DREAM CRUISES

CRUISE GUIDE

GENTING DREAM



Tips for smooth sailing from check-in to disembarkation

For cruises departing from Malaysia & Singapore

Welcome aboard our flagship, Genting Dream.

Feel the sea breeze and smell the ocean as you step aboard Genting Dream, your ticket to an unforgettable experience.

Whether you're down for entertainment and nightlife, a foodie in search of terrific meals, or a fitness and spa enthusiast who needs a break from the mundane, we have the perfect experience lined up for you.





Entertainment

Aboard Genting Dream, we bring endless fun and excitement for the whole family, from world-class entertainment and thrilling activities to vibrant nightlife.

- Arcade, Deck 16 FWD
- Glow Bowl, Deck 17 AFT
- Karaoke, Deck 6 FWD
- Little Dreamers Club, Deck 16 MID
- Main Pool, Deck 16 MID
- Ropes Course & Zipline, Deck 17 & 18 AFT
- Zodiac Theatre, Deck 7 FWD
- Zouk & Zouk Beach Club, Deck 17 AFT



Dining

A cruise is only complete with exciting dining experiences, offering international flavours, delicious meals with loved ones, and refreshing drinks in a unique atmosphere.

- Bar 360, Deck 6 MID
- Bar City, Deck 8 MID
- Bistro, Deck 8 FWD
- Dream Dining Room Lower, Deck 7 AFT*
- Dream Dining Room Upper, Deck 8 AFT*
- Gelateria, Deck 8 AFT
- Hot Pot, Deck 8 AFT
- Lobby Cafe, Deck 6 MID
- Silk Road, Deck 6 FWD
- The Lido, Deck 16 AFT*
- Umi Uma, Deck 8 AFT

**Inclusive restaurants*

Beauty & Wellness

We take pride in our healing traditions through massage and tonics. Whether you're seeking relaxation, fitness, or a refreshed look, we offer everything to help you feel your best.

- The Gym, Deck 15 FWD
- The Salon, Deck 15 FWD
- The Spa, Deck 15 FWD





Retail

Shop and cruise all in one trip on Genting Dream! Discover great finds at our duty-free store, outlet, or pick up exclusive gifts from our gift shop.

- Souvenir Mart, Deck 6 MID
- The Boutiques, Deck 7 AFT

THE 皇宮 PALACE

Experience the Finest of Asian Hospitality at Sea

The Palace is our all-suite concept within Dream Cruises for anyone who chooses to experience the best of Asian hospitality and exuberant living.

ON YOUR ARRIVAL

- Access to VIP lounge at terminal
- Priority check-in with butler assistance
- Fast track security clearance
- Priority luggage check-in and check-out with express delivery

IN YOUR SUITE

- 24-hour butler concierge service
- Free Standard Wi-Fi package throughout cruise
- Luxurious linens
- Premium bath amenities
- Capsule Coffee Machine & Tea
- Welcome minibar beverages and snacks
- Welcome fruit plate and delights
- Pressing service
- Fresh flower arrangement in Palace Villa
- Premium fresh fruits with chocolate truffle for Palace Villa
- Dry-cleaning services for Palace Villa

WHEN YOU DINE

- Exclusive access to The Palace Restaurant with complimentary dining, featuring premium delicacies and special menu items
- Set meal entitlements at designated specialty dining restaurants
- Complimentary healthy meal options in The Palace Restaurant
- Complimentary in-suite dining
- Happy Hour with complimentary drinks such as selected wines, beers and non-alcoholic beverages at selected venues
- Free-flow of chilled juices, Chinese and Japanese teas, and coffee throughout the day at selected venues

WHEN YOU EXPLORE

- Priority access to live shows
- 10% Off in-house retail items, spa packages

ALL-INCLUSIVE PRIVILEDGE

1. All-Suite Accommodations
2. 24-hour Butler Concierge
3. All-Indulgent Benefits
4. All-Encompassing Spaces

Approach our **Reception** to find out how you can upgrade to The Palace.

Privileges are subject to change without prior notice.





Discover More Benefits with StarDream Rewards

Earn, redeem and unlock exclusive privileges every voyage.



Earn & Redeem Rewards

Exclusive Member Privileges

Platinum Priority Access

10% OFF

New Member 10% Off



TIER POINTS

TP

Spend onboard or online to unlock exclusive member promotions.

