



6 July 2026

**STAR NAVIGATOR GUEST NOTICE  
8 JULY 2026 (WEDNESDAY) DEPARTURE  
IMPORTANT ITINERARY UPDATE**

Dear Valued Guests,

On behalf of StarCruises, we look forward to welcoming you aboard the **Star Navigator** departing from **Keelung on 8 July 2026 (Wednesday)**.

In view of the forecast adverse weather conditions in the region due to **Super Typhoon Bavi**, kindly be advised your original **2 Night Naha Cruise** has been revised to ensure the safety and well-being of our guests and crew.

We warmly invite you to join us on a **special 4 Night Hong Kong Cruise**, featuring an extended stay at **Hong Kong's Ocean Terminal** in the heart of the city. This gives you more time to explore and enjoy Hong Kong's renowned shopping, dining and attractions before **returning to Keelung on Sunday (12 July 2026)**.

As a gesture of goodwill, guests who continue with the revised cruise **will not be required to pay any additional cruise fare, port charges, gratuities and fuel surcharge (if applicable)** for the extended voyage.

Please find the revised cruise itinerary for your reference:

Date	Port	Arrival Time	Departure Time
<b>8 July (Wed)</b>	<b>Keelung</b>	-	<b>3:00 PM</b>
<b>9 July (Thu)</b>	<b>Cruising at Sea</b>	-	-
<b>10 July (Fri)</b>	<b>Hong Kong (Ocean Terminal)</b>	<b>7:00 AM</b>	-
<b>11 July (Sat)</b>	<b>Hong Kong (Ocean Terminal)</b>	-	<b>2:00 AM</b>
<b>12 July (Sun)</b>	<b>Keelung</b>	<b>2:00 PM</b>	-

We apologize for any inconvenience caused. Guests may refer to **Appendix 1** for more details and available options.

For assistance, please contact your original booking source.

StarDream Rewards members may email Membership Care for support

Thank you for choosing *Star Navigator* and we look forward to welcoming you onboard.

Warm regards,

**StarCruises Team**

For further enquiries, please contact:-

	Country	Contact Numbers (Mon – Fri, 9 AM – 6PM)	Email
<b>StarDream Cruises Reservation Service Centre</b>	Taiwan	00 (801) 498 887	<a href="mailto:reservations.ts@stardreamcruises.com">reservations.ts@stardreamcruises.com</a> (Chinese language)
	Hong Kong	+852 800 938 887	<a href="mailto:reservations.en@stardreamcruises.com">reservations.en@stardreamcruises.com</a>
	Malaysia	1800 814 852	(English language)
	Singapore	+65 800 852 8188	
<b>StarDream Rewards Membership Care</b>	-	-	<a href="mailto:member.en@stardreamcruises.com">member.en@stardreamcruises.com</a> (English language)
	-	-	<a href="mailto:member.cn@stardreamcruises.com">member.cn@stardreamcruises.com</a> (Chinese language)





## APPENDIX 1

- **Passengers who do not revert by the given timeline will automatically fall under the category of Cancel Cruise with Full Refund.** All submissions shall be considered as final. For enquiries and assistance, please contact your original booking source.

Please fill in your particulars and choose / tick “√” one of your preferred options below:-

<b>Original Affected Itinerary / Date:</b> 2N Naha Cruise / 8 July 2026 Keelung departure	<b>Name:</b>
<b>Reservation Number:</b>	<b>Signature:</b>

**\*\*Not applicable to passengers with any forms of redemption bookings.**

**Continue to Cruise (Please submit by 7 July 2026)**

- Guest may Continue to Cruise with the revised 4 Night Hong Kong Cruise, departing on 8 July 2026 (Wednesday) from Keelung aboard the *Star Navigator*.
- As a gesture of goodwill, guests who choose to continue with the revised itinerary will receive the following:
  - No additional cruise fare, port charges, gratuities and fuel surcharge (if applicable) for the extra two nights.
  - A full refund of pre-paid Naha shore excursions through your original booking source. (Note: Complimentary shore excursions are non-refundable)

**Transfer Cruise\*\* (Please submit by 30 July 2026)**

- Transfer your Cruise to any *Star Navigator* Cruise departing from Keelung on or before **8 December 2026** based on the following terms:
  - Refund of pre-purchased Naha shore excursions via original booking source
  - Bookings are subject to cabin availability, with the cabin category remaining the same as the original booking.
  - Guests transferring to another *Star Navigator* sailing of the same cruise duration and similar itinerary type may retain their original cruise fare basis, subject to availability and operational approval.
  - For transfers to alternative sailings outside the same cruise category or duration, any applicable fare difference will be handled via the original booking source.
  - StarCruises will endeavour to provide guests with transfer options of similar cruise duration and itinerary profile whenever possible
- Waiver of fuel surcharge (NT\$300 per guest, per night) is only applicable for original bookings made before 20 March 2026.

**Cancel Cruise with Full Refund\*\* (Please submit by 30 July 2026)**

- Cancel your Cruise and receive a full refund amount of your cruise (Paid Cabin Fare + Paid Port Charges) and pre-purchased Naha shore excursions (if applicable) via original booking source. You may contact your original booking source for the full refund arrangements.
- All affected guests with paid bookings will receive a **\*\*Next Cruise Discount** on *Star Navigator's* 2026 Taiwan homeport sailings and enjoy NT\$2,000\*\* Next Cruise Discount per person (Note: The discount is applicable to each affected guest from the current sailing and may be redeemed only as the 1st or 2nd guest on a future 2026 Taiwan homeport sailing). Kindly send an email to [reservations.ts@stardreamcruises.com](mailto:reservations.ts@stardreamcruises.com) for your future discounted booking reservation.

To verify official Guest Notice communications, please visit [www.StarDreamCruises.com](http://www.StarDreamCruises.com) and access the “Media & Resources” section at the bottom of the homepage.

