



17 October 2026

STAR NAVIGATOR GUEST NOTICE
UPDATED ITINERARY: 18 OCTOBER 2026 (SUNDAY) KEELUNG DEPARTURE

Dear Valued Guests,

On behalf of StarCruises, we look forward to welcoming you aboard the *Star Navigator*, departing from Keelung on **Sunday, 18 October 2026**.

In view of the forecast adverse weather conditions associated with Typhoon Champi in the region, and to ensure the safety and well-being of our guests and crew, your original **5 Night Jeju – Kagoshima – Naha Cruise** has been revised to a **3 Night Naha – Ishigaki Cruise**. This change is necessary to facilitate the ship's earlier return to Keelung ahead of the typhoon's anticipated impact on the port.

We understand that these changes may be disappointing, but we warmly invite you to experience our revised 3 Night Cruise itinerary and discover Okinawa's popular destinations, including **Naha**, its capital, and **Ishigaki**, known for their beautiful beaches and natural scenery. **Star Navigator is now scheduled to return to Keelung on Wednesday, 21 October 2026 at approximately 4:00 PM.**

As a gesture of goodwill, guests with paid bookings made before 17 October 2026 who choose to continue on the revised 3 Night cruise will receive **NT\$ 1,600 in onboard credit⁽¹⁾⁽²⁾ per cabin**. **Refund arrangements for the unused cruise nights, pre-paid port charges, and paid shore excursions in Jeju and Kagoshima are detailed in Appendix 1.**

Please find the revised cruise itinerary for your reference:

Date	Port	Arrival Time	Departure Time
18 Oct (Sun)	Keelung	-	8:00 PM
19 Oct (Mon)	Naha	2:00 PM (3:00 PM)	10:00 PM (11:00 PM)
20 Oct (Tue)	Ishigaki	12:00 NOON (1:00 PM)	8:00 PM (9:00 PM)
21 Oct (Wed)	Keelung	4:00 PM	-

() Local Time

We apologize for any inconvenience caused.

Guests may refer to **Appendix 1** for further details and available options.
For assistance, please contact your booking source (travel agent or booking channel).

We look forward to welcoming you aboard the *Star Navigator* for a memorable voyage.

Warm regards,
StarCruises Team

For further enquiries, please contact:-

	Country	Contact Numbers (Mon–Sun, 9 AM – 6 PM)	Email
StarDream Cruises Reservation Service Centre	Taiwan	0080 149 8887	reservations.ts@stardreamcruises.com (Chinese language)
	Hong Kong	+852 800 938 887	reservations.en@stardreamcruises.com
	Malaysia	1800 814 852	(English language)
	Singapore	+65 800 852 8188	
StarDream Rewards Membership Care	-	-	member.en@stardreamcruises.com (English language)
	-	-	member.cn@stardreamcruises.com (Chinese language)





APPENDIX 1

- Please submit your preferred option and completed details to your original booking source by the dates listed below.
- Passengers who do not revert by the respective dates below will automatically fall under the Cancel Cruise with Full Refund category. All submissions shall be considered as final.

Please fill in your particulars and choose / tick “√” one of your preferred options below:-

Original Affected Itinerary / Date: 5N Jeju-Kagoshima-Naha Cruise / 18 October 2026 Keelung departure	Name:
Reservation Number:	Signature:

Note:

- (1) Applicable only for onboard food and beverages, spa & wellness, photography, gratuities and entertainment credit. Unspent Onboard Credits are non-refundable or exchangeable for cash. During your voyage, you may contact the ship's reception for Onboard Credits related enquiries.
- (2) Not applicable to passengers with any forms of redemption bookings.
- (3) In NT\$ or the equivalent amount in the booking currency at the cruise line's exchange rate.
- (4) Complimentary shore excursions are non-refundable.

☐ **Continue to Cruise (Please submit by 18 October 2026)**

- All affected guests may Continue to Cruise on the revised 3 Night Naha-Ishigaki Cruise, departing on 18 October 2026 (Sunday) from Keelung aboard the *Star Navigator* and receive the following refund via the original booking source:
 - NT\$ 1,300⁽³⁾ pre-paid port charges per person
 - Pre-paid gratuities and onboard Wi Fi for 2 Night (where applicable).
 - Pre-paid Jeju and Kagoshima shore excursions⁽⁴⁾ (Note: Complimentary shore excursions are non-refundable).
 - Guests with **paid bookings made before 17 October 2026** will also receive:
 - i) Refund of cruise fare⁽²⁾⁽³⁾ difference for the unused 2 Nights via original booking source
 - ii) NT\$ 1,600 Onboard Credits⁽¹⁾⁽²⁾ per cabin per cruise as a gesture of goodwill.
 - iii) Pre-committed complimentary Wi-Fi and Dining Credits⁽³⁾ in their original bookings will remain valid.

☐ **Transfer Cruise⁽²⁾ (Please submit by 20 November 2026)**

- Transfer your Cruise to any *Star Navigator* Cruise departing from Keelung on or before **30 April 2027** based on the following terms:
 - Full refund of pre-paid Japan & South Korea shore excursions⁽⁴⁾ via original booking source.
 - Bookings are subject to cabin availability, with the cabin category remaining the same as the original booking.
 - Guests transferring to another *Star Navigator* sailing of the same cruise duration and similar itinerary type may retain their original promotional rate, subject to availability and operational approval.
 - For transfers to alternative sailings outside the same cruise category or duration, the original promotional rate is still applicable and the fare difference will be handled via the original booking source.
 - StarCruises will endeavour to provide guests with transfer options of similar cruise duration and itinerary profile whenever possible.
- The fuel surcharge will be based on the original booking date:-
 - The fuel surcharge rate of NT\$ 450⁽³⁾ per guest, per night will be applicable for bookings made on or after 1 October 2026.
 - The preferential fuel surcharge rate of NT\$300⁽³⁾ per guest, per night will remain applicable for bookings made from 20 March 2026 to 30 September 2026.
 - The fuel surcharge rate of NT\$300⁽³⁾ per guest, per night will be waived for bookings made before 20 March 2026.





☐ **Cancel Cruise with Full Refund⁽²⁾ (Please submit by 20 November 2026)**

- Cancel your Cruise and receive a full refund amount⁽³⁾ of your cruise (Paid Cabin Fare + Paid Port Charges) and pre-paid Japan & South Korea shore excursions⁽⁴⁾, as well as prepaid gratuities, Wi-Fi and other unused prepaid services (where applicable) via original booking source. You may contact your original booking source for the full refund arrangements.

All affected guests with paid bookings will be entitled to a **NT\$ 2,000⁽²⁾⁽³⁾ Next Cruise Discount per person**, for Star Navigator's 2026/2027 Taiwan homeport sailings. *(Note: Discount applies to affected guests and is redeemable only as the 1st or 2nd guest on a future 2026/2027 Taiwan homeport sailing.)*

Kindly approach your original booking source or send an email to reservations.ts@stardreamcruises.com for your future discounted booking reservation.

To verify official Guest Notice communications, please visit www.StarDreamCruises.com and access the "Media & Resources" section at the bottom of the homepage.