REWARDS POINTS

RP

Earn 1 Reward Point for every $1 in onboard credit to offset your spending.

Membership Tiers



CLASSIC

Entry Level

FREE



SILVER

Accumulate SGD15

TIER POINTS



GOLD

Accumulate SGD150

TIER POINTS



PLATINUM

Accumulate SGD1,100

TIER POINTS



Membership Benefits and Privileges	Classic	Silver	Gold	Platinum
Earn and Redeem Rewards Points	●	●	●	●
Exclusive Online Redemptions of Genting Rewards Alliance (GRA) Merchandise & Products by Rewards Points	●	●	●	●
Birthday Rewards	●	●	●	●
Advance reservations of spa, salon and fitness services	●	●	●	●
One-time complimentary upgrade Spa treatment to In-Room service or VIP Spa treatment room when purchasing 70-min body massage		●	●	●
One-time complimentary Spa access			●	●
Get a StarDream Exclusive Souvenir when you spend over SGD100 at In-house retail			●	
Get a StarDream Exclusive Souvenir when you spend over SGD65 at In-house retail				●
One-time complimentary Back and Shoulder Massage in Spa (30 minutes)				●
Supplementary Card Application				●
Priority Queue for Bill Settlement at the Front Office				●
Priority Access Lane at Selected Food & Beverage Outlets				●

All benefits are subject to availability and governed by applicable terms and conditions.

Before Cruise

PACKING ESSENTIALS

Mandatory online check-in is available and closes 48 hours before departure.

Passport (with at least 6 months validity), Valid Work Permit/ Employment Pass/Long Term Pass/ Student Pass/Dependent Pass/ Re-entry permit if any and Cruise Ticket

Applicable VISA requirements and Cash (in Singapore Dollars) and Credit Cards

Glamorous attire is recommended for The Red Carpet event on cruises of three nights and above. Proper swim attire is required for pools and slides.Sneakers or closed-toe shoes are needed for the rock wall and zip line.

DO NOT BRING

- Firearms, including replicas, imitations and their components, air-, BB-, pellet- pistols, rifles or other projectile weapon, Ammunition, explosives, including imitation explosives and devices.
- Crossbows, crossbow bolts and long bow arrows.
- Blunt weapons including knuckle dusters, clubs, coshes, batons, flails or nunchaku.
- Stun Devices or other items made or intended for use as an offensive weapon.

- Fireworks, flares, pyrotechnics, candlelight, incense, flammable substances and hazardous chemicals.
- Compressed gas tanks, bottles and cylinders including dive tanks, propane tanks and aerosol cans.

Sharp pointed weapons including throwing stars, knives, open razors, spears or spear guns

Items containing any kind of heating element, such as but not limited to, immersion heaters, heating blankets, flat irons, water heaters, coffee machines with heating / hot plates, etc.

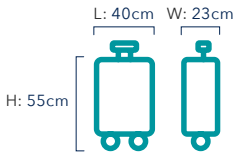
- Any illegal narcotics/drugs.
- Items containing incapacitating substances (e.g. gas guns, tear gas sprays, mace, phosphorus, acid and other dangerous chemicals that could be used to disable)

- Emergency Position Indicating Radio Beacons (EPIRB), ham radios, satellite phones, transformers, lasers and laser pointers.
- Remotely controlled or autonomously flying devices, toys or drones.
- Self-balancing hover boards, air wheels, scooters, or Segways and large batteries.
- Any other items that might endanger the safety and lives of passengers and crew on board.

DEPARTURE DAY

Arrive at the terminal at assigned time on Cruise Ticket

Note: Guests are not permitted to consume food at Marina Bay Cruise Centre's waiting area. All food must be consumed prior to the security checkpoint.



For guests departing from Singapore – Luggages beyond above size or more than 9kg are required to be checked in.

