**26 October 2026**

# Star Voyager
# Guest Update: Phuket Arrival Cancelled on 27 October 2026 (Tuesday)

**Dear Valued Guests**,

On behalf of StarCruises and all of us aboard **Star Voyager**, we hope you are enjoying your cruise so far.

We would like to share an important update regarding our voyage.

Due to a technical issue affecting the ship's maximum speed, **we regret that we will be unable to call at Phuket tomorrow (Tuesday, 27 October 2026) as scheduled.**

Please be assured that the ship remains safe to operate, as the safety of our guests and crew is always our highest priority.

We understand that this change may be disappointing and sincerely apologise for any inconvenience caused. **As an alternative, we will be calling at Penang, Malaysia, tomorrow (Tuesday, 27 October 2026) at 2:00 PM, departing at 11:00 PM**. We will arrive in Singapore on Thursday, 29 October 2026 at 2:00 PM as originally scheduled.

We hope you will take this opportunity to discover Penang, a destination known for its rich cultural heritage, historic streets and diverse local cuisine.

Below is the updated cruise itinerary for your reference:

| Date | Port | Arrival Time | Departure Time |
|---|---|---|---|
| **26 Oct (Mon)** | **Singapore Cruise Centre** | **-** | **1:00 PM** |
| **27 Oct (Tue)** | **Penang** | **2:00 PM** | **11:00 PM** |
| **28 Oct (Wed)** | **Cruising at Sea** | **-** | **-** |
| **29 Oct (Thu)** | **Singapore Cruise Centre** | **2:00 PM** | **-** |

We sincerely apologise for this unexpected change and understand that it may be disappointing.

As a gesture of goodwill, **guests with paid bookings will receive SG$ 90 in Onboard Credits**[(1)(2)] per cabin per cruise.

All affected guests will also receive a refund for any pre-paid shore excursions in Phuket[(4)] through their original booking source.

**Note:**
**(1)** *Applicable only for onboard food and beverages, spa & wellness, photography, entertainment credit and shore excursions. Unspent Onboard Credits are non-refundable or exchangeable for cash. During your voyage, you may contact the ship's reception for Onboard Credits related enquiries.*
**(2)** *Not applicable to passengers with any forms of redemption bookings.*
**(4)** *Complimentary shore excursions are non-refundable*

For assistance or any inquiries, please don't hesitate to visit our Front Office in the lobby.
StarDream Rewards Members may approach our Membership Counter for support.
Thank you for choosing *Star Voyager* and we look forward to continuing to serve you.

Warm regards,
**StarCruises Team**

To verify official Guest Notice communications, please visit www.StarDreamCruises.com and access the "Media & Resources" section at the bottom of the homepage

For further enquiries, please contact:-

| | Country | Contact Numbers (Mon–Sun, 9 AM – 6PM) | Email |
|---|---|---|---|
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