



25 SEPTEMBER 2026

STAR VOYAGER GUEST NOTICE
IMPORTANT UPDATE: NHA TRANG DEPARTURE ON 5 JANUARY 2027 (TUESDAY)
CANCELLED

Dear Valued Guests,

Due to changes to our regional deployment schedule, the Star Voyager one-way relocation cruise departing from Nha Trang on 5 January 2027 (Tuesday) to Hong Kong will be cancelled.

We understand that this may be disappointing and we sincerely apologise for the inconvenience caused.

For further details on the full refund arrangements, **please kindly refer to Appendix 1 below.**

For assistance, please contact your booking source (travel agent or booking channel).

We appreciate your understanding and continued support, and we look forward to welcoming you aboard StarCruises in the future.

Warm regards,
StarCruises Team

APPENDIX 1

Original Affected Itinerary / Date: <u>5 January 2027 Nha Trang departure: One-Way 2 Night Cruise to Hong Kong:</u>	Name:
Reservation Number:	Signature:

Note:

- (2) Not applicable to passengers with any forms of redemption bookings.
- (3) In SG\$ or the equivalent amount in the booking currency at the cruise line's exchange rate.
- (4) Complimentary shore excursions are non-refundable.

Cancel Cruise with Full Refund⁽²⁾ (Please submit by 30 October 2026)

- Cancel your Cruise and receive a full refund amount⁽³⁾ of your cruise (Paid Cabin Fare + Paid Port Charges) and pre-paid affected shore excursions⁽⁴⁾ via original booking source. You may contact your original booking source for the full refund arrangements.

For further enquiries, please contact:-

	Country	Contact Numbers (Mon–Sun, 9 AM – 6PM)	Email
StarDream Cruises Reservation Service Centre	Singapore	+65 800 852 8188	reservations.en@stardreamcruises.com (English language)
	Malaysia	1800 814 852	reservations.ts@stardreamcruises.com (Chinese language)
	Hong Kong	+852 800 938 887	
	Taiwan	0080 149 8887	
StarDream Rewards Membership Care	-	-	member.en@stardreamcruises.com (English language)
	-	-	member.cn@stardreamcruises.com (Chinese language)

To verify official Guest Notice communications, please visit www.StarDreamCruises.com and access the "Media & Resources" section at the bottom of the homepage.