Collect Cabin Card

Singapore Terminal Address

Marina Bay Cruise Centre
61 Marina Coastal Dr, Singapore 018947

Port Klang Terminal Address

Pulau Indah, P.O. Box 288, 42009 Pelabuhan Klang Selangor Darul Ehsan, Malaysia

Melaka ICQS Terminal

Jalan Taman Kota Laksamana 1, 65200 Melaka

During Cruise

WIFI PACKAGES (IN SGD)

	2 Nights	3 Nights	4 Nights	5 Nights
Standard (Full Cruise) - 1 Device	24	36	48	60
Standard (Full Cruise) - 2 Devices	42	63	84	105
Standard (Full Cruise) - 3 Devices	64	96	128	160
Standard (Full Cruise) - 4 Devices	82	123	164	205
Premium (Full Cruise) - 1 Device	36	54	72	90
Premium (Full Cruise) - 2 Devices	66	99	132	165
Premium (Full Cruise) - 3 Devices	100	150	200	250
Premium (Full Cruise) - 4 Devices	126	189	252	315

Standard: *Connect to the Internet at basic speeds* ***Premium:*** *Connect to the Internet at prime speeds*

GRATUITY FEE (PER PERSON IN SGD)

Cabin Category/No. of Nights	2 Nights	3 Nights	4 Nights	5 Nights
Palace	80	120	160	200
Balcony & Balcony Deluxe Stateroom	66	99	132	165
Interior & Oceanview Stateroom	54	81	108	135

Charges waived for children aged below 2



Dream Cruises Concierge

Connect to DreamCruises Wi-Fi to get more information for onboard entertainment, programmes, dining, excursion and more.

LITTLE DREAMERS CLUB



AGE	PRICE
2-4 Years Old (per hour) First 2hrs free of charge succeeding hours will be charged per hour basis	**SGD30**
5-12 Years Old (per hour) First 2hrs free of charge succeeding hours will be charged per hour basis	**SGD25**

Book Early & Save More!

Secure Wi-Fi and Shore Excursions before sailing for exclusive discounts—book early via **www.stardreamcruises.com** to lock in the best rates and preferred tours.



Shore Excursion Highlights



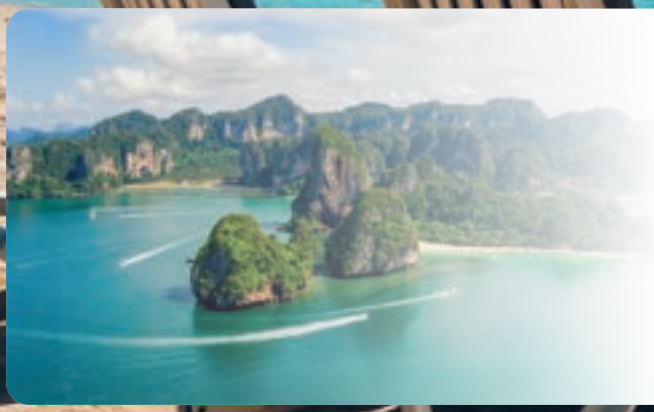
Kuala Lumpur - Iconic City and Cultural Landmarks

Discover the best of Kuala Lumpur from the iconic Petronas Twin Towers and Batu Caves to vibrant street markets, cultural landmarks, and heritage walks in the heart of the city.

Penang - Heritage, Art and Culinary Delights

Explore Penang's UNESCO-listed George Town, from historic streets and colourful murals to traditional temples and world-famous street food.





Phuket - Tropical Escapes and Island Adventures

Relax in Phuket's tropical paradise, where turquoise waters and pristine beaches await. Enjoy scenic island-hopping, cultural discoveries, or simply unwind by the sea for the perfect balance of adventure and leisure.

Beverage Package

Treat Package



Non-Alcoholic (all ages)

Coffee, Tea, Soft Drinks
& Bottled Water.

SGD15 / night

Deluxe Package



For Adults Only (18+)

House Wines, Selected Beers,
Fresh Juices, Chilled Juices,
Soft Drinks & Bottled Water

SGD75 / night

Elite Package



For Adults Only (18+)

Selected Spirits, Selected Wines,
Selected Beers, Cocktails, Mocktails,
Fresh Juices, Chilled Juices,
Soft Drinks, Bottled Water, Still/
Sparkling Water & Coffee/Tea

