



16 July 2026

Star Navigator
Guest Update: Naha Arrival Cancelled on 16 July 2026 (Thursday)

Dear Valued Guests,

On behalf of StarCruises and all of us aboard **Star Navigator**, we hope you are enjoying your cruise so far.

We would like to share an important update regarding our voyage.

Due to unfavourable wind and sea conditions, as well as an unexpected technical issue affecting the vessel's maximum speed, we regret to inform you that our scheduled call to **Naha**, on **16 July 2026 (Thursday)** has been cancelled. This decision has been made with the safety and well-being of our guests and crew as our highest priority.

Instead, **Star Navigator** will continue cruising at sea for the remainder of the day and remains scheduled to return to Keelung on **17 July 2026 (Friday)** as planned.

Below is the updated cruise itinerary for your reference:

Date	Port	Arrival Time	Departure Time
12 July (Sun)	Keelung	-	8:00 PM
13 July (Mon)	Cruising at Sea	-	-
14 July (Tue)	Kagoshima	7:00 AM (8:00 AM)	7:00PM (8:00 PM)
15 July (Wed)	Kumamoto	6:00 AM (7:00 AM)	3:00 PM (4:00 PM)
16 July (Thu)	Cruising at Sea	-	-
17 July (Fri)	Keelung	3:00 PM	-

() Local Time

We understand this change may be disappointing and sincerely apologize for any inconvenience caused. Thank you for your understanding, as this adjustment is made with your safety and comfort in mind.

We have arranged **enhanced onboard activities** and **upgraded complimentary restaurant menus** to ensure a pleasant and memorable cruise experience.

1. Refund

All affected sailing guests will receive the following:

- Refund of **NT\$650** for paid Naha port charges per person in Onboard credits[^]
(Note: *StarDream Rewards Members who booked directly & paid port charges via credit card, cash or redeemed by Rewards points will receive the refund as Onboard credits*)
- Refund of all paid Naha shore excursions via original booking source.

2. Onboard credits**

As a gesture of goodwill, guests with paid bookings will receive:

- **NT\$ 1,600** Onboard credits[^] per person, per cruise**





3. Next Cruise Discount**

All affected guests with paid bookings will be entitled to a ****NT\$2,000 Next Cruise Discount per person** on Star Navigator's 2026 Taiwan homeport sailings. (Note: The discount is applicable to each affected guest from the current sailing and may be redeemed ONLY as the 1st or 2nd guest on a future 2026 Taiwan homeport sailing).

Kindly send an email to reservations.ts@stardreamcruises.com for your future discounted booking reservation.

Note: ^Applicable only for onboard food and beverages, spa & wellness, photography, gratuities and entertainment credit. Unspent Onboard Credits are non-refundable or exchangeable for cash. During your voyage, you may contact the ship's reception for Onboard Credits related enquiries.

***Not applicable to passengers with any forms of redemption bookings.*

For assistance or any inquiries, please don't hesitate to visit our Front Office in the lobby.

StarDream Rewards Members may approach our Membership Counter for support.

Thank you for choosing *Star Navigator* and we look forward to continuing to serve you.

Warm regards,

StarCruises Team

To verify official Guest Notice communications, please visit www.StarDreamCruises.com and access the "Media & Resources" section at the bottom of the homepage.

	Country	Contact Numbers (Mon – Fri, 9 AM – 6PM)	Email
StarDream Cruises Reservation Service Centre	Taiwan	00 (801) 498 887	reservations.ts@stardreamcruises.com (Chinese language)
	Hong Kong	+852 800 938 887	reservations.en@stardreamcruises.com (English language)
	Malaysia	1800 814 852	
	Singapore	+65 800 852 8188	
StarDream Rewards Membership Care	-	-	member.en@stardreamcruises.com (English language)
	-	-	member.cn@stardreamcruises.com (Chinese language)