



13 August 2026

STAR NAVIGATOR GUEST NOTICE
UPDATED ITINERARY: 27 NOVEMBER 2026 KEELUNG DEPARTURE

Dear Valued Guests,

On behalf of StarCruises, we look forward to welcoming you aboard the *Star Navigator*, departing from Keelung on **Friday, 27 November 2026**.

To allow guests to vote in the **Taiwan 2026 Local Election**, *Star Navigator* will make a **special return to Keelung on Saturday, 28 November 2026, from 11:00 AM to 6:00 PM**.

IMPORTANT INFORMATION: 28 NOVEMBER 2026 (SATURDAY)

- **All guests are required to disembark for mandatory immigration clearance** when the ship returns to Keelung.
- Guests may choose one of the following options:
 1. **Return to the Ship and Continue the Cruise**
 - No need to bring luggage ashore during disembarkation.
 - No check-in is required at the cruise terminal for re-embarkation.
 - Re-boarding starts at **2:45 PM**, with the gate closing at **5:00 PM**.
 - The ship departs Keelung at **6:00 PM** and will return to Keelung on **Sunday, 29 November 2026 at 11:00 AM**, as scheduled.
 2. **Permanently Disembark**
 - Guests may choose to permanently disembark in Keelung on **Saturday, 28 November 2026, and end their cruise**.

Updated Cruise Itinerary

Date	Port	Arrival Time	Departure Time
27 Nov (Fri)	Keelung	-	9:00 PM
28 Nov (Sat)	Keelung	11:00 AM	6:00 PM
29 Nov (Sun)	Keelung	11:00 AM	-

Guests may refer to **Appendix 1** for further details and available options.
For assistance, please contact your booking source (travel agent or booking channel).

We look forward to welcoming you aboard the *Star Navigator* for a memorable voyage.

Warm regards,
StarCruises Team

For further enquiries, please contact:-

	Country	Contact Numbers (Mon–Sun, 9 AM – 6PM)	Email
StarDream Cruises Reservation Service Centre	Taiwan	0080 149 8887	reservations.ts@stardreamcruises.com (Chinese language)
	Hong Kong	+852 800 938 887	reservations.en@stardreamcruises.com (English language)
	Malaysia	1800 814 852	
	Singapore	+65 800 852 8188	
StarDream Rewards Membership Care	-	-	member.en@stardreamcruises.com (English language)
	-	-	member.cn@stardreamcruises.com (Chinese language)





APPENDIX 1

- **Please submit your preferred choice and completed details to the original booking source by 15 September 2026.**
- **Passengers who do not revert by the given timeline will automatically fall under the category of Cancel Cruise with Full Refund. All submissions shall be considered as final.**

Please fill in your particulars and choose / tick “√” one of your preferred options below:-

Original Affected Itinerary / Date: 2N High Seas Cruise / 27 November 2026 Keelung departure	Name:
Reservation Number:	Signature:

Note:

(2) Not applicable to passengers with any forms of redemption bookings.

(3) In NT\$ or the equivalent amount in the booking currency at the cruise line's exchange rate.

☐ **Continue to Cruise**

- All affected guests may continue their cruise and depart from Keelung on **Friday, 27 November 2026**, aboard *Star Navigator* with one of the following options:

☐ **Continue on a 2 Night Cruise**

- Disembark on Saturday, 28 November 2026 before returning to the ship on the same day at the stipulated time to continue cruising.

☐ **Continue on a 1 Night Cruise**

- Cruise for 1 Night and disembark permanently in Keelung on Saturday, 28 November 2026. Affected guests will receive the following refunds via original booking source:
 - Pre-paid port charges for 1 Night amounting to NT\$ 650⁽³⁾ per person.
 - Pre-paid gratuities⁽³⁾ and Wi-Fi⁽³⁾ for 1 Night, where applicable.
- Guests with paid bookings will also receive:
 - A refund of the cruise fare difference⁽³⁾ for the unused 1 Night.

☐ **Transfer Cruise⁽²⁾**

- Transfer your Cruise to any *Star Navigator* Cruise departing from Keelung on or before **8 December 2026** based on the following terms:
 - Bookings are subject to cabin availability, with the cabin category remaining the same as the original booking.
 - Guests transferring to another *Star Navigator* sailing of the same cruise duration and similar itinerary type may retain their original cruise fare basis, subject to availability and operational approval.
 - For transfers to alternative sailings outside the same cruise category or duration, any applicable fare difference will be handled via the original booking source.
 - StarCruises will endeavour to provide guests with transfer options of similar cruise duration and itinerary profile whenever possible
- Waiver of fuel surcharge (NT\$ 300⁽³⁾ per guest, per night) is only applicable for original bookings made before 20 March 2026.





☐ **Cancel Cruise with Full Refund⁽²⁾**

- Cancel your Cruise and receive a full refund amount⁽³⁾ of your cruise (Paid Cabin Fare + Paid Port Charges) via original booking source. You may contact your original booking source for the full refund arrangements.

All affected guests with paid bookings will be entitled to a **NT\$ 2,000⁽²⁾⁽³⁾ Next Cruise Discount per person**, for Star Navigator's 2026 Taiwan homeport sailings.

(Note: Discount applies to affected guests and is redeemable only as the 1st or 2nd guest on a future 2026 Taiwan homeport sailing.)

Kindly send an email to reservations.ts@stardreamcruises.com for your future discounted booking reservation.

To verify official Guest Notice communications, please visit www.StarDreamCruises.com and access the "Media & Resources" section at the bottom of the homepage.