



7 August 2026

[UPDATED]
STAR NAVIGATOR GUEST NOTICE
UPDATED DEPARTURE DATE & ITINERARY

Original Departure: Sunday, 9 August 2026 (5 Night Fukuoka–Nagasaki-Naha Cruise)

Revised Departure: Monday, 10 August 2026 (4 Night Nagasaki-Naha Cruise)

Dear Valued Guests,

On behalf of StarCruises, we look forward to welcoming you aboard the Star Navigator.

Due to the forecasted adverse weather conditions caused by Typhoon Dolphin, please be advised that your original departure from Keelung on **Sunday, 9 August 2026** has been postponed. Star Navigator will now depart on **Monday, 10 August 2026 at 6:00 PM. Check-in will commence at 2:00 PM. Boarding starts at 3:00 PM with gate closing at 5:00 PM.**

This change is due to the delayed return of Star Navigator from her previous voyage following weather-related operational adjustments made to ensure the safety of our guests and crew. Your original **5 Night Fukuoka–Nagasaki-Naha Cruise** has been revised to a **4 Night Nagasaki-Naha Cruise**. While the itinerary has been shortened, we hope you will continue to enjoy your cruise aboard Star Navigator.

As a gesture of goodwill, guests with paid bookings continuing on the revised 4 Night cruise will receive **NTD1,600** onboard credit per cabin**. Refund details for the unused cruise night, pre-paid port charges and Fukuoka paid shore excursions are provided in **Appendix 1**.

Please find the revised cruise itinerary for your reference:

Date	Port	Arrival Time	Departure Time
10 Aug 2026 (Mon)	Keelung	-	6:00PM
11 Aug 2026 (Tue)	Cruising at Sea	-	-
12 Aug 2026 (Wed)	Nagasaki	6:00AM (7:00AM)	3:00PM (4:00PM)
13 Aug 2026 (Thu)	Naha	2:00PM(3:00PM)	9:00PM (10:00PM)
14 Aug 2026 (Fri)	Keelung	3:00PM	-

() Local Time

We apologize for any inconvenience caused. Guests may refer to **Appendix 1** for more details and available options.

For assistance, please contact your booking source (travel agent or booking channel).

StarDream Rewards members may email Membership Care for support

Thank you for choosing *Star Navigator* and we look forward to welcoming you onboard.

Warm regards,

StarCruises Team

For further enquiries, please contact:-

	Country	Contact Numbers (Mon–Sun, 9 AM – 6PM)	Email
StarDream Cruises Reservation Service Centre	Taiwan	0080 149 8887	reservations.ts@stardreamcruises.com (Chinese language)
	Hong Kong	+852 800 938 887	reservations.en@stardreamcruises.com (English language)
	Malaysia	1800 814 852	
	Singapore	+65 800 852 8188	
StarDream Rewards Membership Care	-	-	member.en@stardreamcruises.com (English language)
	-	-	member.cn@stardreamcruises.com (Chinese language)





APPENDIX 1

- Please submit your preferred choice and completed details to the original booking source **by 31 August 2026**. **Passengers who do not revert by the given timeline will automatically fall under the category of Cancel Cruise with Full Refund.** All submissions shall be considered as final. For enquiries and assistance, please contact your original booking source.

Please fill in your particulars and choose / tick “√” one of your preferred options below:-

Original Affected Itinerary / Date: Star Navigator 5N Fukuoka-Nagasaki-Naha Cruise / 9 August 2026 Keelung departure	Name:
Reservation Number:	Signature:

Note: ^Applicable only for onboard food and beverages, spa & wellness, photography, gratuities and entertainment credit. Unspent Onboard Credits are non-refundable or exchangeable for cash. During your voyage, you may contact the ship's reception for Onboard Credits related enquiries.

***Not applicable to passengers with any forms of redemption bookings.*

☐ **Continue to Cruise**

- All affected guests may Continue to Cruise on the revised 4 Night Nagasaki-Naha Cruise, departing on 10 August 2026 (Monday) from Keelung aboard the *Star Navigator* and receive the following refund via the original booking source:
 - NT\$ 650 paid port charges per person
 - Pre-paid gratuities and onboard WiFi for 1 Night (where applicable).
 - Pre-paid Fukuoka shore excursions (*Note: Complimentary shore excursions are non-refundable.*)
 - Guests with paid bookings will also receive:
 - **Refund of cruise fare difference for the unused 1 Night
 - **NT\$ 1,600 Onboard credits^ per cabin, per cruise

☐ **Transfer Cruise****

- Transfer your Cruise to any *Star Navigator* Cruise departing from Keelung on or before **8 December 2026** based on the following terms:
 - Bookings are subject to cabin availability, with the cabin category remaining the same as the original booking.
 - Guests transferring to another *Star Navigator* sailing of the same cruise duration and similar itinerary type may retain their original cruise fare basis, subject to availability and operational approval.
 - For transfers to alternative sailings outside the same cruise category or duration, any applicable fare difference will be handled via the original booking source.
 - StarCruises will endeavour to provide guests with transfer options of similar cruise duration and itinerary profile whenever possible
 - Refund of pre-paid gratuities, onboard WiFi (where applicable) and Japan shore excursions via original booking source. (*Note: Complimentary shore excursions are non-refundable.*)
 - As a gesture of goodwill, guests who choose the Transfer Cruise Option will receive **NT\$ 1,600 Onboard credits^ per cabin, per cruise.

☐ **Cancel Cruise with Full Refund****

- Cancel your Cruise and receive a full refund amount of your cruise (Paid Cabin Fare + Paid Port Charges) and pre-purchased Japan shore excursions (if applicable) via original booking source. You may contact your original booking source for the full refund arrangements. (*Note: Complimentary shore excursions are non-refundable*)





Note: Waiver of fuel surcharge (NT\$300 per guest, per night) is only applicable for original bookings made before 20 March 2026.

All affected guests with paid bookings will be entitled to a ****NT2,000 Next Cruise Discount per person**, or the equivalent amount in the booking currency at the cruise line's exchange rate, for Star Navigator's 2026 Taiwan homeport sailings. (Note: The discount is applicable to each affected guest from the current sailing and may be redeemed ONLY as the 1st or 2nd guest on a future 2026 Taiwan homeport sailing).

Kindly send an email to reservations.ts@stardreamcruises.com for your future discounted booking reservation.

To verify official Guest Notice communications, please visit www.StarDreamCruises.com and access the "Media & Resources" section at the bottom of the homepage.

