japan shore excursions⁽⁴⁾ via original booking source
 - Bookings are subject to cabin availability, with the cabin category remaining the same as the original booking.
 - If the new Transfer Cruise fare is higher than the original booking fare, guests will not be required to top up for the price difference via their original booking source. If the new Transfer Cruise fare is lower than the original booking fare, guests will receive a refund for the price difference via their original booking source.

☐ **Cancel Cruise with Full Refund⁽²⁾ (Please submit by 25 September 2026)**

- Cancel your Cruise and receive a full refund amount⁽³⁾ of your cruise (Paid Cabin Fare + Paid Port Charges) and pre-paid Japan shore excursions⁽⁴⁾ via original booking source. You may contact your original booking source for the full refund arrangements.

Waiver of fuel surcharge (HKD 100⁽³⁾ per guest, per night) is only applicable for original bookings made before 20 March 2026.

To verify official Guest Notice communications, please visit www.StarDreamCruises.com and access the “Media & Resources” section at the bottom of the homepage.

