



29 May 2026

STAR VOYAGER GUEST NOTICE
HONG KONG DEPARTURE UPDATES: 13 September 2026
5 NIGHT ISHIGAKI, MIYAKOJIMA & XIAMEN CRUISE CANCELLED

Dear Valued Guest,

Due to an operational schedule adjustment, we regret to inform you that the original **5 Night Okinawa (Ishigaki & Miyakojima) and Xiamen Cruise** departing from Hong Kong on **13 September 2026** has been cancelled, as **Star Voyager** will be repositioned to Singapore from **6 to 22 September 2026**.

We understand that this change may affect your travel plans and we sincerely apologize for any inconvenience caused.

Affected guests may refer to *Appendix 1* for available options and are kindly requested to contact their original booking source for further assistance.

StarDream Rewards members may email Membership Care for support.

Thank you for choosing Star Voyager. We look forward to welcoming you onboard.

To verify official Guest Notice communications, please visit www.StarDreamCruises.com and access the "Media & Resources" section at the bottom of the homepage

For further enquiries, please contact:-

	Country	Contact Numbers (Mon – Fri, 9AM – 6PM)	Email
StarDream Cruises Reservation Service Centre	Singapore	+65 800 852 8188	reservations.en@stardreamcruises.com (English language)
	Malaysia	1800 814 852	reservations.ts@stardreamcruises.com (Chinese language)
	Hong Kong	+852 800 938 887	
	Taiwan	00 (801) 498 887	
StarDream Rewards Membership Care	-	-	member.en@stardreamcruises.com (English language)
	-	-	member.cn@stardreamcruises.com (Chinese language)





APPENDIX 1

- **Passengers who do not revert by the given timeline below will automatically fall under the category of Cancel Cruise with Full Refund.** All submissions shall be considered as final.
- For enquiries and assistance, please contact your original booking source.

Please fill in your particulars and choose / tick “√” one of your preferred options below:-

Original Affected Itinerary / Date: 5N Okinawa and Xiamen Cruise / 13 Sep 2026 Hong Kong departure on Star Voyager.	Name:
Reservation Number:	Signature:

Note: ^Applicable only for onboard food and beverages, shore excursion, spa & wellness, photography and entertainment credit. Unspent Onboard Credits are non-refundable or exchangeable for cash. During your voyage, you may contact the ship's reception for Onboard Credits related enquiries.

****Not applicable to passengers with any forms of redemption bookings.**

- **Transfer Cruise (Applicable for Paid Booking Guest Only)**
(Please submit your confirmation to your original booking source by 12 June 2026)
- Transfer your cruise booking to any *Star Voyager* Cruise departing from Hong Kong **on or before 30 Aug 2026** and receive the following:
 - ****Refund** of pre-purchased Ishigaki, Miyakojima and Xiamen shore excursions via original booking source.
 - ****HKD600^** onboard credit per cabin, per cruise as a gesture of goodwill.
 - Bookings are subject to cabin availability, with the cabin category remaining the same as the original booking.
 - If the new Transfer Cruise fare is higher than the original booking fare, guests will not be required to top up for the price difference via their original booking source. If the new Transfer Cruise fare is lower than the original booking fare, guests will receive a refund for the price difference via their original booking source.
 - Waiver of fuel surcharge (HKD 200 per guest, per night) is only applicable for original bookings made before 20 March 2026.
- **Cancel Cruise with Full Refund (Applicable for Paid Booking Guest Only)**
(Please submit your confirmation to your original booking source by 12 June 2026)
- Cancel your Cruise and receive a full refund amount of your cruise (Paid Cabin Fare + Paid Port Charges) and shore excursions (if applicable) via your original booking source. You may contact your original booking source for the full refund arrangement.