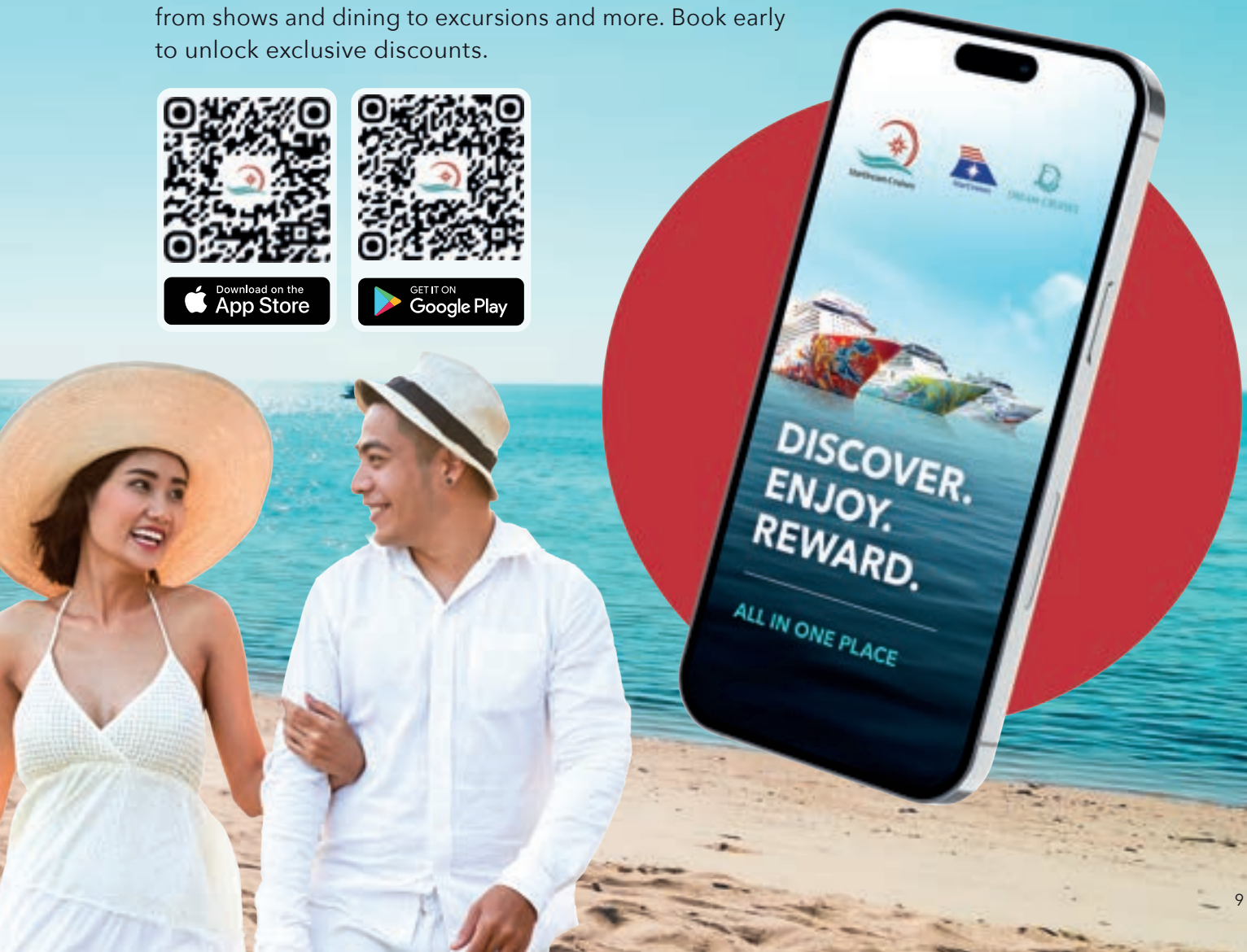
SGD100 / night

Download Our New App

Get more information to plan your programme onboard, from shows and dining to excursions and more. Book early to unlock exclusive discounts.

Download on the App Store

GET IT ON Google Play



Before Disembark

QUICK PAY - SELF CHECK-OUT

Save your time on queuing up for payments!

Prior to disembarkation, please ensure that all outstanding bills are cleared.

- Check your cabin charges
- Settle your bill with VISA or MASTER instantly or enjoy autopay service

Payment types accepted at Reception, Deck 6 MID

Disembarkation

Disembark at the assigned time and refer to the StarDream Cruises APP for more details.

All travellers are required to submit SG Arrival Card through https://eservices.ica.gov.sg/sgarrivalcard/ before arriving in Singapore. This can be done 3 days prior to the date of arrival in Singapore.



Discover a new world of fun and luxury on the Genting Dream.